

LGIRS Occupational Licensing Performance Report September Quarter 2025

This September quarter report highlights strong operational performance across most licensing categories. A total of 38,165 applications were finalised during the quarter, reflecting increased demand from 36,454 in the June quarter.

Our performance objective is for licensing days to be within target timelines for 80 per cent of finalised applications. This objective was met or exceeded in several categories. Plumbing licensing achieved 96 per cent finalisation within target timelines, with an average processing time of just eight business days. Gas licensing followed closely with 91 per cent finalised within target and an average of nine days. These results demonstrate the ability to maintain high-service standards despite growing application volumes, particularly under the Build a Life in WA Incentive.

Registered Building Contractor and Practitioner applications were finalised in an average of 23 business days, with 97 per cent completed within target. Painting licences averaged 21 days, with 98 per cent finalised within target, maintaining strong performance. Building Surveying applications averaged 30 days, with 94 per cent finalised within target, indicating stable but slightly extended processing times. Owner Builder applications were finalised in 26 days, with 99 per cent meeting the target timeframe.

Electrical licensing averaged 14 business days, with 63 per cent of applications finalised within the target timeframe. Although renewals were processed efficiently, delays in new applications contributed to a decline in overall performance, down from 71 per cent in the June quarter. Dangerous goods licensing experienced an increase in average processing time to 32 days, up from 20 days in the previous quarter. This also corresponds with an increase in volume causing a slight fall to 68 per cent of applications being finalised within target, representing a 27 per cent drop compared to the June quarter.

High Risk Work Licences averaged 21 days, with 40 per cent finalised within target. Motor vehicle industries improved to an average of 15 days, with 29 per cent meeting target, and Property Industries averaged 19 days with eight per cent finalised within target.

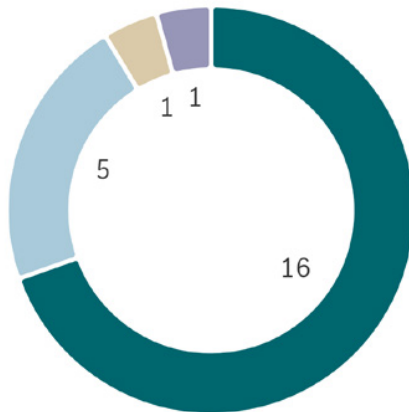
Overall, the September quarter reflects our continued commitment to service improvement, with most categories demonstrating strong alignment with benchmarks.

Sandra Young

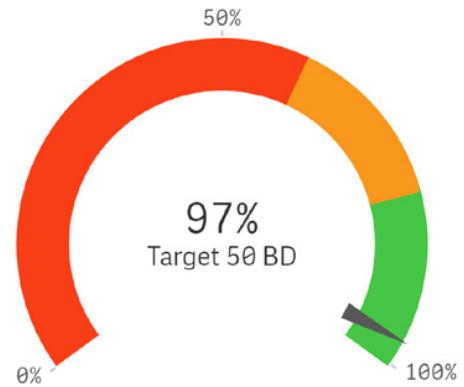
Executive Director Service Delivery

Registered Building Contractor and Practitioner

Average **23** business days total

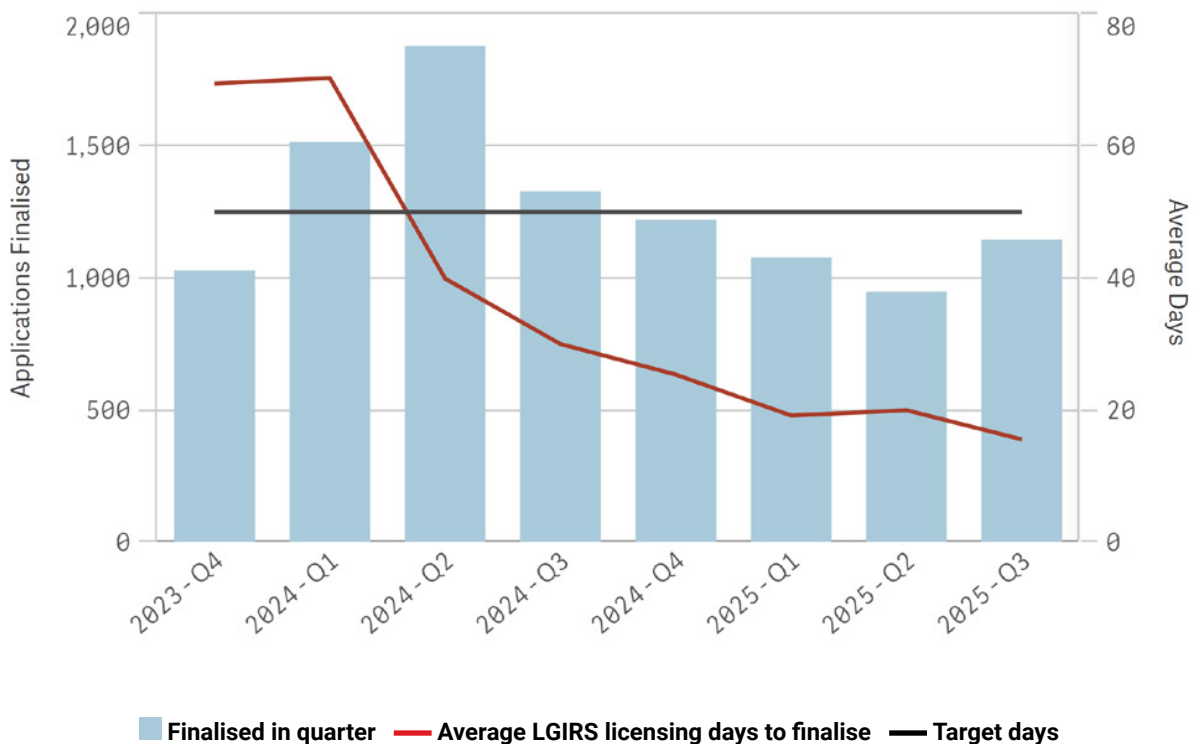


Per cent finalised where LGIRS licensing days within target timeline



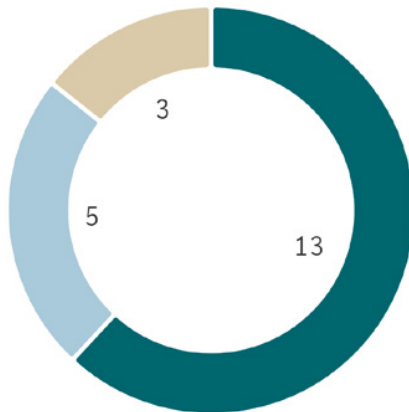
■ LGIRS Licensing ■ Applicant
■ LGIRS Legal / Compliance / Other ■ External Party
■ Board / Statutory Decision Maker

Trends for finalised applications and average business days to finalise

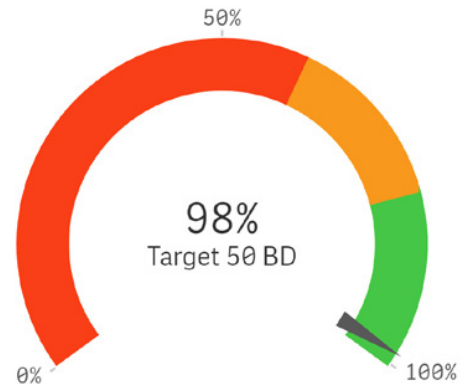


Registered Painting Contractor and Practitioner

Average **21** business days total

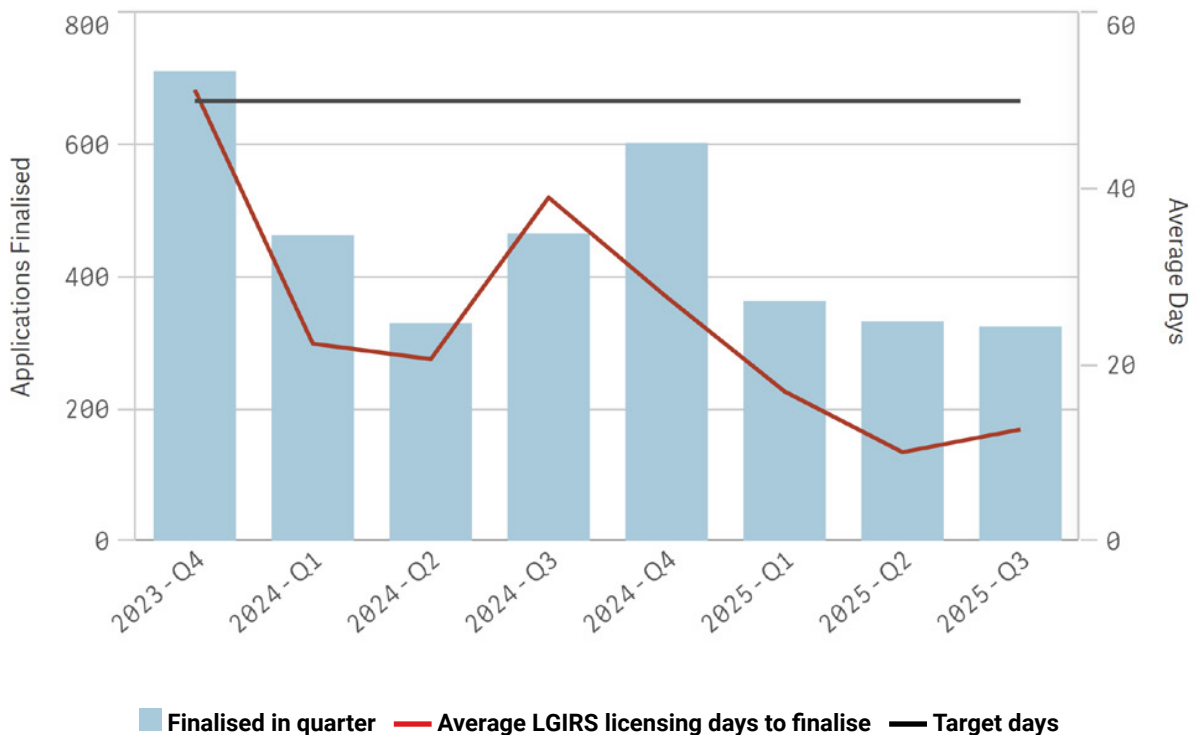


Per cent finalised where LGIRS licensing days within target timeline



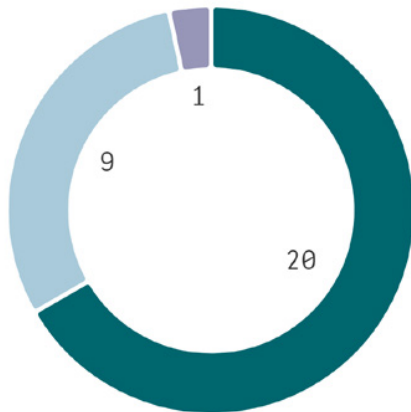
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Trends for finalised applications and average business days to finalise

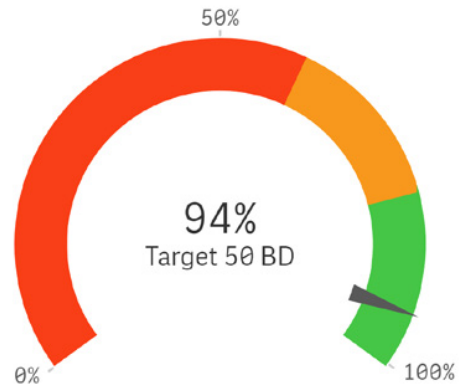


Building Surveying Contractor and Practitioner

Average 30 business days total

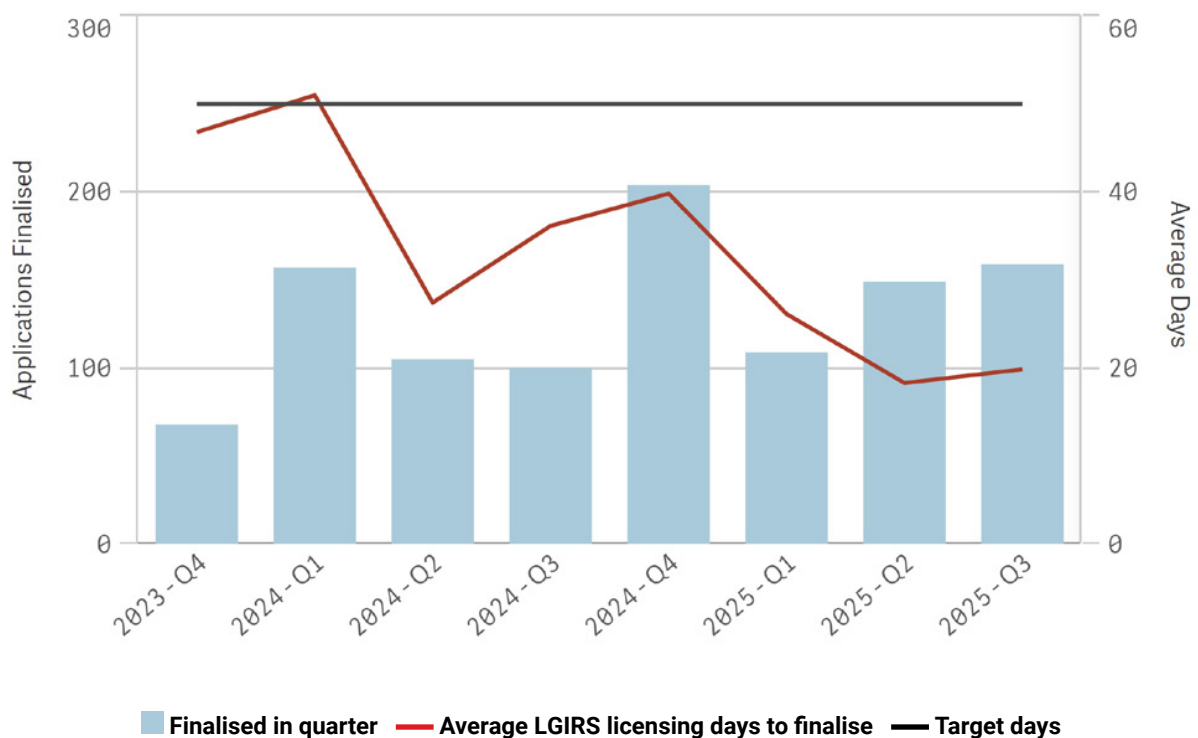


Per cent finalised where LGIRS licensing days within target timeline



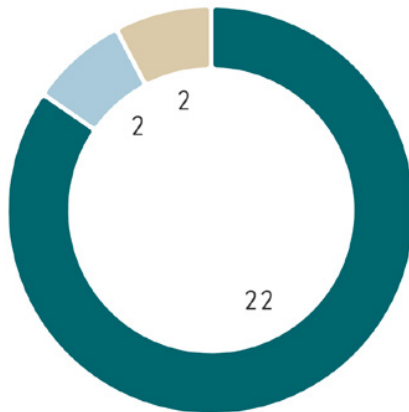
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Trends for finalised applications and average business days to finalise

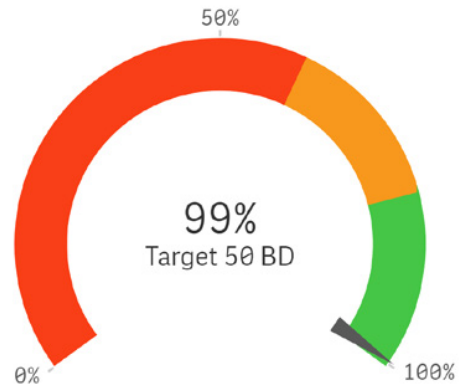


Owner Builder

Average **26** business days total

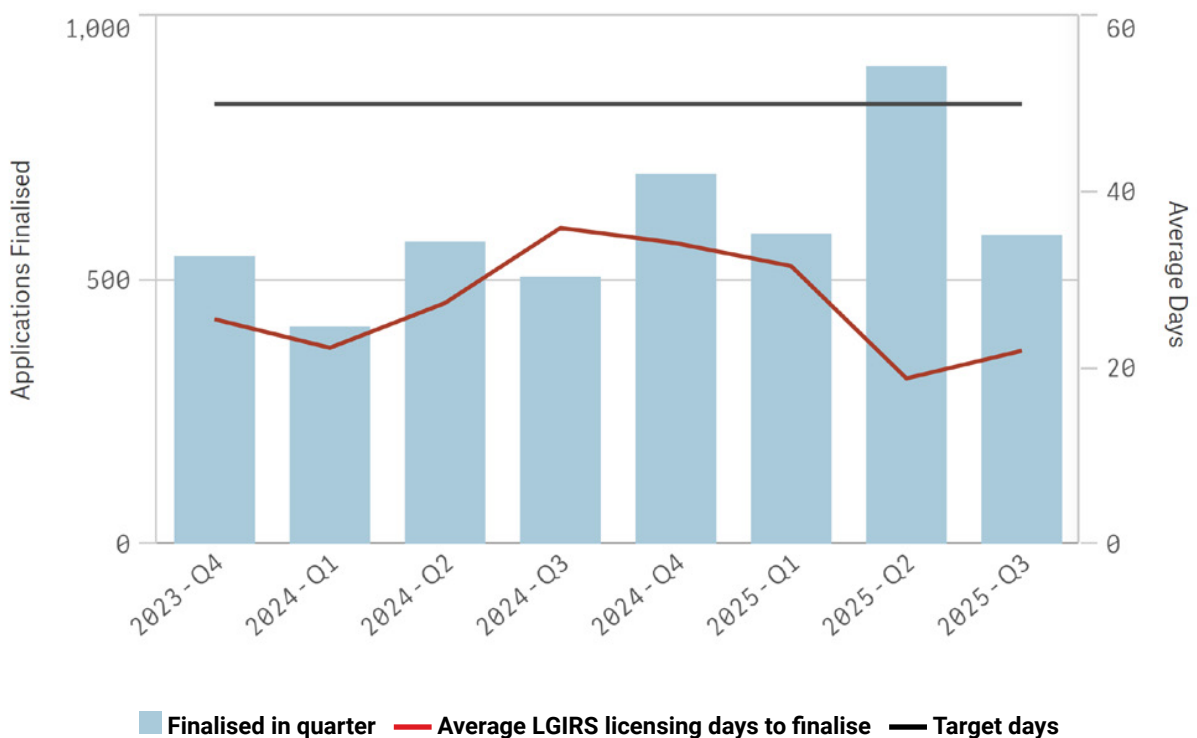


Per cent finalised where LGIRS licensing days within target timeline



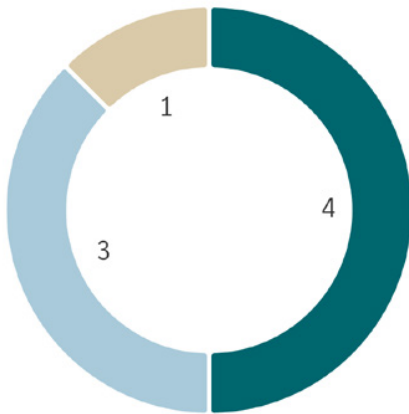
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Trends for finalised applications and average business days to finalise

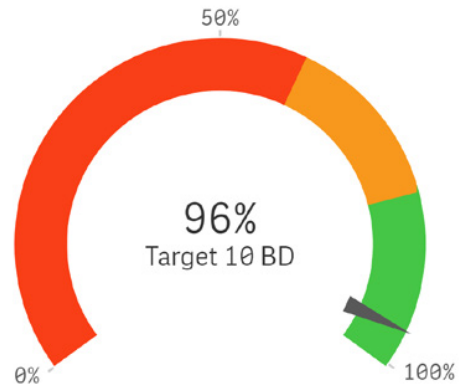


Plumbing

Average **eight** days total

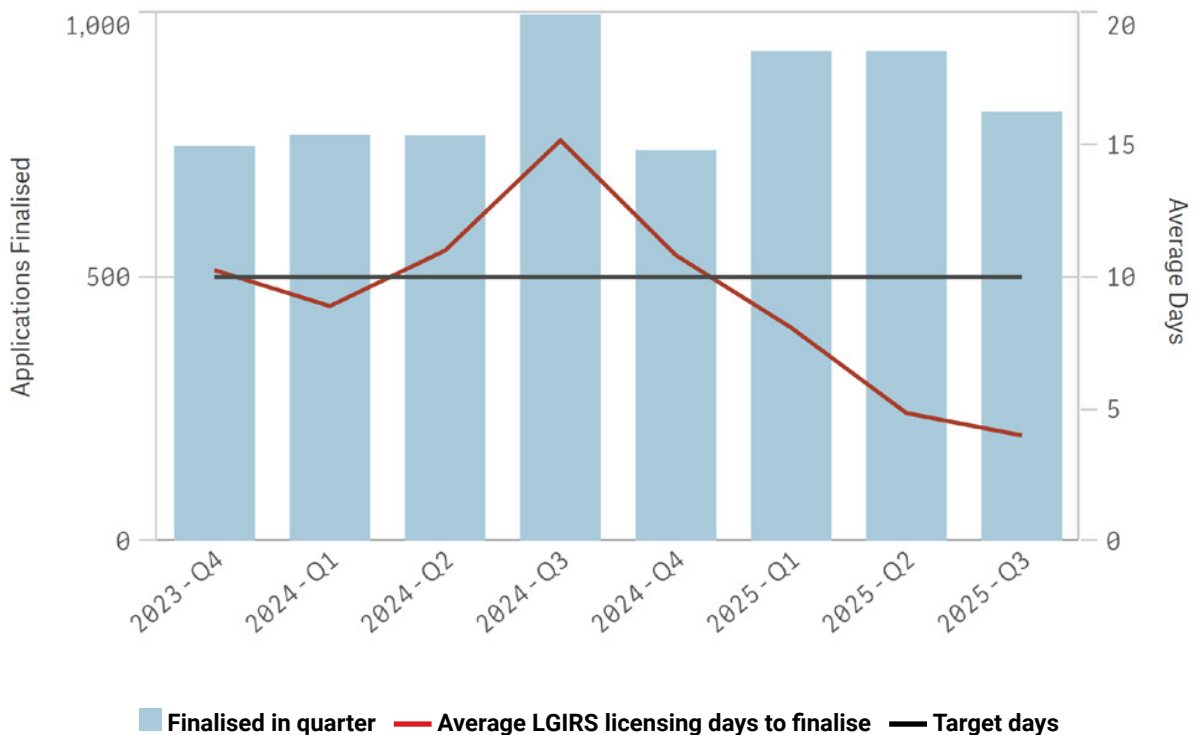


Per cent finalised where LGIRS licensing days within target timeline



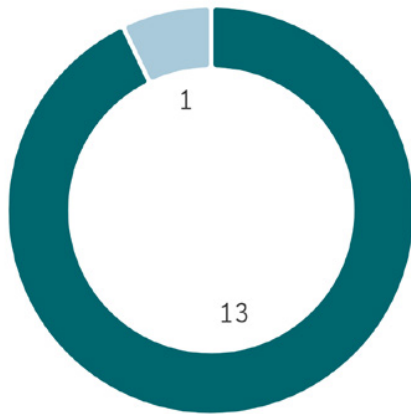
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Trends for finalised applications and average business days to finalise

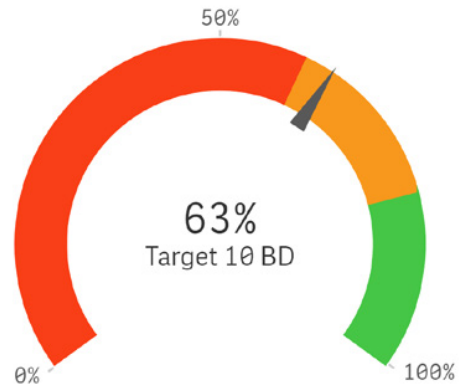


Electrical

Average 14 business days total

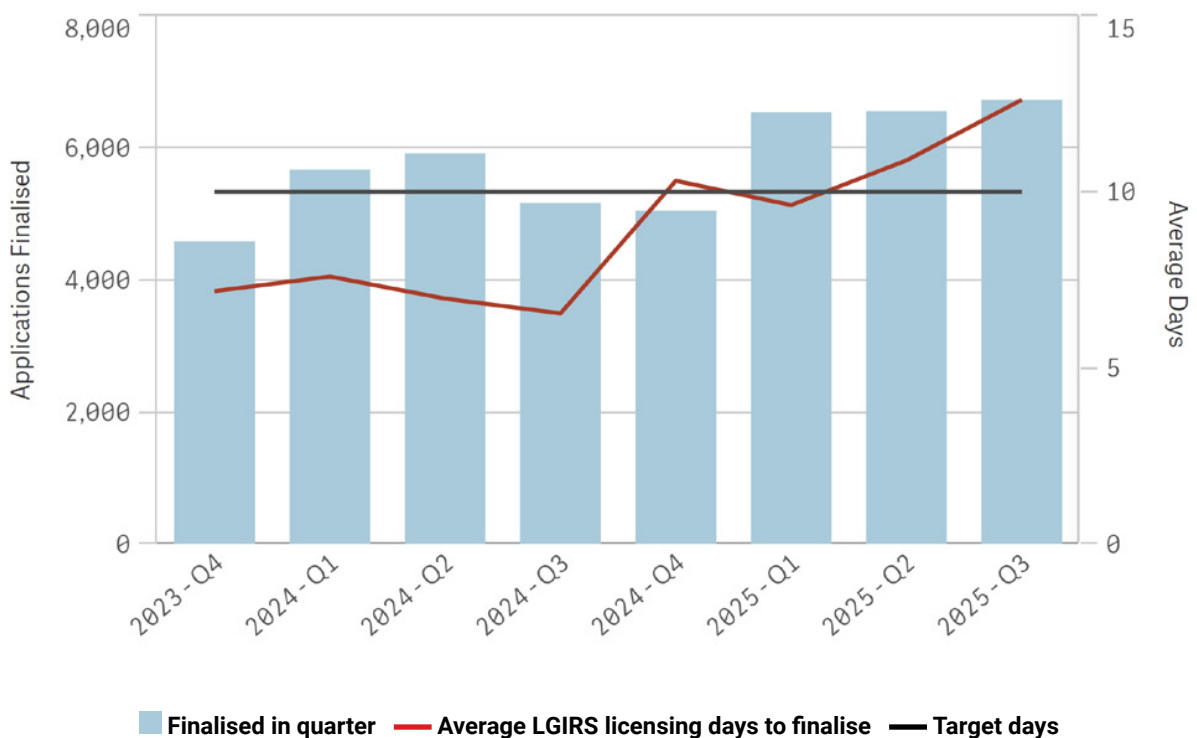


Per cent finalised where LGIRS licensing days within target timeline



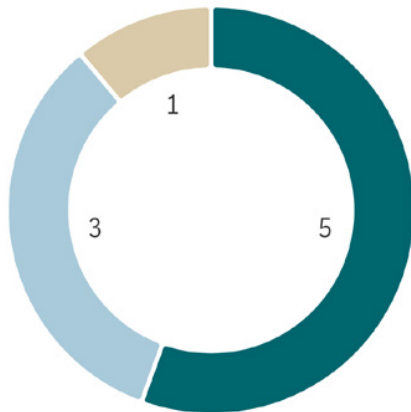
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Trends for finalised applications and average business days to finalise

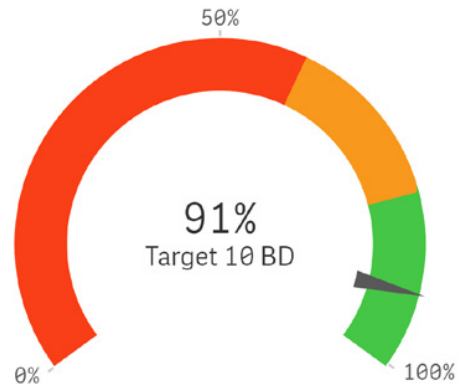


Gas

Average **nine** business days total

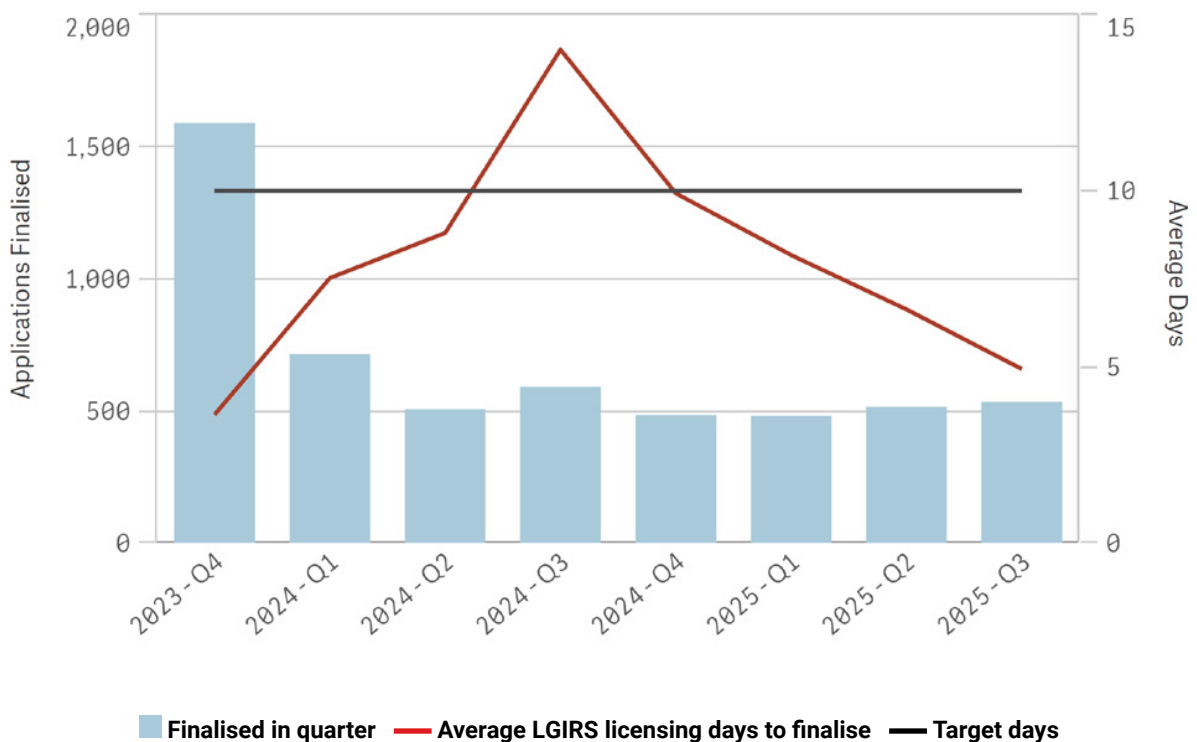


Per cent finalised where LGIRS licensing days within target timeline



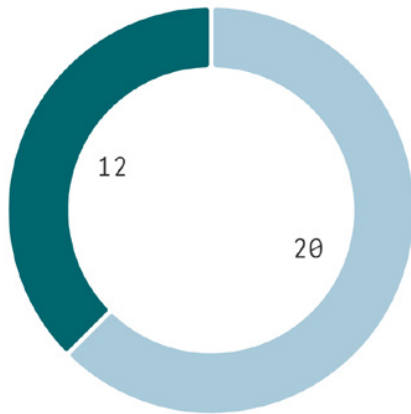
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Trends for finalised applications and average business days to finalise

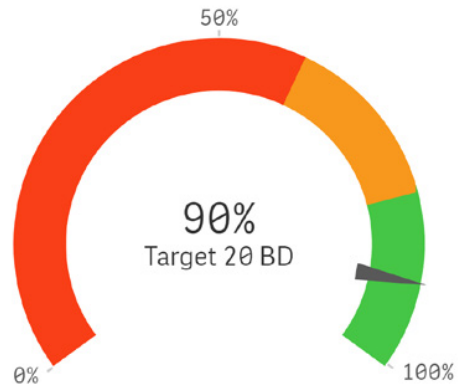


Dangerous Goods

Average **32** business days total

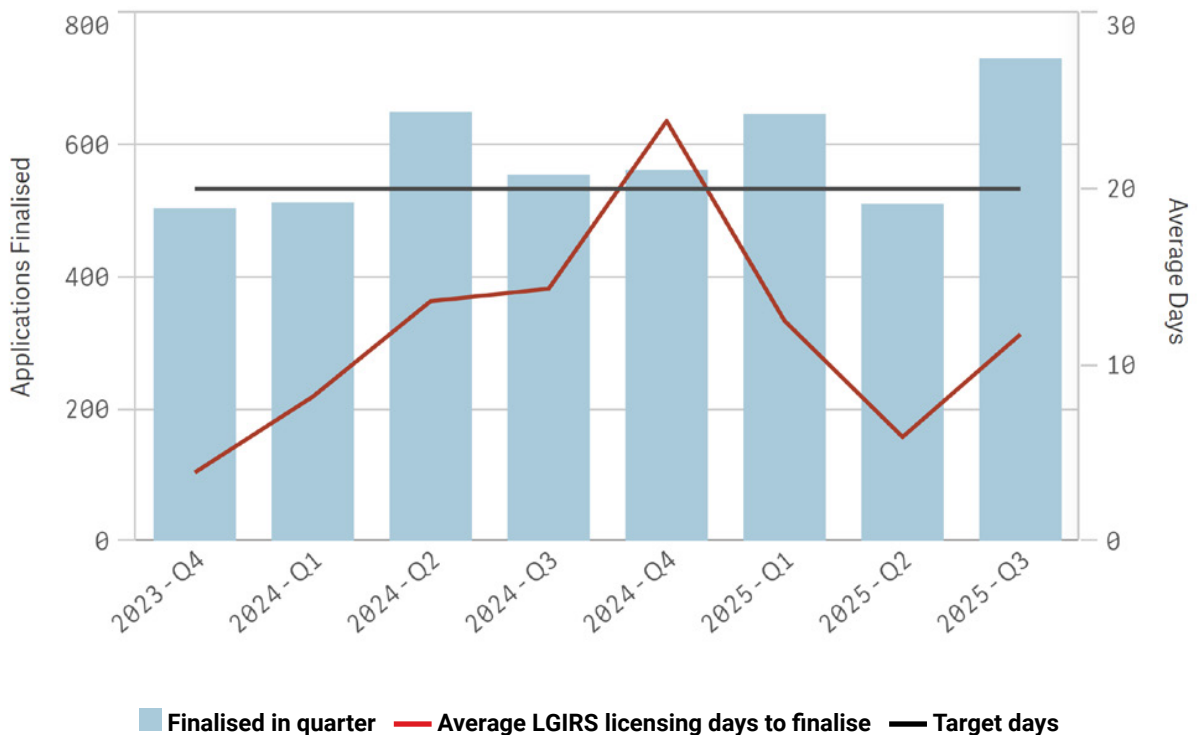


Per cent finalised where LGIRS licensing days within target timeline



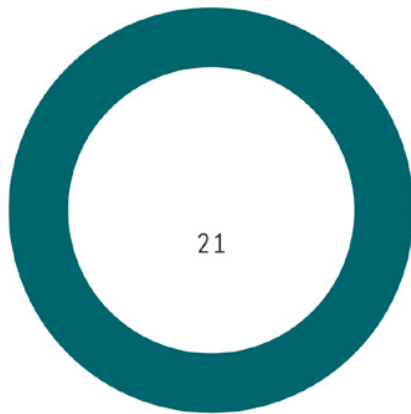
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Trends for finalised applications and average business days to finalise

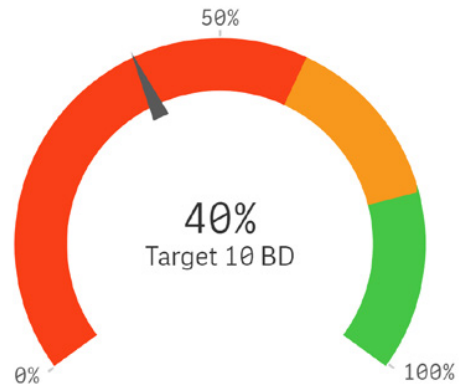


High Risk Work Licence

Average **21** business days total

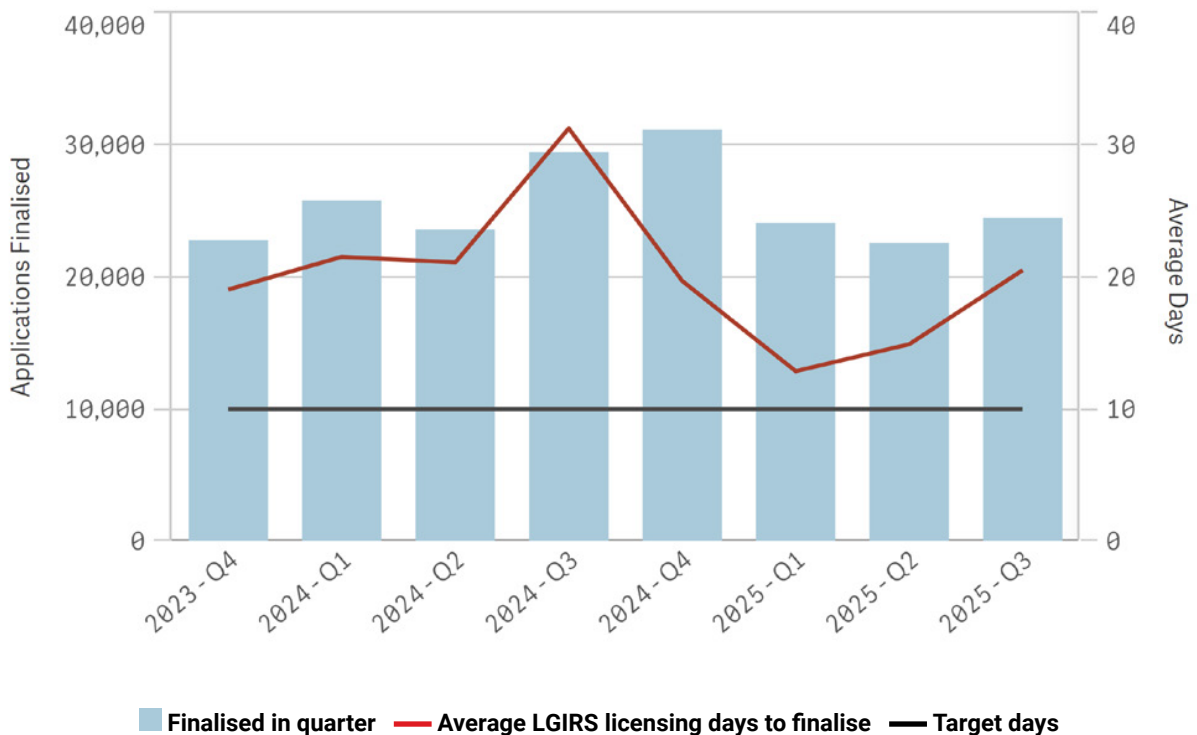


Per cent finalised where LGIRS licensing days within target timeline



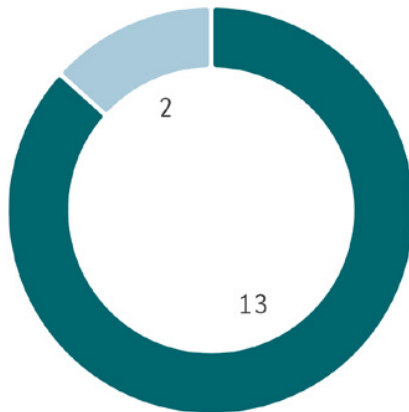
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Trends for finalised applications and average business days to finalise

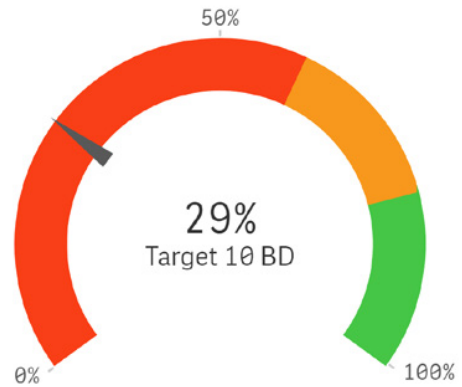


Motor Vehicle Industries

Average 15 days total

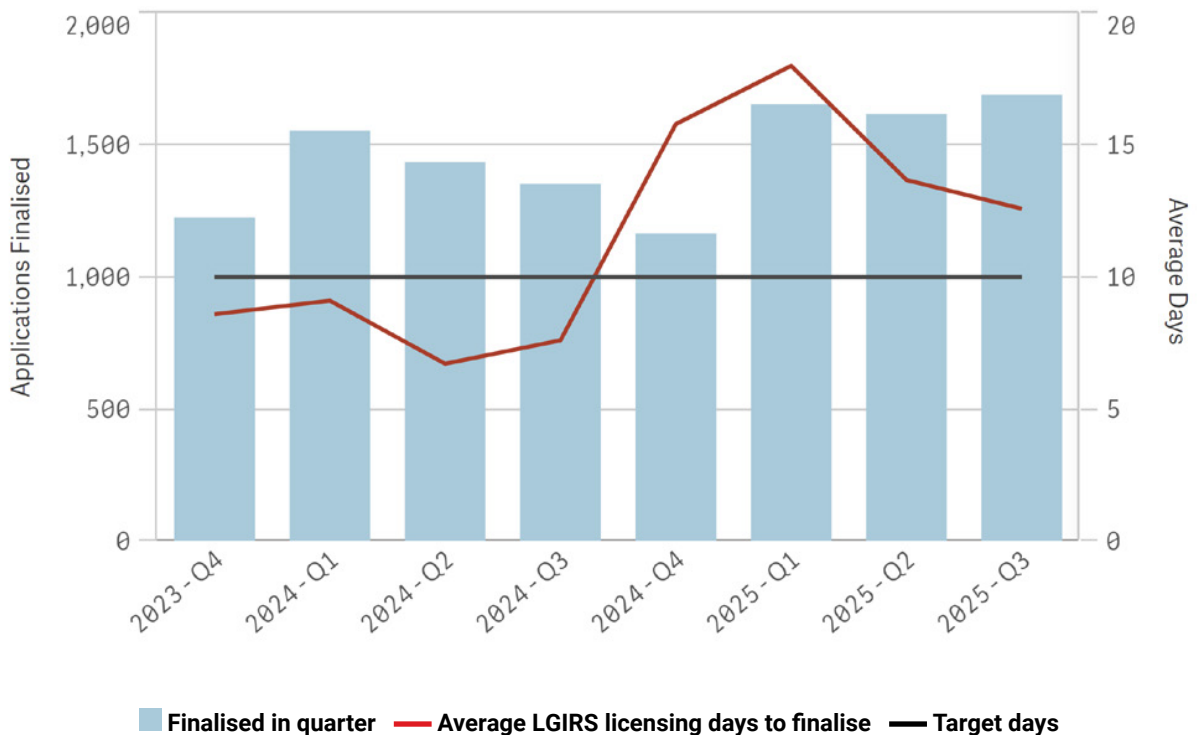


Per cent finalised where LGIRS licensing days within target timeline



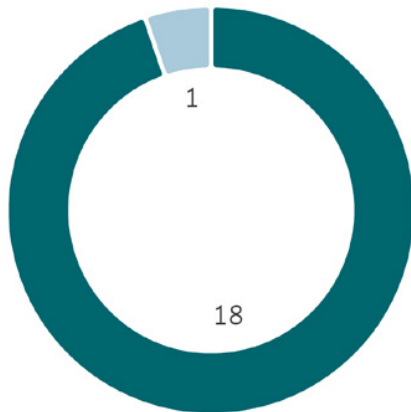
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Trends for finalised applications and average business days to finalise

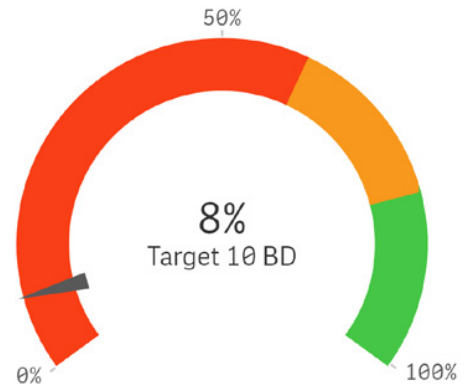


Property Industries

Average 19 business days total

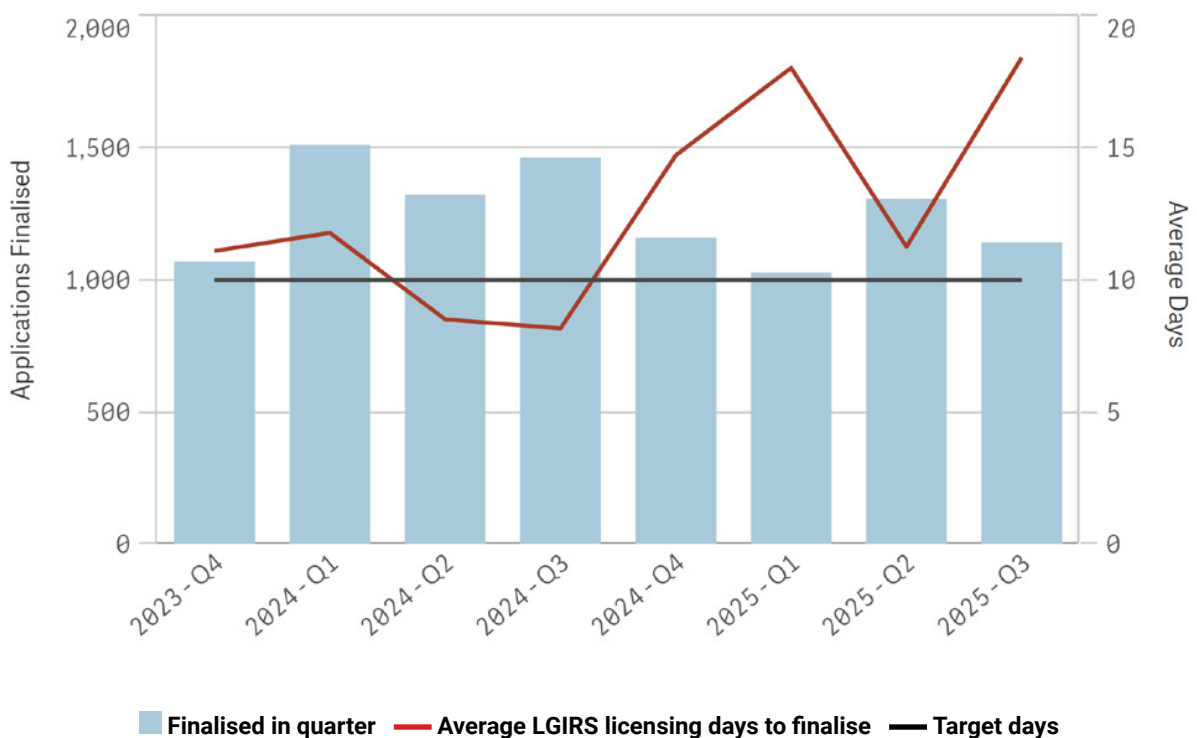


Per cent finalised where LGIRS licensing days within target timeline



- LGIRS Licensing ■ Applicant
- LGIRS Legal / Compliance / Other
- External Party ■ Board / Statutory Decision Maker

Trends for finalised applications and average business days to finalise



Licence Holders as at 30 June 2025

Registered Building Contractor and Practitioner

• Registered Building Contractor	5,700
• Registered Building Practitioner	6,300

Registered Painting Contractor and Practitioner

• Registered Painting Contractor	2,349
• Registered Painting Practitioner	2,411

Building Surveying Contractor and Practitioner

• Building Surveying Contractor	80
• Building Surveying Practitioner	944

Owner Builder

• Owner Builder Approval	10,439
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Plumbing

• Plumbing Contractor	4,041
• Provisional Tradesperson's Licence	43
• Restricted Plumbers Permit	96
• Tradesperson Plumber	4,004

• Electrical

• Electrical Contractor	6,573
• Electrical Worker's Permit	194
• Electrician	39,529
• Electrician's Training Licence	6,449
• In-House Electrical Installing Work Licence	273
• Provisional Electrician's Licence	387
• Restricted Electrical Licence	4,483
• Restricted Logbook Request	66

Gas

• Authorisation – Gasfitting	151
• Certificate of Competency – Gasfitting	220
• Gasfitting Permit	7,571
• Gasfitting Training Permit	1,321

Dangerous Goods

• Dangerous Goods Driver Licence	5,903
• Shotfiring Licence	3,101

High Risk Work Licence

• WS High Risk Work Licence	326,840
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Motor Vehicle Industries

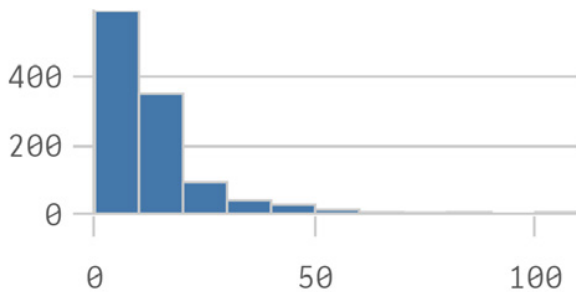
• Motor Vehicle Auctioneer Exemption	1
• Motor Vehicle Car Hire Exemption	101
• Motor Vehicle Dealer	1,504
• Motor Vehicle Financier Exemption	8
• Motor Vehicle Repair Business	4,920
• Motor Vehicle Repairer	20,913
• Motor Vehicle Salesperson	1,705
• Motor Vehicle Yard Manager	1,444

Property Industries

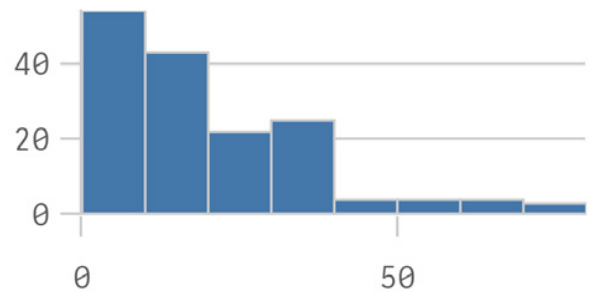
• Business Settlement Agent Licence	25
• Land Valuer	872
• Real Estate & Business Agent Licence	5,026
• Real Estate Developer Registration	761
• Real Estate Sales Representative Registration	7,328
• Real Estate Settlement Agent Licence	713

Distribution of business days to finalise applications – 2025 Q3

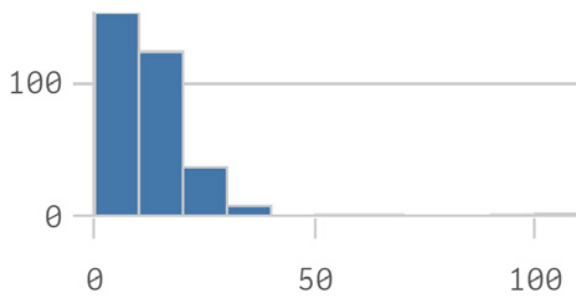
Registered Building Contractor and Practitioner



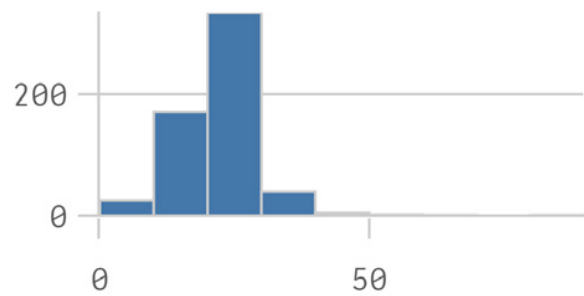
Building Surveying Contractor and Practitioner



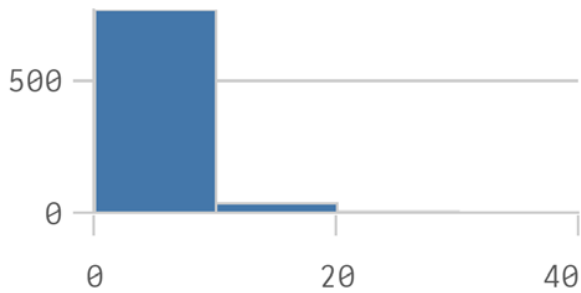
Registered Painting Contractor and Practitioner



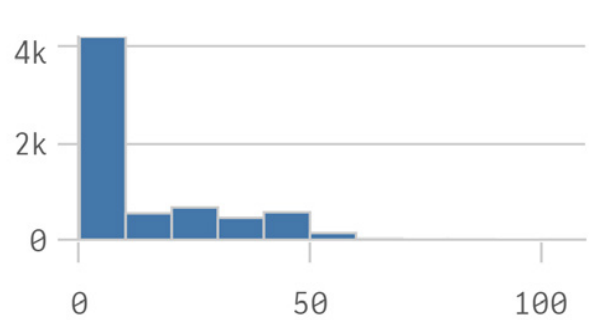
Owner Builder



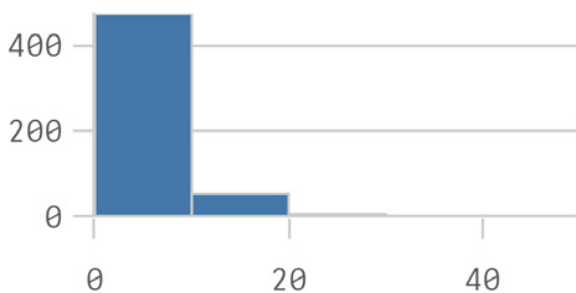
Plumbing



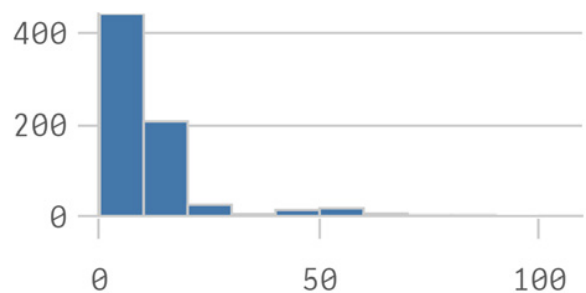
Electrical



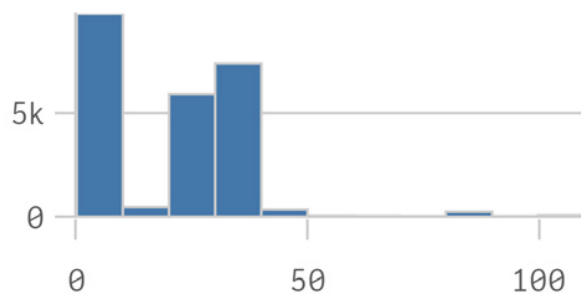
Gas



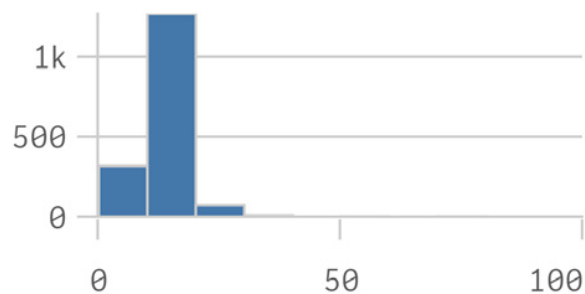
Dangerous Goods



High Risk Work Licence



Motor Vehicle Industries



Property Industries

