



## Energy Concession Extension Scheme

### Energy Assistance Payment - Dependent Child Rebate - Air Conditioning Rebate

6 October 2025

RevenueWA pays certain households an annual subsidy to assist with electricity costs.

If your household is directly billed by Synergy, Horizon Power, BHP or Rio Tinto, please contact them to discuss your eligibility for concessions or rebates.

The Energy Concession Extension Scheme includes the Energy Assistance Payment, and in certain cases a Dependent Child Rebate and/or an Air Conditioning Rebate.

To be eligible for the Energy Assistance Payment from RevenueWA:

- you must reside in a dwelling where you are charged for your electricity use through an eligible electricity arrangement.
- you or a household member must hold a:
  - Pensioner Concession Card
  - Health Care Card
  - Commonwealth Seniors Health Card or
  - Department of Veterans' Affairs Gold Card.

A Western Australian Seniors card is not an eligible card on its own.

If you are a tenant leasing a residence, you must have been living there for at least three months or have a lease agreement for a minimum of three months.

### Payment amounts

Payment will be made by electronic funds transfer (EFT) directly into an Australian bank account you nominate when you [apply](#).

If you are eligible to receive the Energy Assistance Payment and another subsidy, the payment will be made as a single amount.

If you need to change your nominated account, complete the [change of bank details form](#). If the nominated bank account details you provide are incorrect resulting in payment to an incorrect account, RevenueWA will attempt to recover the funds. If recovery of the payment is unsuccessful, you will not be entitled to a duplicate payment.

Annual payment amounts from 1 July 2025	
<b>Energy Assistant Payment</b>	\$342.85
<b>Dependent Child Rebate</b>	\$360.51 for one child \$94.46 for each additional child
<b>Air Conditioning Rebate</b>	\$71.80

## Electricity arrangements

### *Energy suppliers*

You must be charged for your electricity use by a supplier other than Synergy, Horizon Power, BHP or Rio Tinto.

If you are a tenant and your landlord or property manager receives an invoice from one of the above providers then forwards the costs onto you, you are not eligible for the Energy Assistance Payment through RevenueWA. Please speak to your landlord or property manager to discuss your concession card being applied to the electricity account.

### *Electricity use and charges*

Electricity costs must be charged based on your actual electricity use, or a reasonable estimate of it. Lease agreements that charge an all-inclusive rate without apportioning any cost, or only a nominal cost, to electricity use do not meet the eligibility criteria for the Energy Assistance Payment.

## How to apply

Apply through the Online Services Portal via [RevenueWAConnect](#). See the [ECES Portal Guide](#) for information about how to lodge an application online.

If you can't apply online or don't have the required ID documents, contact us on 08 9262 1486.

### *What you need when applying*

You will need to provide your concession card information and ID, a description of the billing arrangement, residential lease details (if applicable), and a nominated bank account. See [our website](#) for full details of the information you need to provide.

- If you are lodging an application on behalf of someone else, a completed [Nomination of Authorised Representative](#) form must be provided.
- If the concession card is in the name of a different household member, a completed [Authorisation to Contact Services Australia](#) consent form must be provided.

### *Concession card holder ID*

- Australian driver's licence (current)
- Australian passport (current or expired within the last two years)
- International passport (current - not expired or cancelled)
- WA photo card (current)
- Australian Citizenship Certificate or
- Birth Certificate (full - not an extract)

RevenueWA may decline an application (or require repayment of any concession already paid) if the Commissioner is of the reasonable opinion that false or misleading information has been provided, or if the eligibility criteria have not been met. You may seek a review of this decision.

## How to renew your entitlement

You must renew your entitlement annually when you reach your anniversary date. Your anniversary date is the date your application is lodged with all the required information

We will contact you each year before your anniversary date to notify you that your application is available for renewal. You will need to review the existing information we have for you and confirm any changes to your circumstances or details. You must ensure we have your correct contact details so you receive your renewal notification.

Once we confirm your entitlement, we'll process your payment. We will contact you if we need further information from you.

You will have 30 days from your anniversary date to renew your entitlement. If we don't receive your renewal within that timeframe, your application will be cancelled and you will need to reapply for the concession.

Renew your entitlement through the Online Services Portal via [RevenueWAConnect](#).

- See the [ECES Portal Guide](#) for information about how to lodge a renewal online.
- See the *How to apply* section above for the information you will need when reviewing your entitlement.

## Other rebates

If you receive the Energy Assistance Payment, you may also be eligible for the Dependent Child Rebate and/or the Air Conditioning Rebate.

### *Dependent Child Rebate*

This rebate is calculated according to the number of dependent children associated with the concession card living in the household.

You must hold one of the following concession cards:

- Pensioner Concession Card
- Health Care Card or
- Department of Veterans' Affairs Gold Card.

### *Air Conditioning Rebate*

This payment subsidises the cost of operating an air conditioner if you reside in one of the specified eligible towns and have air conditioning installed at the residence.

You must either:

- be eligible for the Dependent Child Rebate or
- hold a WA Seniors Card *and* a Pensioner Concession Card or Commonwealth Seniors Health Card.

See [our website](#) for the list of eligible towns.

Contact RevenueWA			
<b>Web enquiry</b>	<a href="http://www.osr.wa.gov.au/eces">www.osr.wa.gov.au/eces</a>	<b>Website</b>	<a href="http://WA.gov.au">WA.gov.au</a>
<b>Office</b>	200 St Georges Terrace Perth WA 6000	<b>Phone</b>	(08) 9262 1486
<b>Postal</b>	GPO Box T1600 Perth WA 6845		1300 368 364 (WA country landline callers)

**Note:** This fact sheet provides guidance only. Contact RevenueWA for further information.