

CHC: Community Services
TRAINING PACKAGE
Version 11.0
WA NOMINAL HOURS GUIDE

Introduction

This Guide has been generated to enable the stakeholders in this Industry in Western Australia to participate in the managed implementation of the National CHC Community Services Training Package.

This Guide is designed to aid Registered Training Organisations (RTOs) to convert from existing Training Package qualifications to new Training Package qualifications within the scope of their training delivery.

The Guide should be read in conjunction with the endorsed components of the Training Package.

Version 11.0 of the CHC Community Services was released by Training.Gov.Au (TGA) on the 23/12/2025.

Transition Arrangements

Registered Training Organisations (RTOs) are required to deliver Training Package qualifications in accordance with the Standards for RTOs. For further information visit the Training Accreditation Council website www.tac.wa.gov.au.

Nominal Hours

Nominal hours are the hours of training notionally required to achieve the outcomes of units of competency.

Nominal hours are identified for nationally endorsed qualifications. Nominal hours may vary for a qualification depending on the selection of units of competency.

In Western Australia, nominal hours are used as a mechanism for funding allocation.

Contact Details

For Training Packages content information, please contact:

Skills Policy Team, Policy Planning and Research branch

Email: trainingpackages@dtwd.wa.gov.au

Qualifications and Nominal Hours

The following table provides a summary of the qualifications and nominal hours in the training package.

National Code	National Title	Nominal Hours
CHC14015	Certificate I in Active Volunteering	140
CHC22015	Certificate II in Community Services	235
CHC24015	Certificate II in Active Volunteering	155
CHC30125	Certificate III in Early Childhood Education and Care	1062
CHC30221	Certificate III in School Based Education Support	670
CHC32015	Certificate III in Community Services	480
CHC33021	Certificate III in Individual Support	860
CHC34015	Certificate III in Active Volunteering	345
CHC35021	Certificate III in Community Safety Services	478
CHC40225	Certificate IV in School Based Education Support	755
CHC40321	Certificate IV in Child, Youth and Family Intervention	785
CHC40421	Certificate IV in Youth Work	855
CHC40521	Certificate IV in Youth Justice	710
CHC41015	Certificate IV in Celebrancy	565
CHC41115	Certificate IV in Employment Services	655
CHC41215	Certificate IV in Career Development	635
CHC42021	Certificate IV in Community Services	705
CHC42121	Certificate IV in Community Development	605
CHC42221	Certificate IV in Housing	715
CHC42315	Certificate IV in Chaplaincy and Pastoral Care	595
CHC43015	Certificate IV in Ageing Support	830
CHC43121	Certificate IV in Disability Support	555
CHC43215	Certificate IV in Alcohol and Other Drugs	780

CHC43315	Certificate IV in Mental Health	720
CHC43415	Certificate IV in Leisure and Health	770
CHC43515	Certificate IV in Mental Health Peer Work	645
CHC44015	Certificate IV in Coordination of volunteer programs	455
CHC50125	Diploma of Early Childhood Education and Care	1175
CHC50225	Diploma of School Age Education and Care	1217
CHC50325	Diploma of Child, Youth and Family Intervention	960
CHC50425	Diploma of Youth Work	1260
CHC50521	Diploma of Youth Justice	755
CHC51015	Diploma of Counselling	900
CHC51122	Diploma of Financial Counselling	1115
CHC52025	Diploma of Community Services	1050
CHC52121	Diploma of Community Development	770
CHC53215	Diploma of Alcohol and Other Drugs	1045
CHC53315	Diploma of Mental Health	1090
CHC53415	Diploma of Leisure and Health	1135
CHC62015	Advanced Diploma of Community Sector Management	770
CHC81015	Graduate Diploma of Relationship Counselling	615
CHC81115	Graduate Diploma of Family Dispute Resolution	580
CHC81215	Graduate Certificate In Statutory Child Protection	690
CHC81315	Graduate Certificate In Career Development Practice	445
CHC82015	Graduate Certificate In Client Assessment and Case Management	530

Skill Sets and Nominal Hours

The following table provides a summary of the skill sets and nominal hours in the training package.

National Code	National Title	Nominal Hours
CHCSS00065	Workforce Planning Skill Set	110
CHCSS00067	Administer and Monitor Medication Skill Set	65
CHCSS00069	Advocacy Skill Set	100
CHCSS00070	Assist Clients with Medication Skill Set	45
CHCSS00075	Chronic Disease Self-Management	90
CHCSS00076	Coordinate Client Directed Services	195
CHCSS00077	Financial Literacy Education	120
CHCSS00079	Homelessness Support Work	185
CHCSS00080	Induction to Leisure and Health	155
CHCSS00082	Lead and Mentor	165
CHCSS00083	Lead Inclusion and Collaboration	185
CHCSS00084	Lead and support colleagues	175
CHCSS00085	Pastoral and Spiritual Care	190
CHCSS00086	Quality Management	275
CHCSS00087	Risk Management	160
CHCSS00088	Induction	140
CHCSS00089	Service Coordination and Collaboration	190
CHCSS00092	Alcohol and Other Drugs Co-existing Needs Skill Set	240
CHCSS00093	Alcohol and Other Drugs Skill Set	225
CHCSS00101	Language, Literacy and Numeracy Tutor Skill Set	110
CHCSS00102	Mental Health Co-existing Needs Skill Set	290
CHCSS00103	Mental Health Peer Work Skill Set	125
CHCSS00104	Peer Leadership Skill Set	220

CHCSS00107	Carer Support Skill Set	75
CHCSS00108	Career Development Skill Set	365
CHCSS00109	Employment Services Skill Set	105
CHCSS00111	Problem Gambling Skill Set	120
CHCSS00112	Suicide Bereavement Support Skill Set	265
CHCSS00113	Crisis Support Skill Set	185
CHCSS00114	Entry into Care Roles Skill Set	150
CHCSS00115	Social Housing Skill Set	355
CHCSS00116	Work with Clients with Complex Needs Skill Set	255
CHCSS00117	Aboriginal and/or Torres Strait Islander Education Support Skill Set	125
CHCSS00118	School Based Education Support Work Skill Set	225
CHCSS00119	Out of School Hours Care Skill Set	265
CHCSS00120	Community Safety Services Skill Set	183
CHCSS00122	Client-oriented Service Delivery	230
CHCSS00123	Dementia Support	135
CHCSS00124	Disability Work - Behaviour Support	145
CHCSS00125	Entry to Certificate IV in Disability Support	180
CHCSS00126	Facilitate Independent Travel	35
CHCSS00127	High Support and Complex Care - Aged Care	285
CHCSS00128	High Support and Complex Care - Disability Support	430
CHCSS00129	Individual Support - Ageing	430
CHCSS00130	Individual Support - Disability	290
CHCSS00131	Individual Support - Home and Community (Ageing)	530
CHCSS00132	Individual Support - Home and Community (Disability)	395
CHCSS00133	Induction to Disability Support	370
CHCSS00134	Leadership in Disability Support	265
CHCSS00135	Mealtime Support	70

CHCSS00136	NDIS Coordinator of Supports	315
CHCSS00137	Palliative Approach	270
CHCSS00138	Mental Health Assistance	120
CHCSS00139	Team Leader	170
CHCSS00140	Case Management Skill Set	180
CHCSS00141	Child Protection Skill Set	155
CHCSS00142	Mediation Skill Set	175
CHCSS00143	Provide Family Support Services Skill Set	195
CHCSS00144	Supporting Children and Families with Complex Needs	110
CHCSS00145	Working with Families	255
CHCSS00146	Working in a Child Safe Environment	120
CHCSS00147	Entry to Diploma of Early Childhood Education and Care	130

Units of Competency and Nominal Hours

The following table provides a summary of the units of competency and nominal hours in the training package.

National Code	National Title	Nominal Hours
CHCADV001	Facilitate the interests and rights of clients	55
CHCADV002	Provide advocacy and representation services	45
CHCADV003	Represent clients in court	15
CHCADV004	Represent organisation in court or tribunal	15
CHCADV005	Provide systems advocacy services	75
CHCAGE001	Facilitate the empowerment of older people	50
CHCAGE003	Coordinate services for older people	55
CHCAGE004	Implement interventions with older people at risk	70
CHCAGE005	Provide support to people living with dementia	60
CHCAGE007	Recognise and report risk of falls	25
CHCAGE008	Implement falls prevention strategies	40
CHCAGE009	Provide services for older people	55
CHCAGE010	Implement interventions with older people to reduce risk	70
CHCAGE011	Provide support to people living with dementia	70
CHCAGE012	Provide food service	20
CHCAGE013	Work effectively in aged care	60
CHCAOD001	Work in an alcohol and other drugs context	55
CHCAOD002	Work with clients who are intoxicated	45
CHCAOD003	Provide needle and syringe services	10
CHCAOD004	Assess needs of clients with alcohol and other drugs issues	70
CHCAOD005	Provide alcohol and other drugs withdrawal services	55
CHCAOD006	Provide interventions for people with alcohol and other drugs issues	60
CHCAOD007	Develop strategies for alcohol and other drugs relapse prevention and management	40

CHCAOD008	Provide advanced interventions to meet the needs of clients with alcohol and other drugs issues	60
CHCAOD009	Develop and review individual alcohol and other drugs treatment plans	40
CHCCCS001	Address the needs of people with chronic disease	50
CHCCCS002	Assist with movement	20
CHCCCS003	Increase the safety of individuals at risk of suicide	80
CHCCCS004	Assess co-existing needs	60
CHCCCS005	Conduct individual assessments	50
CHCCCS006	Facilitate individual service planning and delivery	60
CHCCCS007	Develop and implement service programs	55
CHCCCS008	Develop strategies to address unmet needs	60
CHCCCS009	Facilitate responsible behaviour	35
CHCCCS010	Maintain a high standard of service	30
CHCCCS011	Meet personal support needs	35
CHCCCS012	Prepare and maintain beds	10
CHCCCS014	Provide brief interventions	45
CHCCCS015	Provide individualised support	75
CHCCCS016	Respond to client needs	55
CHCCCS017	Provide loss and grief support	40
CHCCCS018	Provide suicide bereavement support	40
CHCCCS019	Recognise and respond to crisis situations	40
CHCCCS020	Respond effectively to behaviours of concern	15
CHCCCS023	Support independence and wellbeing	40
CHCCCS025	Support relationships with carers and families	40
CHCCCS026	Transport individuals	10
CHCCCS027	Visit client residence	60
CHCCCS028	Provide client-centred support to people in crisis	65
CHCCCS029	Work with involuntary and mandated clients	65

CHCCCS030	Determine and respond to carer needs	45
CHCCCS031	Provide individualised support	110
CHCCCS032	Provide basic foot care	20
CHCCCS033	Identify and report abuse	65
CHCCCS034	Facilitate independent travel	35
CHCCCS035	Support people with autism spectrum disorder	50
CHCCCS036	Support relationships with carer and family	40
CHCCCS037	Visit client residence	60
CHCCCS038	Facilitate the empowerment of people receiving support	125
CHCCCS039	Coordinate and monitor home-based support	30
CHCCCS040	Support independence and wellbeing	40
CHCCCS041	Recognise healthy body systems	70
CHCCCS042	Prepare meals	25
CHCCCS043	Support positive mealtime experiences	25
CHCCCS044	Follow established person-centred behaviour supports	65
CHCCDE001	Support participative planning processes	35
CHCCDE002	Develop and implement community programs	55
CHCCDE003	Work within a community development framework	50
CHCCDE004	Implement participation and engagement strategies	45
CHCCDE006	Work to empower Aboriginal and/or Torres Strait Islander communities	30
CHCCDE007	Develop and provide community projects	35
CHCCDE008	Support community action	30
CHCCDE012	Work within organisation and government structures to enable community development outcomes	95
CHCCDE013	Establish and develop community organisations or social enterprises	55
CHCCDE017	Support collaborative planning processes	45
CHCCDE018	Develop and implement community programs	115
CHCCDE019	Work within a community development framework	70

CHCCDE020	Implement participation and engagement strategies	80
CHCCDE021	Develop and support community resources	40
CHCCDE022	Work to empower Aboriginal and/or Torres Strait Islander communities	30
CHCCDE023	Develop and deliver community projects	35
CHCCDE024	Support community action	30
CHCCDE025	Develop and support community leadership	30
CHCCDE026	Develop and lead community engagement strategies to enhance participation	75
CHCCDE027	Implement community development strategies	55
CHCCDE028	Work within organisation and government structures to enable community development outcomes	95
CHCCDE029	Establish and develop community organisations or social enterprises	55
CHCCDE030	Facilitate the development of community capacity to manage place making	65
CHCCDE031	Develop and implement a community renewal plan	65
CHCCDE032	Deliver emergency relief services	40
CHCCEL001	Develop sustainable celebrancy practice	40
CHCCEL002	Establish client celebrancy needs	60
CHCCEL003	Research, design and organise ceremonies	50
CHCCEL004	Prepare for, present and evaluate ceremonies	45
CHCCEL005	Establish and maintain marriage celebrancy practice	30
CHCCEL006	Interview clients and plan marriage ceremonies	65
CHCCEL007	Prepare for, present and evaluate marriage ceremonies	35
CHCCEL008	Plan, present and evaluate funeral and memorial ceremonies	60
CHCCOM001	Provide first point of contact	30
CHCCOM002	Use communication to build relationships	45
CHCCOM003	Develop workplace communication strategies	45
CHCCOM004	Present information to stakeholder groups	70
CHCCOM005	Communicate and work in health or community services	50
CHCCOM006	Establish and manage client relationships	30

CHCCSL001	Establish and confirm the counselling relationship	60
CHCCSL002	Apply specialist interpersonal and counselling interview skills	55
CHCCSL003	Facilitate the counselling relationship and process	90
CHCCSL004	Research and apply personality and development theories	45
CHCCSL005	Apply learning theories in counselling	50
CHCCSL006	Select and use counselling therapies	55
CHCCSL007	Support counselling clients in decision-making processes	80
CHCCSM001	Facilitate goal directed planning	60
CHCCSM002	Implement case management practice	60
CHCCSM003	Work with carers and/or families in complex situations	60
CHCCSM004	Coordinate complex case requirements	50
CHCCSM005	Develop, facilitate and review all aspects of case management	75
CHCCSM006	Provide case management supervision	85
CHCCSM008	Undertake advanced client assessment	60
CHCCSM009	Facilitate goal directed planning	60
CHCCSM010	Implement case management practice	60
CHCCSM011	Work with carers and families in complex situations	60
CHCCSM012	Coordinate complex case requirements	50
CHCCSM014	Provide case management supervision	85
CHCCSM015	Undertake case management in a child protection framework	50
CHCCSM016	Undertake advanced assessments	60
CHCCSM017	Facilitate and review case management	70
CHCCSS001	Work effectively in Community Safety Services	70
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services	90
CHCDEV004	Confirm developmental status	50
CHCDEV005	Analyse impacts of sociological factors on people in community work and services	90
CHCDEV006	Analyse information for service planning and delivery	60

CHCDFV001	Recognise and respond appropriately to domestic and family violence	45
CHCDFV002	Provide support to children affected by domestic and family violence	65
CHCDFV003	Promote community awareness of domestic and family violence	45
CHCDFV004	Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities	55
CHCDFV005	Provide domestic and family violence support in non-English speaking background communities	65
CHCDFV006	Counsel clients affected by domestic and family violence	65
CHCDFV007	Work with users of violence to effect change	65
CHCDFV008	Manage responses to domestic and family violence in family work	55
CHCDFV009	Establish change promoting relationship with users of domestic and family violence	25
CHCDFV010	Promote accountability and assist users of domestic and family violence to accept responsibility	55
CHCDFV011	Establish and maintain the safety of people who have experienced domestic and family violence	35
CHCDFV012	Make safety plans with people who have been subjected to domestic and family violence	25
CHCDFV013	Manage domestic and family violence screening and risk assessment processes	65
CHCDIS004	Communicate using augmentative and alternative communication strategies	50
CHCDIS006	Develop and promote positive person-centred behaviour supports	40
CHCDIS007	Facilitate the empowerment of people with disability	85
CHCDIS008	Facilitate community participation and social inclusion	40
CHCDIS009	Facilitate ongoing skills development using a person-centred approach	40
CHCDIS011	Contribute to ongoing skills development using a strengths-based approach	40
CHCDIS012	Support community participation and social inclusion	65
CHCDIS013	Assist with communication using augmentative and alternative communication methods	55
CHCDIS014	Develop and use strategies for communication with augmentative and alternative communication systems	55
CHCDIS015	Develop and provide person-centred service responses	65
CHCDIS016	Develop and promote positive person-centred behaviour supports	40
CHCDIS017	Facilitate community participation and social inclusion	50
CHCDIS018	Facilitate ongoing skills development using a person-centred approach	50
CHCDIS019	Provide person-centred services to people with disability with complex needs	85

CHCDIS020	Work effectively in disability support	60
CHCDIS021	Prepare for NDIS support coordination	60
CHCDIS022	Coordinate NDIS participant support	70
CHCDIS023	Provide specialised support	70
CHCDIV001	Work with diverse people	30
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	30
CHCDIV003	Manage and promote diversity	40
CHCDSP001	Facilitate dispute resolution in the family law context	60
CHCDSP002	Adhere to ethical standards in family dispute resolution	55
CHCDSP003	Support the safety of vulnerable parties in family dispute resolution	40
CHCECD001	Analyse and apply information that supports employment and career development	50
CHCECD002	Deliver and monitor contracted employment services	55
CHCECD003	Promote job seekers to employers	40
CHCECD005	Deliver employment services to employers	35
CHCECD006	Develop and monitor employment plans	50
CHCECD007	Maximise participation in work by people with disability	50
CHCECD008	Deliver services consistent with a career development framework	65
CHCECD009	Conduct career guidance interviews	65
CHCECD010	Provide support to people in career transition	90
CHCECD011	Manage quality in career development practice	70
CHCECE027	Promote equity in access to the service	40
CHCECE028	Collaborate with families to plan service and supports	35
CHCECE029	Respond to problems and complaints about the service	40
CHCECE030	Support inclusion and diversity	55
CHCECE031	Support children's health, safety and wellbeing	145
CHCECE032	Nurture babies and toddlers	95
CHCECE033	Develop positive and respectful relationships with children	120

CHCECE034	Use an approved learning framework to guide practice	70
CHCECE035	Support the holistic learning and development of children	100
CHCECE036	Provide experiences to support children's play and learning	70
CHCECE037	Support children to connect with the natural environment	45
CHCECE038	Observe children to inform practice	35
CHCECE039	Comply with family day care administration requirements	30
CHCECE040	Attend to daily functions in home-based child care	35
CHCECE041	Maintain a safe and healthy environment for children	50
CHCECE042	Foster holistic early childhood learning, development and wellbeing	220
CHCECE043	Nurture creativity in children	80
CHCECE044	Facilitate compliance in a children's education and care service	100
CHCECE045	Foster positive and respectful interactions and behaviour in children	70
CHCECE046	Implement strategies for the inclusion of all children	65
CHCECE047	Analyse information to inform children's learning	70
CHCECE048	Plan and implement children's education and care curriculum	160
CHCECE049	Embed environmental responsibility in service operations	65
CHCECE050	Work in partnership with children's families	65
CHCECE051	Promote equity in access to the service	35
CHCECE052	Plan service and supports for children and families	35
CHCECE053	Respond to grievances and complaints about the service	40
CHCECE054	Encourage understanding of Aboriginal and/or Torres Strait Islander peoples' cultures	50
CHCECE055	Meet legal and ethical obligations in children's education and care	55
CHCECE056	Work effectively in children's education and care	70
CHCECE057	Use collaborative practices to uphold child protection principles	70
CHCEDS033	Meet legal and ethical obligations in an education support environment	30
CHCEDS034	Contribute to the planning and implementation of educational programs	65
CHCEDS035	Contribute to student education in all developmental domains	55

CHCEDS036	Support the development of literacy and oral language skills	70
CHCEDS037	Support the development of numeracy skills	55
CHCEDS038	Communicate with students parents and colleagues in an Aboriginal or Torres Strait Islander language	40
CHCEDS039	Work effectively as an Aboriginal and/or Torres Strait Islander education worker	35
CHCEDS040	Search and access online information	25
CHCEDS041	Set up and sustain learning areas	40
CHCEDS042	Provide support for e-learning	25
CHCEDS043	Support students with English as an additional language	25
CHCEDS044	Support development of student research skills	25
CHCEDS045	Support student mathematics learning	40
CHCEDS046	Support student literacy learning	60
CHCEDS047	Assist in facilitation of student learning	45
CHCEDS048	Work with students in need of additional learning support	65
CHCEDS049	Supervise students outside the classroom	30
CHCEDS050	Support Aboriginal and/or Torres Strait Islander education	50
CHCEDS051	Facilitate learning for students with disabilities	65
CHCEDS052	Deliver elements of teaching and learning programs	40
CHCEDS053	Assist in production of language resources	35
CHCEDS054	Contribute to teaching of Aboriginal and/or Torres Strait Islander language and culture	40
CHCEDS055	Coordinate e-learning programs	40
CHCEDS056	Provide support to students with autism spectrum disorder	45
CHCEDS057	Support students with additional needs in the classroom	75
CHCEDS058	Support the implementation of behaviour plans	65
CHCEDS059	Contribute to the health, safety and wellbeing of students	30
CHCEDS060	Work effectively with students and colleagues	45
CHCEDS061	Support responsible student behaviour	40
CHCEDU001	Provide community focused health promotion and prevention strategies	45

CHCEDU002	Plan health promotion and community intervention	30
CHCEDU003	Provide sexual and reproductive health information to clients	40
CHCEDU004	Develop, implement and review sexual and reproductive health education programs	50
CHCEDU005	Work with clients to identify financial literacy education needs	40
CHCEDU006	Improve clients' fundamental financial literacy skills	40
CHCEDU007	Provide group education on consumer credit and debt	40
CHCEDU008	Share health information	40
CHCEDU009	Provide parenting, health and well-being education	70
CHCEDU010	Prepare and evaluate relationship education programs	35
CHCEDU011	Work with parents or carers of very young children	55
CHCEDU012	Facilitate couple processes in group work	45
CHCEDU013	Facilitate adult learning and development	40
CHCFAM001	Operate in a family law environment	70
CHCFAM002	Work with a child-focused approach	60
CHCFAM003	Support people to improve relationships	55
CHCFAM004	Facilitate changeovers	55
CHCFAM005	Facilitate and monitor contact	65
CHCFAM006	Assist families to self-manage contact	55
CHCFAM007	Assist clients to develop parenting arrangements	65
CHCFAM008	Work within a child inclusive framework	60
CHCFAM009	Facilitate family intervention strategies	70
CHCFAM010	Provide intervention support to families	65
CHCFCS001	Facilitate the family counselling process	75
CHCFCS002	Provide relationship counselling	50
CHCFCS003	Provide counselling to children and young people	45
CHCFCS004	Provide grief and loss counselling	35
CHCFIN005	Provide responsible online wagering services	65

CHCFIN006	Establish the financial counselling relationship	110
CHCFIN007	Provide advice, counselling and representation to financial counselling clients	110
CHCFIN008	Apply professional standards in financial counselling	75
CHCFIN009	Provide financial counselling and systemic advocacy within a social justice framework	80
CHCFIN010	Apply basic concepts of small business to financial counselling	75
CHCFIN011	Provide rural financial counselling services	60
CHCGMB001	Assess the needs of clients with problem gambling issues	55
CHCGMB002	Provide counselling for clients with problem gambling issues	65
CHCGRP001	Support group activities	25
CHCGRP002	Plan and conduct group activities	60
CHCGRP003	Plan, facilitate and review psycho-educational groups	40
CHCGRP004	Deliver structured programs	35
CHCGRP005	Plan and provide group counselling	55
CHCHCS001	Provide home and community support services	40
CHCINM001	Meet statutory and organisation information requirements	85
CHCINM002	Meet community information needs	30
CHCLAH001	Work effectively in the leisure and health industries	45
CHCLAH002	Contribute to leisure and health programming	55
CHCLAH003	Participate in the planning, implementation and monitoring of individual leisure and health programs	55
CHCLAH004	Participate in planning leisure and health programs for clients with complex needs	40
CHCLAH005	Incorporate lifespan development and sociological concepts into leisure and health programming	55
CHCLAH006	Coordinate planning, implementation and monitoring of leisure and health programs	95
CHCLAH008	Provide leisure education	70
CHCLAH009	Apply concepts of human psychology to facilitate involvement in leisure programs	75
CHCLEG001	Work legally and ethically	50
CHCLEG002	Interpret and use legal information	40
CHCLEG003	Manage legal and ethical compliance	70

CHCLLN001	Respond to client language, literacy and numeracy needs	35
CHCLLN002	Support adult language and literacy learning	35
CHCLLN003	Support adult numeracy learning	35
CHCMED004	Prepare for mediation	60
CHCMED005	Facilitate mediation	70
CHCMED006	Consolidate and conclude mediation	45
CHCMGT001	Develop, implement and review quality framework	85
CHCMGT002	Manage partnership agreements with service providers	40
CHCMGT003	Lead the work team	95
CHCMGT004	Secure and manage funding	70
CHCMGT005	Facilitate workplace debriefing and support processes	40
CHCMGT006	Coordinate client directed services	70
CHCMGT007	Work effectively with the Board of an organisation	70
CHCMHS001	Work with people with mental health issues	50
CHCMHS002	Establish self-directed recovery relationships	55
CHCMHS003	Provide recovery oriented mental health services	55
CHCMHS004	Work collaboratively with the care network and other services	70
CHCMHS005	Provide services to people with co-existing mental health and alcohol and other drugs issues	80
CHCMHS006	Facilitate the recovery process with the person, family and carers	40
CHCMHS007	Work effectively in trauma informed care	40
CHCMHS008	Promote and facilitate self advocacy	50
CHCMHS009	Provide early intervention, health prevention and promotion programs	70
CHCMHS010	Implement recovery oriented approaches to complexity	70
CHCMHS011	Assess and promote social, emotional and physical wellbeing	70
CHCMHS012	Provide support to develop wellness plans and advanced directives	70
CHCMHS013	Implement trauma informed care	70
CHCPAL001	Deliver care services using a palliative approach	45

CHCPAL003	Deliver care services using a palliative approach	65
CHCPAL004	Contribute to planning and implementation of care services using a palliative approach	50
CHCPAS001	Plan for the provision of pastoral and spiritual care	30
CHCPAS002	Provide pastoral and spiritual care	55
CHCPAS003	Plan for the provision of pastoral and spiritual care	30
CHCPAS004	Provide pastoral and spiritual care	55
CHCPOL001	Contribute to the review and development of policies	30
CHCPOL002	Develop and implement policy	75
CHCPOL003	Research and apply evidence to practice	40
CHCPRP001	Develop and maintain networks and collaborative partnerships	55
CHCPRP002	Collaborate in professional practice	35
CHCPRP003	Reflect on and improve own professional practice	40
CHCPRP004	Promote and represent the service	85
CHCPRP005	Engage with health professionals and the health system	30
CHCPRP006	Lead own professional development	60
CHCPRP007	Work within a clinical supervision framework	45
CHCPRT001	Identify and respond to children and young people at risk	30
CHCPRT002	Support the rights and safety of children and young people	25
CHCPRT020	Manage complex child protection risk assessments and case strategies	80
CHCPRT021	Manage and monitor child protection orders	70
CHCPRT022	Develop, implement and monitor safety strategies in child protection work	65
CHCPRT023	Plan, implement and monitor provision of out of home care	55
CHCPRT024	Promote positive development of children and young people in out of home care	40
CHCPRT025	Identify and report children and young people at risk	45
CHCPRT026	Support the rights and safety of children and young people	25
CHCPRT027	Work collaboratively to maintain an environment safe for children and young people	45
CHCPRT028	Work effectively in child protection to support children, young people and families	60

CHCPRT029	Work within a practice framework	45
CHCPRT030	Build professional practice and sectoral expertise	35
CHCPRT031	Provide supervision in the community	45
CHCPRT032	Provide supervision in a secure system	55
CHCPRT033	Provide support to children and youth in out-of-home care	80
CHCPRT034	Work with children and young people with complex trauma and attachment issues and needs	75
CHCPRT035	Develop and implement a multi-agency investigation and child risk assessment strategy	60
CHCPRT036	Undertake and implement planning with at-risk children and young people and their families	45
CHCPRT037	Support the progress and positive development of young people demonstrating anti-social behaviours	70
CHCPRT038	Interact with the legal system to protect children	65
CHCPRT039	Work effectively within youth justice	40
CHCPRT040	Work in the youth justice environment	40
CHCPRT041	Support Aboriginal and/or Torres Strait Islander young people in youth justice system	40
CHCPRT042	Prepare young people for reintegration	40
CHCPRT043	Develop and support youth justice team	50
CHCPWK001	Apply peer work practices in the mental health sector	35
CHCPWK002	Contribute to the continuous improvement of mental health services for consumers and carers	40
CHCPWK003	Apply lived experience in mental health peer work	40
CHCPWK004	Work effectively in consumer mental health peer work	50
CHCPWK005	Work effectively with carers as a mental health peer worker	40
CHCPWK006	Promote and conduct mental health peer work	45
CHCSAC006	Support children to participate in school age care	65
CHCSAC007	Develop and implement play and leisure experiences in school age care	65
CHCSAC008	Work collaboratively and respectfully with school age children	65
CHCSAC009	Support the holistic development of children in school age care	70
CHCSAC010	Foster holistic learning, development and wellbeing for school age children	215
CHCSET001	Work with forced migrants	50

CHCSET002	Undertake bicultural work with forced migrants in Australia	50
CHCSET003	Work with forced migrants	50
CHCSET004	Undertake bicultural work with forced migrants in Australia	50
CHCSOH001	Work with people experiencing or at risk of homelessness	80
CHCSOH002	Manage and maintain tenancy agreements and services	60
CHCSOH008	Manage head lease	40
CHCSOH009	Develop quality systems in line with registration standards	40
CHCSOH013	Work with people experiencing or at risk of homelessness	80
CHCSOH014	Manage and maintain tenancy agreements and services	70
CHCSOH015	Manage housing application and allocation processes	90
CHCSOH016	Manage tenancy rent and rental arrears	65
CHCSOH017	Manage vacant properties	20
CHCSOH018	Respond to property maintenance enquiries	50
CHCSOH019	Manage head lease	40
CHCSOH020	Develop quality systems in line with registration standards	40
CHCSOH021	Work with clients within the social housing system	45
CHCSOH022	Develop social housing enterprise opportunities	50
CHCSOH023	Acquire properties by purchase or transfer	35
CHCSOH024	Support sustainable tenancies	110
CHCVOL001	Be an effective volunteer	20
CHCVOL002	Lead volunteer teams	35
CHCVOL003	Recruit, induct and support volunteers	25
CHCVOL004	Manage volunteer workforce development	55
CHCYTH003	Support young people to create opportunities in their lives	35
CHCYTH011	Work effectively with young people and their families	40
CHCYTH013	Engage respectfully with young people	50
CHCYTH014	Work effectively with young people in the youth work context	60

CHCYTH015	Support young people to create opportunities in their lives	35
CHCYTH016	Respond to critical situations	90
CHCYTH017	Develop and implement procedures to enable young people to address their needs	45
CHCYTH018	Work with young people to establish support networks	40
CHCYTH019	Undertake youth work in specific communities	50
CHCYTH020	Support young people to take collective action	50
CHCYTH021	Support youth programs	100
CHCYTH022	Provide services for the needs and circumstances of young people	90
CHCYTH023	Work effectively with young people and their nominated carer or families	40
CHCYTH024	Manage service response to young people in crisis	130

Mapping Qualifications

The following table provides an overview of the qualifications from Version 11.0 which replace qualifications from the existing version of the CHC: Community Services Training Package.

CHC Current Qualification				CHC Replacement Qualification		
National Code	National Title	Nominal Hours	E / NE	National Code	National Title	Nominal Hours
CHC30121	Certificate III in Early Childhood Education and Care	1062	E	CHC30125	Certificate III in Early Childhood Education and Care	1062
CHC40221	Certificate IV in School Based Education Support	755	E	CHC40225	Certificate IV in School Based Education Support	755
CHC50221	Diploma of School Age Education and Care	1217	E	CHC50225	Diploma of School Age Education and Care	1217

Mapping Skill Sets

The following table provides an overview of the skill sets from Version 11.0 which replace skill sets from the existing version of the CHC: Community Services Training Package.

CHC Current Skill Set				CHC Replacement Skill Set		
National Code	National Title	Nominal Hours	E / NE	National Code	National Title	Nominal Hours

No changes occurred between CHC v10. & v11.

Mapping Units of Competency

The following table provides an overview of the units of competency from Version 11.0 which replace units of competency from the existing version of the CHC: Community Services Training Package.

CHC Current Unit			CHC Replacement Unit			
National Code	National Title	Nominal Hours	E / NE	National Code	National Title	Nominal Hours

No changes occurred between CHC v10. & v11.

Apprenticeships

The following table provides a summary of the apprenticeships that have been affected by changes in this CHC: Community Services Training Package update.

Please refer to the current *Register of Class A and B qualifications* found on the Department of Training and Workforce Development website for the official list of apprenticeships in Western Australia.

National Code	National Title	Apprenticeship	Nominal Hours	E / NE	National Code	National Title	Nominal Hours
---------------	----------------	----------------	---------------	--------	---------------	----------------	---------------

No changes occurred between CHC v10. & v11.

Traineeships

The following table provides a summary of the traineeships that have been affected by changes in this CHC: Community Services Training Package update.

Please refer to the current *Register of Class A and B qualifications* found on the Department of Training and Workforce Development website for the official list of apprenticeships in Western Australia.

National Code	National Title	Traineeship	Nominal Hours	E / NE	National Code	National Title	Nominal Hours
CHC30121	Certificate III in Early Childhood Education and Care	TR00890: EARLY CHILDHOOD EDUCATOR (LEVEL 3)	1062	E	CHC30125	Certificate III in Early Childhood Education and Care	1062
CHC30121	Certificate III in Early Childhood Education and Care	TR07720: ABORIGINAL EARLY CHILDHOOD EDUCATOR (LEVEL 3)	1062	E	CHC30125	Certificate III in Early Childhood Education and Care	1062
CHC40221	Certificate IV in School Based Education Support	TR05330: ABORIGINAL AND ISLANDER EDUCATION WORKER (LEVEL 4)	755	E	CHC40225	Certificate IV in School Based Education Support	755
CHC50221	Diploma in School Age Education and Care	TR07090: SCHOOL AGE EDUCATOR (LEVEL 5)	1217	E	CHC50225	Diploma in School Age Education and Care	1217

Pre-Apprenticeships

The following table provides a summary of the pre-apprenticeships that have been affected by changes in this CHC: Community Services training package update.

Please refer to the current *list of pre-apprenticeship courses* found on the *Jobs and Skills WA* website for the official list of pre-apprenticeships in Western Australia.

National Code	National Title	Pre-Apprenticeship	Nominal Hours	E / NE	National Code	National Title	Nominal Hours
---------------	----------------	--------------------	---------------	--------	---------------	----------------	---------------

No changes occurred between CHC v10. & v11.