

Our ref: GR-65299

3 March 2026

Rebecca Brown  
Director General  
Department Of Energy and Economic Diversification

Email: [EPWA-AES@deed.wa.gov.au](mailto:EPWA-AES@deed.wa.gov.au)

Dear Ms Brown

### **Draft Alternative Electricity Services Prescribing Regulations - Western Power feedback**

Thank you for your email of 19 January 2026 regarding the draft Alternative Electricity Services (AES) Prescribing Regulations. Western Power appreciates the opportunity to provide feedback on the draft regulations.

Western Power holds an Electricity Distribution License and does not foresee any need for it to register under the AES draft regulations. This licence and related instruments provide appropriate authority and oversight for Western Power's rollout of Standalone Power Systems, including in respect of customer engagement.

Western Power appreciates the issues that Government seeks to address by regulating embedded networks and on-site power supply services. Western Power has interface with these issues when it transmits customer notifications of planned outages. Western Power is obliged to do this by regulation but has historically received a small but persistent number of complaints from customers in embedded networks who were unaware of a planned outage because their landlord did not pass on the notification sent by Western Power.

These customers then experience the planned outage without the benefit of advance notice – a relative disadvantage relative to other customers not in embedded networks.

Western Power would support measures that help improve the experience of these customers in embedded network and looks forward to providing feedback on the AES Code of Practice prior to release.

Yours sincerely  
**Gair Landsborough**  
**Acting Chief Executive Officer**



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