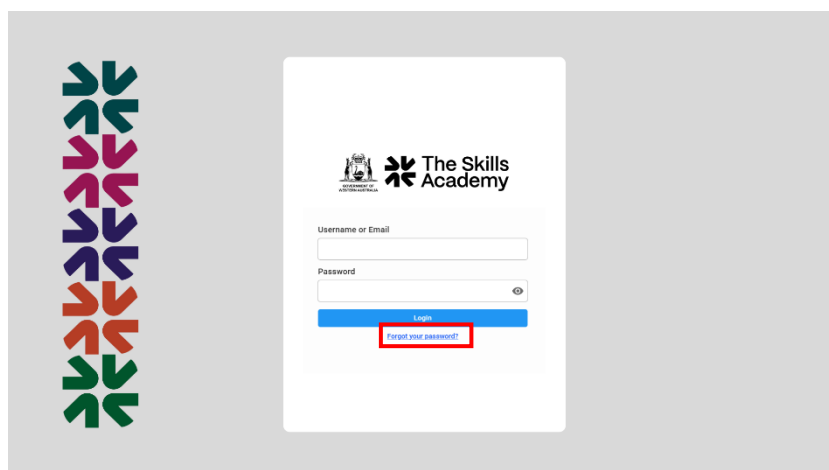




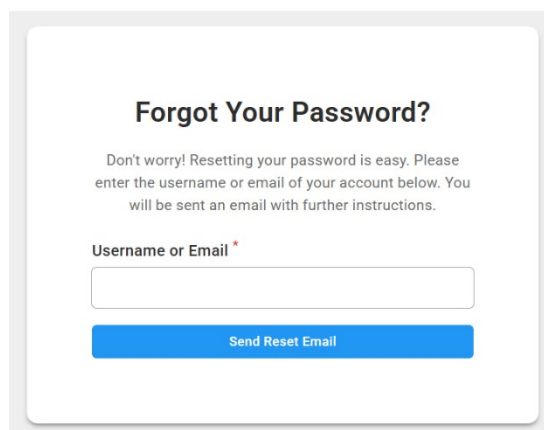
How to reset your password

You can reset your password if your 'New account' link has expired or if you have forgotten your password.

- Go to [The Skills Academy](#) login page. Select 'Forgot your password?'.



- Enter the email address you use for The Skills Academy and select 'Send Reset Email'.



- You receive an email from The Skills Academy [do-not-reply@skillsacademy.wa.gov.au]. Use the link provided to securely reset your password.

This link remains valid for 20 minutes. If it expires, you need to request a new one from the login page and repeat the steps above.

- Your password needs to meet the requirements:
 - 10 characters
 - One lowercase character





- One uppercase character
- One number
- One special character
- No whitespace

Reset Password

Please provide your new password. Then, re-enter your new password in the confirmation field to ensure it has been typed correctly.

New Password

Confirm New Password

Password requirements:

- 10 characters
- One lowercase character
- One uppercase character
- One number
- One special character
- No whitespace

Reset Password

- Once your password has been updated, you are redirected to log in to your account.

