




Modernising government services through stronger collaboration

Digital Strategy for the Western Australian Government 2026-2030



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Acknowledgement of Country

The Government of Western Australia acknowledges the traditional custodians throughout Western Australia and their continuing connection to the land, waters and community. We pay our respects to all members of the Aboriginal communities and their cultures; and to Elders past, present and emerging.

Contents

Minister's foreword	4
Introduction	5
Digital transformation accelerates delivery of WA Government priorities	6
Our journey so far	8
Timeline	10
Related Strategies	12
The Strategy	13
The Vision	13
Strategic Priorities	13
Strategic priorities and objectives	14
Strategic Priority 1: A digitally empowered public sector, working together	14
Strategic Priority 2: Easy-to-use and inclusive services	17
Strategic Priority 3: Smart decisions	20
Strategic Priority 4: Protected information and systems	23
Looking forward	27

Minister's foreword

Western Australia is a vast and diverse State. Our digital future reflects this diversity. From the Kimberley to the Great Southern, people expect government services that are simple, secure and available wherever they live and work. This Digital Strategy shows how we will continue to harness technology to overcome distance, improve access, and deliver better outcomes for our community. As we advance our digital ambitions, we remain committed to being digital first but not digital only, ensuring services are accessible to everyone.

Technology is reshaping how governments operate across the world, and Western Australia is no exception. We have built strong digital foundations over the past decade, and we are now preparing for what comes next: more connected services, more consistent digital experiences, and better use of information to guide the decisions we make. As we look to the future, we are focused on strengthening the shared platforms that support service delivery, improving how agencies work together, and investing in the tools and skills our workforce needs to meet rising expectations. This includes taking up new technologies in a safe and responsible way, improving how information moves across government, and keeping our systems secure and resilient.

Collaboration remains at the centre of this work. When agencies come together, we can deliver services that feel joined up and that respond to the moments that matter for people, communities and businesses. By bringing together our expertise, resources and digital capability, we build a public sector that can adapt quickly, innovate with confidence and deliver greater public value.

Our direction is clear, and it has shaped this Strategy. We want services that feel seamless, regardless of the agency behind them. We want a digitally confident public sector that can respond quickly in times of need. We want a community where everyone – people, businesses and regional communities – can all participate fully in a digital society. Above all, we must uphold the trust the community places in us by ensuring information is managed safely, transparently and ethically.

Western Australia's strengths – our creativity, our resourcefulness and our strong community connections – continue to guide this work. I invite you to read the Strategy and join us as we build a more connected, inclusive and innovative digital future for our State.

Hon. Stephen N Dawson, MLC

Introduction

The Western Australian (WA) Government is building capability across the public sector to improve digital service delivery. The Office of Digital Government leads and coordinates this work.

The **Digital Strategy for the Western Australian Government 2026-2030: Modernising government services through stronger collaboration** (the Strategy) sets clear priorities and practical objectives. It accelerates digital transformation through whole of government platforms, responsible data sharing, protected information and systems and a skilled workforce.





Jobs

Digital capability uplift, workforce development, and innovation directly contribute to job creation and economic diversification.



Health

Enhanced digital infrastructure, improved connectivity and secure information sharing expand access to support and healthcare, enable telehealth and improve patient outcomes.



Housing

Improved digital platforms and data sharing enable more efficient delivery of housing services, streamlined approvals, and better support for vulnerable communities seeking housing assistance.



Infrastructure and Services

State Digital Assets are critical economic infrastructure that support WA's growth, resilience and delivery of high-quality services. Additionally, digital solutions will enable infrastructure assets to be planned, built, and managed more efficiently, with faster responses to changing needs.



Communities

Cyber security, digital inclusion, connectivity and accessible services assist Western Australians to safely access government services and participate fully in our community.



Environment

A data-led approach and advanced digital tools empower agencies to address environmental challenges, support sustainability, and foster community engagement.

Our journey so far

The WA Government has laid strong foundations for digital transformation. Previous digital strategies, including DigitalWA, Western Australian Government ICT Strategy 2016 to 2020 and the Digital Strategy for the WA Government 2021 to 2025, set a clear whole-of-government direction, embedding a sustained transformation agenda across the sector. The Digital Capability Fund has supported targeted investments that keep our efforts focused, coordinated and sustainable.

Key milestones include the launch of the whole-of-Government website WA.gov.au in 2018, the ServiceWA app in 2022, the PeopleWA linked data asset in 2023 and the passage of the *Privacy and Responsible Information Sharing Act 2024*, which enables responsible use of data for public benefit. Building on this progress, we have embraced new technologies through the WA Government Artificial Intelligence Policy and its supporting assurance framework.

We have also strengthened the security of our digital foundations. Established in 2021, the WA Government Cyber Security Operations Centre (WASOC) provides 24/7 real-time monitoring and coordinated incident response across agencies. Sector-wide uplift led by the Cyber Security Unit is improving governance, skills and resilience. Together, these efforts help ensure government systems remain secure and trusted as digital services and data use expands.

To support growing demand for digital services, we developed a suite of shared State Digital Assets to deliver more consistent, secure and efficient services. Today, WA.gov.au provides easy access to WA Government information, the ServiceWA app brings services and offers together in one place, Emergency WA gives the public up-to-date incident information, and the WASOC monitors threats in real time. These assets have demonstrated their value in recent initiatives and will complement future capabilities such as a digital wallet for credentials, and Spatial WA – a statewide geospatial platform. State Digital Assets allow us to collaborate more effectively, concentrate resources, and provide streamlined user experiences.

Collaboration has been central to our digital transformation journey and strengthening it is critical to achieving the vision of this Strategy. Cross-government communities of practice, shared frameworks such as the ICT Modernisation Framework and ICT Project Delivery Framework, and hands on support from the Office of Digital Government's ICT Project Delivery Unit are lifting capability and improving delivery outcomes.

The award-winning WA Digital Public Sector Graduate Program is also bringing new talent into government, while policy and governance uplift initiatives – such as establishing the statutory Chief Data Officer role, the *Privacy and Responsible Information Sharing Act 2024* and Information Management Framework – ensures information is handled responsibly, consistent standards are applied and data can be used to improve government services. Another major achievement is the establishment of PeopleWA, a whole-of-Government linked data asset, which supports evidence-based decision-making for community benefit and quality research.

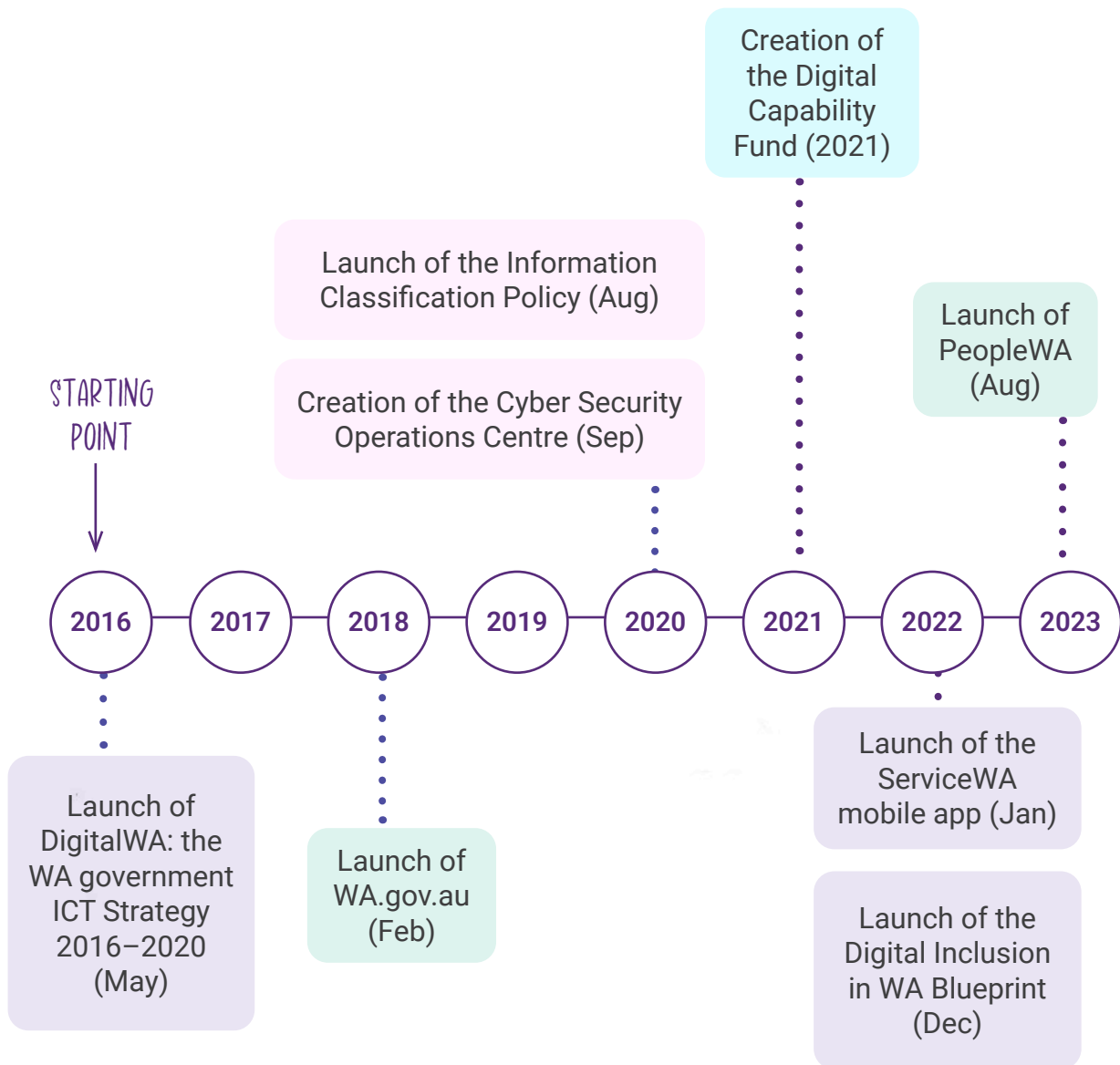
Whenever we deliver these digital transformation initiatives, we focus on improving everyday interactions for people and businesses. In October 2025 the WA Government confirmed that, unless exempt, future expansions of digital services will be delivered centrally through ServiceWA or other shared digital platforms – ensuring consistent and convenient user experiences. For businesses, we implemented the WA Relationship Authorisation Manager, enabling representatives to transact on behalf of others online, and are piloting eInvoicing to streamline government payments to suppliers.

To ensure everyone can benefit from digital transformation, we have strengthened digital inclusion across WA. Improved connectivity in regional and remote communities is expanding access to essential online services, while in person support trials through the ServiceWA Digital Assist Kiosks are helping people build the confidence and skills they need to navigate digital channels safely and successfully. These efforts are just a snapshot of the work the WA Government is doing to reduce barriers to participation in the digital landscape, ensuring that Western Australians – regardless of location, ability or digital capability – can access services in ways that work for them.

Our next phase is about building on this momentum. This Strategy enables us to turn strong foundations into consistently great experiences for every Western Australian, powered by collaboration across government, industry and community partners.



Timeline



Launch of the Public Sector
ICT Graduate Program (Feb)

Launch of the AI Policy (Feb)

First payments made through
the ServiceWA app (Apr)

Passing of the *Privacy and
Responsible Information
Sharing Act 2024* (Dec)

Digital transformation and evolution
continues, empowering the public
sector to provide more convenient,
intuitive and accessible services.

2024

2025

2026

2027

2028

2029

2030

Creation of the
AI Advisory Board
(Jan)

Digital Strategy for the
Western Australian
Government 2026-2030
(June)

Related Strategies

This Strategy focuses on the digital transformation of the WA Government. In recent years, several strategic documents have been published for separate but related areas:

- The Digital Industries Acceleration Strategy (WA: Digitally Evolved): aims to support the digital transformation of businesses and industries, and growth in the state's digital sector and capabilities.
- Diversify WA: Future State: sets the vision for a smarter, more sustainable and diversified economy for WA.
- The Digital Inclusion in WA Blueprint: details how the WA Government collaborates with the community sector, industry and other stakeholders to address barriers to digital inclusion.
- Western Australia's Innovation Strategy: outlines a 10-year plan to establish WA as a global hub of invention, investment, innovation and impact.
- Western Australia's 10 Year Science and Technology Plan: A 10-year plan to support Western Australia's science, research and technology capability, performance and impact.
- State Infrastructure Strategy: outlines Western Australia's infrastructure needs and priorities over the next 20 years.
- Western Australian Industry Participation Strategy: aims to support opportunities for local businesses to supply products and services to the State Government, including in digital technology and innovation.
- ICT Procurement Framework: addresses digital procurement.

This Strategy is also supported by the Digital Capability Fund.



The Strategy

The WA Government will achieve digital transformation by following a clear vision, driven by strategic priorities and specific objectives.

To strengthen effective delivery, this Strategy promotes collaboration across WA Government agencies, industry partners, local government and community organisations.

The Vision

A digitally capable public sector, collaborating to deliver easy-to-use, smart and secure services.

Strategic Priorities

The vision comprises four strategic priorities:



A digitally empowered public sector, working together

Collaborating and equipping the public sector workforce with the right skills, tools, data and systems to deliver smarter, more connected services.



Easy-to-use and inclusive services

Enabling innovative digital technologies that allow us to provide more convenient, intuitive, and accessible digital services.



Smart decisions

Responsibly using and sharing data to enable data-driven insights, alongside the safe adoption of new technologies to deliver smarter, better government services.



Protected information and systems

Ensuring information and systems are resilient, secure, and protected to maintain trust and continuity.

Underpinning each strategic priority are specific objectives designed to enable its success.

Strategic priorities and objectives



Strategic Priority 1: A digitally empowered public sector, working together

The WA Government builds digital capability by collaborating across agencies and equipping the public sector workforce with innovative skills, connected tools, robust data and modern systems. Together, we deliver better services for the community.

What this priority could mean for you in the future

When a major flood hits your area and you lose your physical identity documents, you are still able to get help quickly. Having a trusted way to prove who you are online enables easy and fast access to emergency payments, safety updates and clear next steps – all without contacting multiple agencies.

Later in the year, as your business' industry faces an unexpected downturn, that same connected system is just as important. Having a single place to view and manage WA Government transactions, you can quickly see what assistance you are eligible for and explore grants or training. As industries evolve and transform, your business can rely on accurate, current published advice on hiring staff or entering new markets.

Then, as service demand surges more broadly, you keep noticing how the digital ecosystem adapts around you. New self-service options appear online, letting you access the services you need without long waits. And when you do need personalised assistance, you can get it sooner because frontline staff have more time to assist those who need tailored, one-on-one support.

Through each of these disruptions, your experience stays consistent and seamless. State Digital Assets – like a WA Digital ID, the ServiceWA app, whole-of-Government payments tools and communication systems – ensure every agency you interact with is aligned. Whether you are getting assistance online or in person, skilled public servants supported by strong digital foundations and collaboration across the sector provide help that is timely, coordinated and tailored to you.

Objective 1.1: State Digital Assets

We want WA Government digital assets to be shared and reused, delivering efficient services statewide.

State Digital Assets are digital platforms, data assets and components used by multiple WA Government agencies to deliver consistent, efficient, and secure services. They provide flexible, interoperable, plug-and-play solutions that enable agencies to adapt fast to new demands, like severe weather events, economic shocks, or public health emergencies. Their widespread use unlocks greater efficiency, making them suitable to manage fiscal constraints and deliver significant economic impact.

Objective 1.2: Stronger collaboration

We want collaboration to drive coordinated digital transformation and deliver tangible outcomes for WA.

Collaboration across all levels of government is essential for delivering coordinated, consistent, and inclusive digital services for WA communities. Aligning efforts and sharing information when in the public interest will reduce duplication and harness collective expertise for greater impact, strengthening our ability to deliver better outcomes for WA.

Objective 1.3: People and skills

We want a WA Government workforce that embraces innovation and is equipped to adapt quickly to new digital ways of working.

To deliver better services, the public sector needs a workforce that is digitally skilled, supported and adaptable to support the uptake of emerging technologies, such as AI, which will transform the way our services are delivered. The WA Government is attracting new talent, equipping staff with the right tools and resources, and building confidence in new ways of working.



How we are delivering on these objectives

State Digital Assets

The WA Government is committed to maintaining and maturing its State Digital Assets, strengthening shared, whole-of-government platforms that can scale and be reused across the public sector. Ongoing investment supports the continued operation and evolution of the ServiceWA app and related platforms, ensuring they remain reliable, secure and fit for the future. More government services will become available through the ServiceWA app, making it simpler and faster for people to get things done in one place. By building and sustaining these central digital foundations, Government is improving efficiency across agencies and delivering more consistent, dependable digital services for the community.

The WA Government is also enhancing digital services for the public and businesses through its State Digital Assets, including the development of new digital credentials such as a digital driver's licence and firearms licence in the ServiceWA app wallet. This improves access to services, reduces administrative burden and delivers a more seamless digital experience.

The WA Government is also progressing work on a Public Safety Network, a secure and interoperable communications network for police, fire, ambulance and other emergency services across metropolitan and regional Western Australia. The network will become a critical State Digital Asset, strengthening coordination and collaboration between agencies, improving coverage and reliability, and ensuring frontline responders can communicate effectively during emergencies to keep the community safe.

Stronger collaboration

WA Government will continue to use the Digital Capability Fund to support coordinated, whole-of-government investment in digital and ICT initiatives. It will also explore options to strengthen the foundations that support shared delivery across Government. This includes identifying opportunities to better standardise and connect systems between agencies, improve oversight of day to day ICT investment, and strengthen governance and workforce arrangements. Together, these actions will support more consistent, efficient and reliable delivery of digital systems and services across the public sector.

People and skills

The WA Government is increasing the size and scope of the ICT Project Delivery Unit within the Office of Digital Government to strengthen assurance and advisory activities to support ICT project planning and delivery under the Digital Capability Fund. This expansion enables WA Government to build and retain critical capability centrally and improve ICT project delivery outcomes.



Strategic Priority 2: Easy-to-use and inclusive services

People and businesses want to connect with services from anywhere, at any time. The WA Government leverages innovative digital technologies and forward-thinking action to provide more convenient, intuitive, and accessible digital services for people and businesses.

What this priority could mean for you in the future

When you hear about a new government voucher program – you do not need to figure out which agency runs it. You just open the ServiceWA app. If you are not confident online, your local Community Resource Centre can help you apply, step by step. If you do not want to apply through the ServiceWA app, you can fill out a paper form or a webform. However you choose to access it, the experience feels the same: simple, secure and consistent.

A few months later, you decide to open a small café. Instead of dealing with different agencies and repeating the same paperwork, you register your business and apply for your licences entirely online using your Digital ID. You track everything in one place, without juggling multiple accounts. Once your café is approved, it automatically appears on a public register – helping customers discover you from day one.

Across these moments, big and small, government services are working together – making things easier for you, no matter where you live or how you want to access services.

Objective 2.1: Improved services and transactions for people

We want WA Government services to be widely available online, delivering fast, seamless access without delays or duplication.

The WA Government aims to deliver digital experiences that are inclusive, seamless, and secure. Digital services should be fast, convenient, and cost-effective. That is why digital infrastructure is now seen as essential economic infrastructure, central to delivering modern, streamlined services.

Objective 2.2: Improved approvals and engagement with businesses

We want business dealings with WA Government to be straightforward and efficient.

By working together, streamlining processes, and moving transactions online, the WA Government will reduce delays and make it easier for businesses to operate efficiently. This strengthens the relationship between government and industry, improving collaboration.

Objective 2.3: Digital inclusion

We want every person in WA to be able to confidently connect and thrive in the digital landscape.

Digital inclusion means that everyone can access reliable, affordable connectivity, use suitable devices, and develop the skills and confidence to fully participate in the digital world. As digital technologies and services increasingly shape our lives, the WA Government's continued commitment to digital inclusion will support individuals, businesses, and government to thrive.



How we are delivering on these objectives

Improved services and transactions for people

The WA Government is delivering a Digital Driver's Licence, providing Western Australians with a secure and convenient way to carry and present their licence, and a digital Proof of Age card. These will give people greater control over their personal information, allowing them to share only what is needed for each interaction, while improving security, privacy and ease of use in everyday transactions. As part of this work, trusted digital credentials including a State Digital Identity and a digital Working with Children Check will also be made available through the ServiceWA app's digital wallet. The WA Government will also make other credentials available in the app's wallet, such as the Recreational Skippers Ticket and Recreational Fishing Licence.

Having access to a State Digital Identity will create a single, consistent way for people to log in to government services, independent of what agency delivers those services. It also eliminates the need for in-person or paper-based identity verification, easing the administrative burden for both residents and government agencies.

This, coupled with investment in other shared State Digital Assets, is improving how people access and use government services by reducing wait times and delivering more seamless, consistent experiences across agencies. By reusing common digital platforms rather than duplicating systems, services can be delivered faster and more reliably for the community. These initiatives support ServiceWA as the trusted digital front door to government services, giving people and businesses a simpler, more consistent way to access services in one place, regardless of which agency delivers them.

A clear focus on facilitating transactions through the ServiceWA app and other approved central platforms, will ensure services are designed to work together, rather than across fragmented agency websites, making it easier for people to get things done online in one place.

Improved approvals and engagement with business

The WA Government has commenced planning to make it simpler for businesses to access government services through a more centralised digital approach, similar to the ServiceWA app. This work will lay the foundations for bringing business transactions into a single, consistent digital experience, reducing duplication and

making it easier to interact with government. It will align Western Australia with other jurisdictions that already provide streamlined, whole of government digital platforms designed around the needs of business.

Digital inclusion

WA Government will work to ensure inclusive service design and accessibility compliance is embedded into all new and existing digital services, to enable a more seamless experience for users. In addition, the WA Government will continue working with the Commonwealth to increase digital connectivity levels for regional and remote towns in WA.



Strategic Priority 3: Smart decisions

Data is a powerful tool to improve services and should be shared to make informed decisions that deliver better outcomes for the community and support innovative research. The WA Government promotes responsible information sharing, ethical data use, and safe adoption of AI to enhance innovation and service delivery.

What this priority could mean for you in the future

As a parent with a young child starting school, you interact with health, education and family support services. Instead of each service working separately, the WA Government can safely bring together de-identified information to understand how children in your community are doing overall. This helps services identify needs earlier and provide better support, without identifying individual families.

Through trusted data assets such as PeopleWA, information from different services is brought together securely. PeopleWA supports research, earlier planning and better funding decisions, such as informing health service planning, providing targeted family support or investing in wellbeing initiatives.

As a result, when you engage with services for your child, support is more connected, reflects what is happening in your community, and is planned with better evidence, while your information remains protected through strong controls and oversight.

Objective 3.1 Streamlined data sharing

We want data to drive better decision-making and deliver improved outcomes across the WA Government.

Data is the key to delivering seamless public services, improving community outcomes, and supporting nation-leading research in WA. When government agencies share data in the public interest with other agencies, researchers or community services, it strengthens the WA Government's capacity to evaluate, design and improve services that support our communities.

Objective 3.2: Responsible use of AI and new technologies

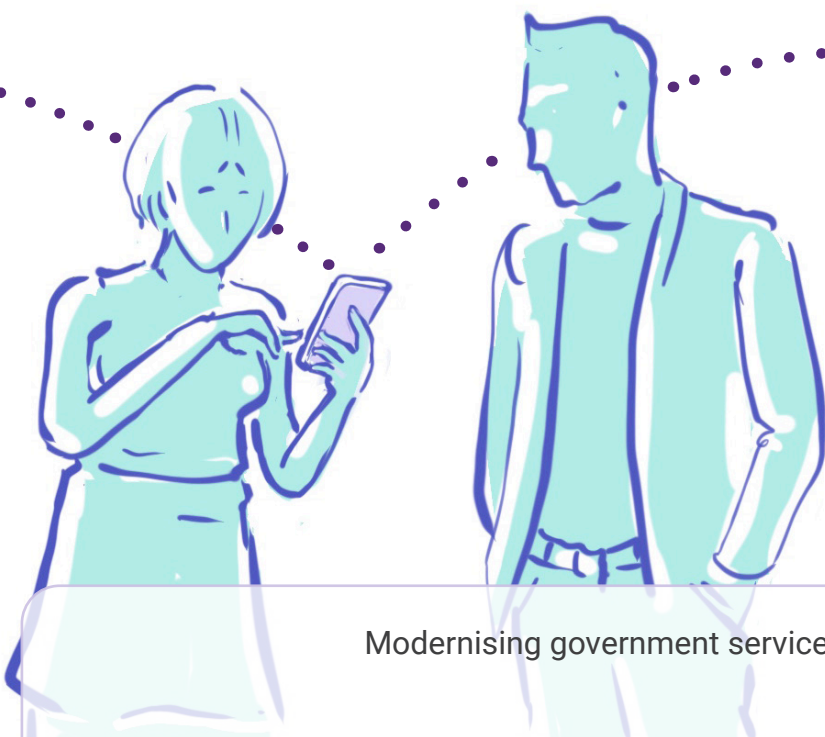
We want to safely adopt new technologies that deliver real value for the community.

Artificial Intelligence (AI) technologies can transform the quality and capacity of government services for the benefit of the community. The WA Government is proactively harnessing these innovations to boost productivity, ensuring they are used safely, responsibly, and with clear purpose. This involves identifying high-value, scalable AI use cases to improve services and accelerate innovation.

Objective 3.3: Building data sharing and governance capabilities

We want to maintain public trust by having mechanisms to handle data with care, clarity, and accountability.

The WA Government is implementing clear and consistent policies, standards, and procedures for collection, use, sharing, and integration of data. These frameworks ensure secure and consistent data management, facilitate responsible data sharing and interoperability across agencies, and enable informed decision-making to enhance service delivery and public outcomes.



How we are delivering on these objectives

Streamlined data sharing

The WA Government is building a digital Central Information Point to support shared access to sensitive information across key agencies that support family and domestic violence services and response. The initiative breaks down data silos, enables more coordinated and timely service responses, and embeds consistent rules and formal governance for information sharing in the public interest.

WA Government is also working to expand the PeopleWA data sharing platform to further enable the streamlined access to and use of de-identified government data for the benefit of society. PeopleWA supports government agencies, researchers, the community sector and Aboriginal Community Controlled Organisations to address the most complex social, health, environmental and economic issues in WA.

Responsible use of AI and new technologies

The WA Government is establishing a \$10 million AI Investment Fund and an AI Uplift Team to help government agencies safely adopt AI where it delivers real value. These investments will focus on practical, high-impact uses of AI that can be scaled across government, supporting better services, improved decision-making and more efficient operations for the benefit of the community. By building central capability and clear governance, the WA Government will ensure AI is used responsibly, ethically and with strong safeguards, while enabling agencies to share solutions, reuse proven approaches and learn from each other.

Building data sharing and governance capabilities

The WA Government, through the Office of Digital Government's Data Unit, will continue to unlock the value of data to support progress on key state priorities such as health care, housing, and safe and inclusive communities.

With the *Privacy and Responsible Information Sharing (PRIS) Act 2024* coming into effect on 1 July, and following several years of preparation across government, the focus is shifting from establishing governance settings to actively enabling data sharing. The Office of Digital Government will work directly with agencies to put data sharing into practice to support timely, lawful and purposeful information sharing that improves services and outcomes for the community.



Strategic Priority 4: Protected information and systems

Strong cyber security is essential to protect government information, systems and services. To make sure we are responsible and trustworthy custodians of information and projects we manage, WA Government is driving practices to keep information and systems protected from cyber threats now and in the future as it adopts new technologies.

What this priority could mean for you in the future

As threats continue to evolve, individuals can be assured that their personal data, along with commercially sensitive or confidential information managed by the WA government, is protected by up-to-date security standards and best practices. The 24/7 WASOC monitors threat activity in real time, promptly advises the affected agency if there is danger, and the agency then works with the Cyber Security Unit to contain any threat.

The protections we apply continue to strengthen. Best-practice cyber security standards are defined and articulated for entities to develop their capabilities, and continuous monitoring is enhanced by intelligence sharing partnerships and advanced analytical tools. All of this helps detect unusual activity earlier, keeping WA Government ahead of emerging risks.

Supported by a centrally based, specialised capability uplift unit, agencies are developing better cyber security governance. By connecting to the Vulnerability Scanning Service offered by WASOC, government agencies can proactively detect weaknesses in web applications and network systems. WA Government's clients and WA's economy, prosperity and leadership all benefit from a cyber environment that's increasingly prepared and resilient, keeping information and operational technology secure.



Objective 4.1: Cyber security policies, standards and skills and continuous improvement

We are setting the standards for the security of information and systems to help WA Government agencies continuously strengthen their cyber security posture.

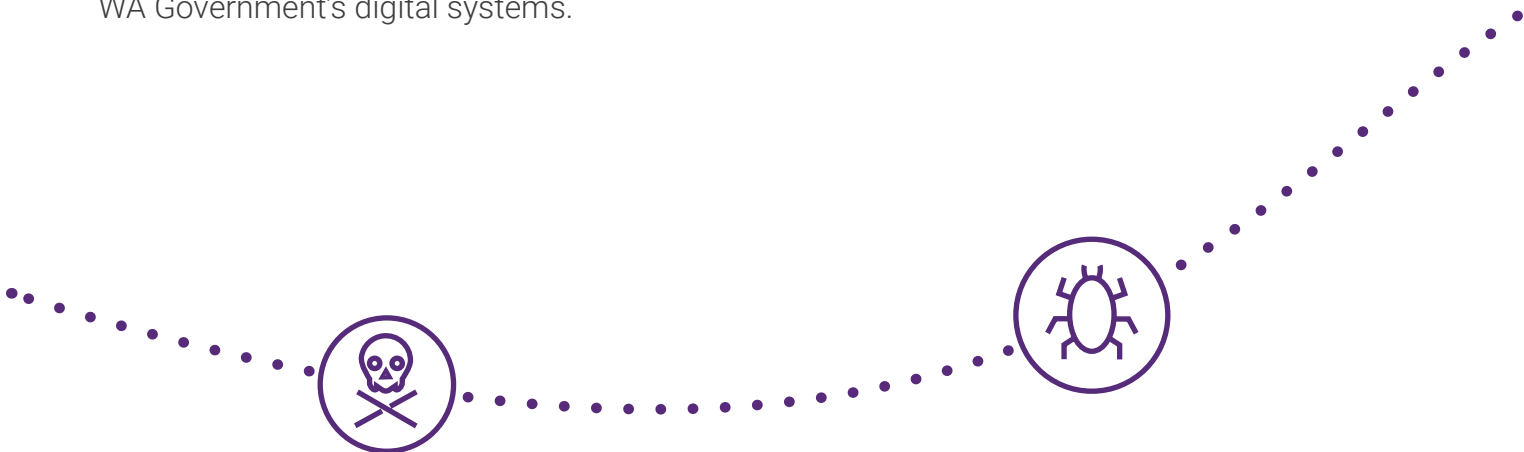
Drawing on leading international, Australian, and Western Australian insights, we developed the WA Government Cyber Security Policy to help the WA Government enhance cyber security and protect information, technology, and systems from increasingly complex risks.

The annual analysis of policy implementation within the sector enables our capability uplift team to design targeted programs that support agencies in addressing identified challenges. By developing comprehensive guidance for government entities and leading initiatives to enhance specialist skills and foster a strong information security culture, we contribute to the ongoing and secure delivery of essential WA Government services.

Objective 4.2: Continuous monitoring and threat intelligence

We want to lead in threat intelligence, information sharing, and ongoing monitoring to help WA Government systems stay ahead of digital risks.

Continuous real-time monitoring of over 100 government systems connected to the WASOC enables WA Government to promptly identify and address threats. By leading information sharing and collaboration between agencies, the WASOC takes proactive steps to address emerging cyber threats, reducing risk and enhancing the resilience of critical government services in WA. This approach also protects information and supports the reliability of the WA Government's digital systems.



Objective 4.3: Rapid incident response and recovery

We want rapid incident detection and response and coordinated recovery efforts.

When cyber security events occur, incident management and response require fast, effective action. Standards for cyber security operations in WA Government, articulated by the WA Government Cyber Security Policy, ensure that government entities have the capacity to triage and report incidents within their systems. Through simultaneous oversight of more than 100 government systems, the WASOC detects suspicious activity early and has rapid response capabilities. Capability uplift specialists assist government agencies to minimise incident impact and accelerate recovery.



How we are delivering on these objectives

The WA Government is strengthening cyber security capability and posture across the public sector, by enhancing central coordination and support for agencies. This includes expanding specialist cyber security expertise to respond to growing demand and emerging threats.

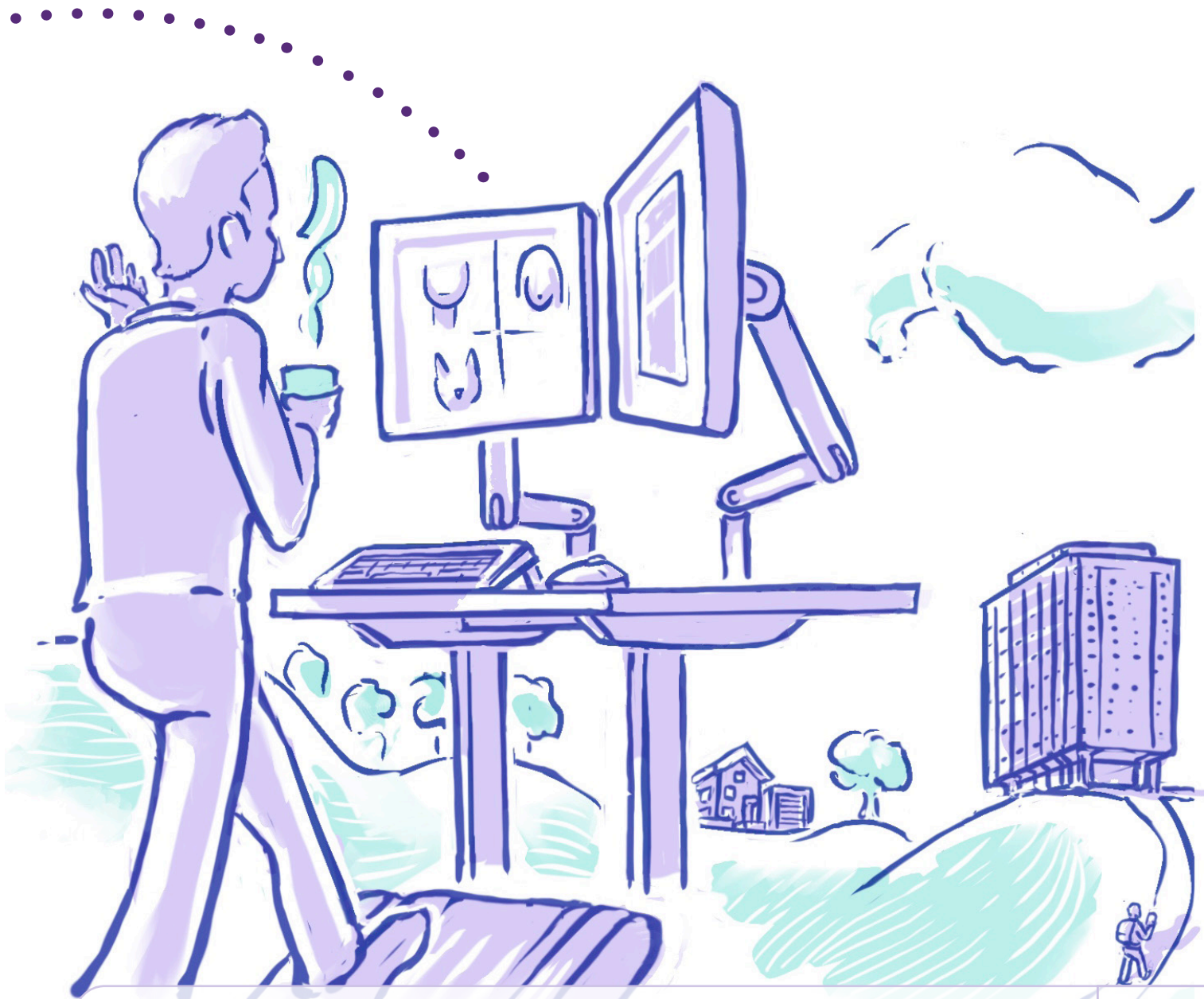
This approach delivers a coordinated, whole-of-government cyber security posture, helping agencies uplift capability in line with the WA Government Cyber Security Policy. By strengthening central expertise and guidance, the WA Government will ensure more consistent standards, shared best practice and continuous improvement across the sector, protecting government systems, data and digital services relied on by the community.

As the Hazard Management Agency for the Cyber Security Incident hazard in WA, the Cyber Security Unit will work to coordinate prevention, preparedness, response and recovery from high-risk cyber security emergencies.



Looking forward

Digital transformation is continuous, driven by evolving technology and community needs. We are witnessing an explosion of new technologies, which is changing our technology landscape and presenting new opportunities for innovation and efficiency. To stay effective, the WA Government must be agile, continually adapting its focus and systems. By aligning work to clear strategic priorities and their objectives, we are taking a structured and purposeful approach to digital transformation and putting Western Australians at the centre. Our next phase is about building on this momentum. This Strategy enables us to turn strong foundations into consistently great experiences for every Western Australian, powered by collaboration across government, industry and community partners.



**Department of the Premier and Cabinet
Office of Digital Government**

