

Procurement Lifecycle Document for Bulich Industries Pty Ltd trading as Toner Plus

CUAPCS2024 – Common Use Arrangement for Printing and Copying Machines and Solutions

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Company Details

Bulich Industries Pty Ltd trading as Toner Plus

ABN: 67 122 455 850

ACN: 122 455 850



Contact information

General enquiries

Phone	08 9409 6664
Facsimile	08 9409 7558
Email	sales@tonerplus.com.au
Website(s)	www.tonerplus.com.au
Admin hours	Monday to Friday 9.00am to 5.00pm
Operations	Monday to Friday 9.00am to 5.00pm

CUA Account Manager

Name	Eddy Bulich
Mobile	0403 317 851
Email	ebulich@tonerplus.com.au

Buying methods

Panel C – Consumables

Based on the estimated value of the procurement, you may either engage a contractor directly or, if the value exceeds \$250,000, seek quotations from multiple contractors in accordance with the Buying Rules for [Printing and Copying Machines and Solutions CUAPCS2024](#).

Placing an Order

CUA customers can place orders using their organisation's order form, by contacting their [CUA Account Manager](#), or through the Toner Plus E-commerce website.

Login details for the E-commerce site can be obtained from your [CUA Account Manager](#). When orders are placed via the E-commerce platform, the correct CUA contract pricing will automatically be applied

Minimum Order Thresholds

- No minimum order thresholds apply.

Delivery

Perth Metropolitan Area

For metropolitan areas, we offer free delivery to your site within 24 to 36 hours. If you have any questions, please contact your [CUA Account Manager](#) for more details.

Regional Deliveries

Order processing times may be longer, typically 1–2 days after placement. For any questions, please contact your [CUA Account Manager](#) for further information.

Services

Disposal and recycling

Toner Plus offers a cartridge collection service for customers in the Perth metropolitan area. For more information, please contact your [CUA Account Manager](#).

Return of rejected goods

Goods can be returned upon completion and submission of a Return Authority form. To obtain the form, email sales@tonerplus.com.au or call 08 9409 6664. We will send you the form and request that you state the reason for the return.

If the product is faulty or damaged during transit, please include photos of the damage to assist us in lodging a claim with the transport company.

For returns due to change of mind, complete the Return Authority form and arrange for the item to be couriered back to Toner Plus. A credit will then be issued.

Account management and invoicing

Payment of Invoices

EFT/Direct Deposit

Pay on your Account via EFT – For account details please refer [Account Payment\(s\) / Invoicing Contact Details](#)

BSB	066-192
Account No	10679161
Remittances Email	accounts@tonerplus.com.au

Credit Card/Payment Portal

Note: Contractors are not permitted to impose any surcharge for credit card payments, as per Section 21.6 Method of Payment in the General Conditions of Contract (August 2023).

Discounts

Please refer to the table below for the applicable minimum discounts.

Product Brand	OEM Minimum Discount	Compatible Minimum Discount
Lexmark	32%	40%
Kyocera	19%	50%
Ricoh	15%	50%
HP	22%	50%
Brother	22%	50%
Konica Minolta	20%	50%
Xerox	39%	50%
Canon	50%	50%
Epson	50%	50%

Settlement Discount

Toner Plus offers a 1% discount on invoices paid via direct deposit into our account.

Account Payment(s) / Invoicing Contact Details

Name	Eddy Bulich
Mobile	0403 317 851
Email	ebulich@tonerplus.com.au
Website	www.tonerplus.com.au