

**Subject:** Feedback on embedded network.  
**Date:** Monday, 16 February 2026 10:42:53 PM

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Good evening,

My name is [REDACTED] & i reside at [REDACTED] Caravan Park [REDACTED] [REDACTED] which operates through an embedded network. My experience in living with this type of electricity network has proven difficult in regards to acquiring an equal standard of service as those who buy power directly from supplier .In my experience i have found the embedded networks in long stay residential Caravan Parks lack transparency , they also lack accountability during ongoing power disruptions thus leaving residents feeling angry & frustrated by the lack of support they receive in comparison to those receiving direct supply. I believe all Australian citizens should be given the opportunity to have complaints heard and acted upon by one regularity board. I am also of the opinion that embedded network suppliers should be regulated to ensure the safety of power supply along with the rights of customers to a service that meets the same standards as those who receive power directly from the network.

Kind regards

[REDACTED].

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