

## CUATEL2021 Contractor Catalogue

The matrix below lists the contractors and the panels for which they are contracted to supply Goods and/or Services under CUATEL2021.

Note: For greyed-out cells, the contractor is **not** authorised to supply Goods or Services under that Panel/Category.

Contractors	Panel 1 - Mobile	Panel 2 - Satellite	Panel 3 - Billing Management	Panel 4 – Telephony Solutions	Panel 5 – Connectivity Solutions
<a href="#">Atos Australia</a>					5.2 – Internet Access Services <b>Only</b>
<a href="#">CorpCloud</a>					5.2 – Internet Access Services <b>Only</b>
<a href="#">Datacom Systems</a>				Yes	Yes
<a href="#">Hypha Solutions</a>		Yes			
<a href="#">NEC Australia</a>		Yes		Yes	Yes
<a href="#">Optus</a>	Yes	Yes		Yes	Yes
<a href="#">Orro</a>				Yes	Yes
<a href="#">Pivotel</a>		Yes			
<a href="#">SmartBill</a>			Yes		
<a href="#">Telstra</a>	Yes	Yes		Yes	Yes
<a href="#">Vocus</a>		Yes		Yes	Yes

## CUATEL2021 Contractor Profiles

<b>Atos Australia Pty Ltd</b>	
<b>Company Details</b>	
ABN	94 143 410 655
ACN	143 410 655
Panel	Panel 5 – Connectivity Solutions
Website	<a href="https://atos.net/en/">https://atos.net/en/</a>
Postal Address	Suite 2, Level 3, 190 St Georges Tce, Perth WA 6000
<b>Contact Details</b>	
Name	Dennis McGrillen
Phone	0408 406 017
Email	<a href="mailto:dennis.mcgrillen@atos.net">dennis.mcgrillen@atos.net</a>
Name	Murray Neville
Phone	0411 144 294
Email	<a href="mailto:murray.neville@atos.net">murray.neville@atos.net</a>
<b>General Queries, Service Requests and Billing Enquiries</b>	
Phone	03 7018 0674
Email	<a href="mailto:auaccounts.it-solutions@atos.net">auaccounts.it-solutions@atos.net</a>
Online Ordering	<a href="mailto:dennis.mcgrillen@atos.net">dennis.mcgrillen@atos.net</a>
Customer Faults	03 7018 0674

## CUATEL2021 Contractor Profiles

<b>CorpCloud Pty Ltd</b>	
<b>Company Details</b>	
ABN	45 605 224 299
ACN	605 224 299
Panel	Panel 5 – Connectivity Solutions
Website	<a href="http://www.corpcloud.com.au">www.corpcloud.com.au</a>
Postal Address	L2 600 Murray St, West Perth 6005
<b>Contact Details</b>	
Name	James Reid
Phone	(08) 6243 0710
Mobile	0407 526 377
Email	<a href="mailto:jreid@corpcloud.com.au">jreid@corpcloud.com.au</a>
Name	Jonathan Matthews
Mobile	0422 037 906
Email	<a href="mailto:jmatthews@corpcloud.com.au">jmatthews@corpcloud.com.au</a>
<b>General Enquiries</b>	
Phone	1300 285 217
Email	<a href="mailto:sales@corpcloud.com.au">sales@corpcloud.com.au</a>
<b>Customer Faults</b>	
Phone	1300 747 348

## CUATEL2021 Contractor Profiles

<b>Datacom Systems (AU) Pty Ltd</b>	
<b>Company Details</b>	
ABN	39 135 427 075
ACN	135 427 075
Panel	Panel 4 – Telephony Solutions Panel 5 – Connectivity Solutions
Website	<a href="http://www.datacom.com">www.datacom.com</a>
Postal Address	<ul style="list-style-type: none"> <li>PO Box Z5227, PERTH GPO St Georges Terrace PS</li> <li>66 St Georges Tce, PERTH WA 6000</li> </ul>
<b>Contact Details</b>	
Name	Damien Dewey, Business Development Executive
Phone	(08) 6466 6888
Mobile	0438 029 061
Email	<a href="mailto:damien.dewey@datacom.com">damien.dewey@datacom.com</a>
<b>General Enquiries</b>	
Phone	(08) 6466 6888
Email	<a href="mailto:sales-CUATEL2021@datacom.com">sales-CUATEL2021@datacom.com</a>
Online Ordering	Refer Procurement Lifecycle Document
<b>Customer Faults</b>	
Phone	(08) 6466 6894
Email	<a href="mailto:wagov-servicedesk@datacom.com">wagov-servicedesk@datacom.com</a>
<b>Service Desk</b>	
Phone	(08) 6466 6894
Email	<a href="mailto:wagov-servicedesk@datacom.com">wagov-servicedesk@datacom.com</a>

## CUATEL2021 Contractor Profiles

<b>Hypha Solutions Pty Ltd</b>	
<b>Company Details</b>	
ABN	67 605 008 053
ACN	605 008 053
Panel	Panel 2 – Satellite Network Solutions
Website	<a href="http://www.datacom.com">www.datacom.com</a>
Postal Address	36 Fienta Place, DARRA QLD 4076
<b>Contact Details</b>	
Name	Damien Dewey, Business Development Executive
Mobile	0473 330 164
Email	<a href="mailto:ian.gibson@hypha.world">ian.gibson@hypha.world</a>
Name	Cathy Habib
Mobile	0487 454 160
Email	<a href="mailto:cathy.habib@hypha.world">cathy.habib@hypha.world</a>
<b>Help Desk</b>	
Phone	(07) 2111 8385
Email	<a href="mailto:helpdesk@hypha.world">helpdesk@hypha.world</a>

## CUATEL2021 Contractor Profiles

<b>NEC Australia Pty Ltd</b>	
<b>Company Details</b>	
ABN	86 001 217 527
ACN	001 217 527
Panel	Panel 2 – Satellite Network Solutions Panel 4 – Telephony Solutions Panel 5 – Connectivity Solutions
Website	<a href="http://www.nec.com.au">www.nec.com.au</a>
Postal Address	Level 7, 111 St Georges Terrace, Perth WA 6000
<b>Contact Details</b>	
Name	Paul Abbott
Phone	0405 157 864
Email	<a href="mailto:Paul.Abbott@nec.com.au">Paul.Abbott@nec.com.au</a>
Name	Andre Sauer
Phone	0404 045 243
Email	<a href="mailto:Andre.Sauer@nec.com.au">Andre.Sauer@nec.com.au</a>
<b>General Queries, Service requests and billing enquiries</b>	
Phone	1300 561 811
Email	<a href="mailto:CUATEL2021@nec.com.au">CUATEL2021@nec.com.au</a>
<b>Service Desk, Enquiries and support</b>	
Phone	1300 561 811

## CUATEL2021 Contractor Profiles

<b>Optus Networks Pty Ltd</b>	
<b>Company Details</b>	
ABN	92 008 570 330
ACN	008 570 330
Panel	Panel 1 – Mobile Network Services Panel 2 – Satellite Network Solutions Panel 4 – Telephony Solutions Panel 5 – Connectivity Solutions
Website	<a href="http://www.optus.com.au">http://www.optus.com.au</a>
Postal Address	Level 3, 2 Victoria Parade, Perth WA 6000
<b>Contact Details</b>	
Name	Graham Thomson (WA Sales Manager)
Phone	0413 055 222
Email	<a href="mailto:graham.thomson@optus.com.au">graham.thomson@optus.com.au</a>
<b>Orders</b>	
New Quote/Contract	<a href="mailto:cuaorders@optus.com.au">cuaorders@optus.com.au</a> or via Account Team ( as per PLD)
Existing Customers	
Portal	<a href="#">Nucleus Production</a>
Email	<a href="mailto:OptusBusinessCustomerService@optus.com.au">OptusBusinessCustomerService@optus.com.au</a>
<b>Help Desk</b>	
Phone	134 315
Pin	Agency specific (contact Account Team to retrieve if forgotten)
Email	<a href="mailto:OptusBusinessCustomerService@optus.com.au">OptusBusinessCustomerService@optus.com.au</a>
<b>Incident Reporting: 24 x 7</b>	
Phone	134 315

## CUATEL2021 Contractor Profiles

<b>Orro Pty Ltd</b>	
<b>Company Details</b>	
ABN	72 111 999 663
ACN	111 999 663
Panel	Panel 4 – Telephony Solutions Panel 5 – Connectivity Solutions
Website	<a href="#">IT Solutions   Securely Connected Everything™   Orro</a>
Postal Address	PO Box Z5227 PERTH GPO St Georges Terrace PS 66 St Georges Tce PERTH WA 6000
<b>Contact Details</b>	
Name	David Cox
Phone	0438 370 423
Email	<a href="mailto:david.cox@orro.group">david.cox@orro.group</a>
Name	Simon Lawton
Phone	0414 385 888
Email	<a href="mailto:simon.lawton@orro.group">simon.lawton@orro.group</a>
<b>General Enquiries</b>	
Phone	1300 900 000
Email	<a href="mailto:sales-CUATEL2021@datacom.com">sales-CUATEL2021@datacom.com</a>

## CUATEL2021 Contractor Profiles

<b>Pivotel Satellite Pty Ltd</b>	
<b>Company Details</b>	
ABN	81 099 917 398
ACN	099 917 398
Panel	Panel 2 – Satellite Network Solutions
Website	<a href="http://www.pivotel.com.au">www.pivotel.com.au</a>
Postal Address	16 Altona Street, West Perth WA 6005
<b>Contact Details</b>	
Name	Nathan Nicholson ( <b>Business Development Manager</b> )
Phone	0455 446 248
Email	<a href="mailto:Nathan.Nicholson@pivotel.com.au">Nathan.Nicholson@pivotel.com.au</a>
Name	Paul Kubat ( <b>National Business Development Manager</b> )
Phone	0450 941 176
Email	<a href="mailto:Paul.Kubat@pivotel.com.au">Paul.Kubat@pivotel.com.au</a>
<b>Orders</b>	
Phone	1300 882 448
Email	<a href="mailto:orders@pivotel.com.au">orders@pivotel.com.au</a>
<b>Pivotel Customer Care</b>	
Phone	1300 882 448
Email	<a href="mailto:mail@pivotel.com.au">mail@pivotel.com.au</a>
Hours	5 am to 5 pm AWST Monday to Friday (except public holidays)

## CUATEL2021 Contractor Profiles

SmartBill Pty Ltd	
<b>Company Details</b>	
ABN	49 118 150 619
ACN	118 150 619
Panel	Panel 3 - Billing Management
Website	<a href="http://www.smartbill.com.au">www.smartbill.com.au</a>
<b>Contact Details</b>	
Name	Peter Gibson
Phone	0410 536 006
Email	<a href="mailto:peter.gibson@smartbill.com.au">peter.gibson@smartbill.com.au</a>
Name	Yvette Simunic
Phone	0488 967 788
Email	<a href="mailto:yvette.simunic@smartbill.com.au">yvette.simunic@smartbill.com.au</a>
<b>General Enquiries</b>	
Phone	1300 880 575
Email	<a href="mailto:Financetemsupport@smartbill.com.au">Financetemsupport@smartbill.com.au</a>

## CUATEL2021 Contractor Profiles

<b>Telstra Limited</b>	
<b>Company Details</b>	
ABN	64 086 174 781
ACN	086 174 781
Panel	Panel 1 – Mobile Network Solutions Panel 2 – Satellite Network Solutions Panel 4 – Telephony Solutions Panel 5 – Connectivity Solutions
Website	<a href="https://www.telstra.com.au/business-enterprise">https://www.telstra.com.au/business-enterprise</a>
Postal Address	Locked Bag 2545, Perth WA 6001
<b>Contact Details</b>	
<b>Panel 1 and Panel 2</b>	
Name	Michelle Pavelic (Senior Mobility Specialist)
Phone	0448 259 913
Email	<a href="mailto:Michelle.Pavelic@team.telstra.com">Michelle.Pavelic@team.telstra.com</a>
Name	Nanci Low (Customer Success Manager)
Phone	0477 760 603
Email	<a href="mailto:Nanci.Low@team.telstra.com">Nanci.Low@team.telstra.com</a>
<b>General Mobile Queries</b>	
<b>Support for service requests, general enquiries and billing enquiries related to WA Government mobile services (including legacy voice and data services)</b>	
Phone	1800 150 031
Email	<a href="mailto:telstra.enterprise@team.telstra.com">telstra.enterprise@team.telstra.com</a>
<b>Global Service Desk for Starlink</b>	
Phone	1800 003 051
Email	<a href="mailto:gsd@team.telstra.com">gsd@team.telstra.com</a>
<b>Panel 4</b>	

## CUATEL2021 Contractor Profiles

Name	Nanci Low (Customer Succes Manager)
Phone	0477 760 603
Email	<a href="mailto:Nanci.Low@team.telstra.com">Nanci.Low@team.telstra.com</a>
Name	Vincent Costello (Technical Specialist)
Phone	0418 103 743
Email	<a href="mailto:Vincent.l.costello@team.telstra.com">Vincent.l.costello@team.telstra.com</a>
<b>General Mobile Queries</b> <b>Support for service requests, general enquiries and billing enquiries related to WA Government mobile services (including legacy voice and data services)</b>	
Phone	1800 150 031
Email	<a href="mailto:wasservicedelivery@team.telstra.com">wasservicedelivery@team.telstra.com</a>
<b>Panel 5</b>	
Name	Grant Thompson (Network Solution Specialist)
Phone	042 888 4288
Email	<a href="mailto:Grant.Thompson@team.telstra.com">Grant.Thompson@team.telstra.com</a>
Name	Nanci Low (Customer Succes Manager)
Phone	0477 760 603
Email	<a href="mailto:Nanci.Low@team.telstra.com">Nanci.Low@team.telstra.com</a>
<b>General Mobile Queries</b> <b>Support for service requests, general enquiries and billing enquiries related to WA Government mobile services (including legacy voice and data services).</b>	
Phone	1800 150 031
Email	<a href="mailto:wasservicedelivery@team.telstra.com">wasservicedelivery@team.telstra.com</a>
<b>Online Orders</b>	
Portal	<a href="#">Sign in to Telstra Connect</a>

## CUATEL2021 Contractor Profiles

<b>Vocus Pty Ltd</b>	
<b>Company Details</b>	
ABN	78 127 842 853
ACN	127 842 853
Panel	Panel 2 – Satellite Network Solutions Panel 4 – Telephony Solutions Panel 5 – Connectivity Solutions
Website	<a href="http://www.vocus.com.au">http://www.vocus.com.au</a>
Postal Address	Level 5, 202 Pier Street, Perth WA 6000
<b>Contact Details - Vocus WA Government Team</b>	
General Email	<a href="mailto:wagovernmentcua@vocus.com.au">wagovernmentcua@vocus.com.au</a>
Name	Devan Carlson (Key Account Director)
Phone	(08) 9244 6025
Mobile	0434 331 486
Email	<a href="mailto:Devan.Carlson@vocus.com.au">Devan.Carlson@vocus.com.au</a>
Name	Bryan Turnbull (State Manager WA & ERU Lead)
Phone	(08) 6373 8472
Mobile	0417 415 418
Email	<a href="mailto:Bryan.Turnbull@vocus.com.au">Bryan.Turnbull@vocus.com.au</a>
Name	Simon Maher (Enterprise Business Development Manager)
Phone	(08) 6373 1207
Mobile	0448 476 820
Email	<a href="mailto:Simon.Maher@vocus.com.au">Simon.Maher@vocus.com.au</a>