



DWER General Collection Notice

Purpose

This Privacy Collection Notice explains how the Department of Water and Environmental Regulation (DWER) collects, uses, stores and discloses personal information. It also outlines your rights and how you can contact us about the way your information is handled.

Why We Collect Personal Information

We collect personal information to support our statutory functions and to deliver services, including

- Managing Western Australia's natural resources and environment.
- To deliver services such as water management, environmental protection, development approvals, and public engagement.

What Information We Collect

We may collect personal and, where necessary, sensitive information such as:

- Full name and contact details
- Occupation or role
- Date of birth (where required)
- Information relevant to the service or request

We only collect the minimum information necessary to perform our functions.

How We Collect Information

We may collect personal information:

- Directly from you (e.g. forms, emails, phone calls, in person)
- Through our website and online services
- When you participate in programs, consultations or surveys
- From authorised representatives or third parties
- Where required or authorised by law

Disclosure of Information

We may share your personal information with the

- Department of Planning, Lands and Heritage;
- Department of Biodiversity, Conservation and Attractions (DBCA);
- Department of Energy, Mines, Industry Regulation and Safety;
- other WA public entities; Commonwealth and State agencies and local government agencies;
- Contracted service providers;
- and other authorised bodies where required by law or for the performance of our functions.

Legal Authority

The information is collected under the department's policy framework and in accordance with applicable legislation that governs departmental operations (Eg. Environmental Protection Act 1986, Waste Avoidance and Resource Recovery Act 2007, Contaminated Sites Act 2003 etc)

Privacy, Security and Retention

Your information is managed and stored securely, protected against unauthorised access and retained only as long as necessary in line with legal and recordkeeping requirements as outlined in the [Privacy and Responsible Information Sharing Act 2024 \(WA\)](#), [DWER Privacy and Responsible information handling framework](#) and [State Records Act 2000](#).

Consequences of Not Providing Information

If you choose not to provide the required personal information it may result in limitations in accessing services, delays in processing, or a reduced ability to effectively fulfil DWER's obligations.

Contact Us

If you have questions about how your information is handled, submit a request [here](#)

If you wish to change or update your personal information submit your request [here](#)

For any other enquiries contact DWER on (08) 6364 7000, or go to our website

www.wa.gov.au/service/security/information-security/dwer-privacy-and-responsible-information-sharing