



Help is Available Pilbara

Crisis Care Helpline

Free call: 1800 199 008
(24/7 support)

National Domestic, Family and Sexual Violence Counselling Service

Free call: 1800 737 732 (1800 RESPECT)

Alcohol and Drug Support Line

Metro: 9442 5000
Country free call: 1800 198 024

13YARN

24/7 National crisis support
for Aboriginal and Torres Strait
Islanders

Phone: 13 92 76

Aboriginal Legal Service of WA Inc

Free call: 1800 019 900

Advocare

Confidential, free helplines for
people at risk of or experiencing
elder abuse in residential aged
care, home care and in families

Free call: 1800 655 566

**WA Elder Abuse Helpline:
1300 724 679**

Anglicare WA

Support and referral services

Phone: 1300 114 446

Carers WA

Free call: 1800 242 636

Circle Green Community Legal

Assistance with rental and
tenancy issues

Free call: 1800 621 888

Phone: 6148 3636

Department of Communities

Free call: 1800 176 888

Department of Communities (continued)

Child Protection and Family Support

Karratha
Phone: 6414 3322

Roebourne
Phone: 6277 3887

South Hedland
Phone: 6414 3311

Tom Price
Phone: 6277 3899

Department of Housing and Works

Phone: 6551 1000

Housing
Karratha
Phone: 6414 3333
South Hedland
Phone: 6277 5044

ELDERHelp

National Elder Abuse Helpline

Free call: 1800 353 374

Entrypoint

Referral service for people
who are or at risk of becoming
homeless

Free call: 1800 124 684

Phone: 6496 0001

Financial Counsellors Association of WA

Free call: 1800 007 007

Headspace

Free call: 1800 290 626

Kids Helpline

Free call: 1800 551 800

Legal Aid WA

Infoline: 1300 650 579
Phone: 9172 3733

Lifeline

24-hour support and suicide
prevention

Phone: 13 11 14

Men's Domestic Violence Helpline

Information and referrals for men
who are concerned about their
violent and abusive behaviours,
and for male victims of family
and domestic violence in WA

Free call: 1800 000 599

Phone: 9223 1199

MensLine Australia

Support for men with relationship
and family concerns

Phone: 1300 789 978

Mission Australia

Support and referral services

Free call: 1800 888 868

National Disability Insurance Scheme (NDIS)

Access to disability services and funding support

Free call: 1800 800 110

Ngala Parenting Line

Free call: 1800 111 546

Phone: 9368 9368

Parent and Family Drug Support Line

Free call: 1800 653 203

Phone: 9442 5050

Pilbara Alcohol and Drug Services

Free call: 1800 005 579

Pilbara Mental Health Services

Provides confidential assessment, treatment, and management of mental health issues for people aged between 18 and 65 years in the Pilbara

Karratha Health Campus

Phone: 9144 7800

Newman Health Service

Phone: 9174 1240

Hedland Health Campus

Phone: 9174 1240

Relationships Australia

Support services for individuals, couples and families

Phone: 1300 364 277

RuralLink

After hours mental health support line for rural communities

Free call: 1800 552 002

Salvation Army

Support and referral services

Phone: 13 72 58

Seniors Information Service

Support and referral services for seniors

Free call: 1800 671 233

St Vincent de Paul Society

Support and referral services

Phone: 1300 794 054

WA No Interest Loans Network Inc

Phone: 13 64 57

Phone: 9262 2199

Women's Domestic Violence Helpline

Support for women, with or without children, who are experiencing family and domestic violence in WA

Free call: 1800 007 339

Women's Health and Family Services

Free call: 1800 998 399

Phone: 6330 5400

Yorgum Healing Services

Support services for Aboriginal and Torres Strait Islander people

Free call: 1800 469 371

Phone: 9218 9477

South Hedland

Phone: 9428 3700

Karratha

Epic

Support services and employment guidance

Phone: 9185 0000

Karratha Women's Refuge

Phone: 9185 2807

Karratha Youth Accommodation Service and Youth Crisis Centre

Phone: 9144 1881

Pilbara Community Legal Service

Phone: 9185 5899

Newman

Epis Inc

Aged care support services

Phone: 9175 5179

Newman Pilbara Community Legal Service Inc

Phone: 9175 0148

Newman Women's Shelter

Phone: 9175 5100

Pilbara Disability Advocacy

Free call: 1800 870 467

Phone: 9175 0148

Onslow

Onslow Community Resource Centre

Phone: 9184 6600

Roebourne

Munga Tharndu Maya Women's Refuge

Phone: 9182 0800

Roebourne Pilbara Community Legal Service Inc

Phone: 9185 5899

Yaandina

Support and referral services

Phone: 9182 1172

Yaandina Sobering up Centre/Detox

Phone: 9182 1172

South Hedland

Acacia Support Service Relationships Australia

Support and referral services

Phone: 6164 0520

Bloodwood Tree

Wapa Maya sobering up centre

Phone: 9138 3041

Bloodwood Tree Association Inc

Support and referral services

Phone: 9138 3000

Hedland Well Women's Centre

Counselling and women's health services

Phone: 9140 1124

Hedland Women's Refuge

Phone: 9173 1948

South Hedland Pilbara Community Legal Service Inc

Phone: 9140 1613

Wirraka Maya Health Service Aboriginal Corporation

Phone: 9172 0400

Phone: 9172 0444

Youth Involvement Council Inc.

Provides a range of services including youth drop-in centres and crisis accommodation

Phone: 9140 1668

Youth Involvement Council

Phone: 9140 1272

Tom Price

Epis – Day Centre

Aged care support services

Mobile: 0419 960 275

Nintirri Centre

Support and referral services

Phone: 9189 1556

Mobile: 0447 151 031

The information in this brochure is provided as a service to the community in good faith, and is believed to be reliable and accurate at the time of publication. The service providers listed on the brochure, whether internal or external to the Department of Housing and Works (the Department), are included solely for information purposes. External service providers manage their service independently of the Department. It is the reader's responsibility to make their own decision to use a service listed on the brochure.

Translating and Interpreting Service (TIS) – Telephone: 13 14 50

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.

For more information visit: www.accesshub.gov.au/about-the-nrs