



Help is Available

Albany – Mount Barker

Crisis Care Helpline

Free call: 1800 199 008
(24/7 support)

National Domestic, Family and Sexual Violence Counselling Service

Free call: 1800 737 732 (1800 RESPECT)

Alcohol and Drug Support Line

Metro: 9442 5000
Country free call: 1800 198 024

13YARN

24/7 National crisis support
for Aboriginal and Torres Strait
Islanders

Phone: 13 92 76

Aboriginal Legal Service of WA Inc

Free call: 1800 019 900
Phone: 9841 7833

Advocare

Confidential, free helplines for
people at risk of or experiencing
elder abuse in residential aged
care, home care and in families

Free call: 1800 655 566

**WA Elder Abuse Helpline:
1300 724 679**

Anglicare WA

Support and referral services

Phone: 1300 114 446

Albany

Phone: 9845 6666

Mount Barker

Phone: 9851 2611

Chorus

In-home and community support
for seniors, people with disability
or seeking mental health support

Free call: 1800 264 268

Phone: 9892 6666

Citizens Advice Bureau WA

Phone: 9221 5711

Department of Communities

Free call: 1800 176 888

Child Protection and Family Support

Phone: 6277 4100

Department of Housing and Works

Phone: 6551 1000

Housing Office

Phone: 6277 4177

ELDERHelp

National Elder Abuse Helpline

Free call: 1800 353 374

Entrypoint

Referral service for people
who are or at risk of becoming
homeless

Free call: 1800 124 684

Phone: 6496 0001

Headspace

Phone: 9842 9871

Individual Disability Advocacy Service

Free call: 1800 606 060

Phone: 9842 8566

Men's Domestic Violence Helpline

Information and referrals for men
who are concerned about their
violent and abusive behaviours,
and for male victims of family
and domestic violence in WA

Free call: 1800 000 599

MensLine Australia

Support for men with relationship
and family concerns

Phone: 1300 789 978

National Disability Insurance Scheme (NDIS)

Access to disability services and
funding support

Free call: 1800 800 110

Outcare

Support services to rebuild lives

Phone: 6263 8622

Rainbow Coast Neighbourhood Centre

Support services for parents with
children aged 0 to 5 years

Phone: 9841 8254

Relationships Australia

Support services for individuals,
couples and families

Phone: 1300 364 277

Phone: 6164 0530

RuralLink

After hours mental
health support line for
rural communities

Free call: 1800 552 002

Salvation Army

Support and referral services

Phone: 13 72 58

Phone: 9841 1068

St Vincent De Paul Society

Support and referral services

Phone: 1300 794 054

Phone: 9842 2386

Women's Domestic Violence Helpline

Support for women, with or without children, who are experiencing family and domestic violence in WA

Free call: 1800 007 339

Albany

Advance Housing**Phone: 9845 9697****Albany Migrant Resource Centre****Phone: 9841 1190****Albany Women's Centre****Phone: 9845 6000****Albany Youth Support Association****Phone: 9842 2082****Depression Support Network Albany****Phone: 9842 1439****Great Southern Aboriginal Health Service****Phone: 9892 7222****Great Southern Legal Centre Inc****Free call: 1800 606 060**

Phone: 9842 8566

Great Southern Mental Health Service**Phone: 9892 2440****Great Southern Migrant Services**

Support services for migrants

Phone: 9841 8254**Kids Central Great Southern**

Counselling service for parents and children aged 3 to 14 years

Phone: 9842 3676**Palmerston**

Counselling services for mental health and substance abuse

Phone: 9892 2100**Parenting Connection WA**

Support services for parents with children aged pre-birth to 18 years

Mobile: 0448 137 192**Pivot Support Services**

Range of support services for people living with disability, ex-offenders and the disadvantaged in the community

Phone: 9842 9699**Richmond Wellbeing**

Mental health support services

Phone: 9842 9221**Samaritan Befrienders Crisis Line**

Provides support to prevent suicide

Phone: 9842 2776**Shalom House**

Support services to homeless, at-risk, disadvantaged and marginalised people

Phone: 9847 4902**Southern Aboriginal Corporation****Phone: 9842 7777****Uniting WA**

Mental health support services

Phone: 1300 663 298**Yorgum**

Support services for Aboriginal and Torres Strait Islander people

Free call: 1800 469 371

Mount Barker

Albany Community Mental Health Service

Mount Barker Outreach Clinic

Phone: 9892 2440**Mount Barker Community Resource Centre**

Emergency support services

Phone: 9851 2674

The information in this brochure is provided as a service to the community in good faith, and is believed to be reliable and accurate at the time of publication. The service providers listed on the brochure, whether internal or external to the Department of Housing and Works (the Department), are included solely for information purposes. External service providers manage their service independently of the Department. It is the reader's responsibility to make their own decision to use a service listed on the brochure.

Translating and Interpreting Service (TIS) – Telephone: 13 14 50

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.

For more information visit: www.accesshub.gov.au/about-the-nrs