

I am deaf or find it hard to hear – how can I attend a hearing at the State Administrative Tribunal?



How to use this factsheet



This is an easy read factsheet.

This means we use pictures to help explain words.



The Office of the Public Advocate (OPA) wrote this factsheet. When you see the word 'we' it means the people who work at OPA.

bold

Words that are difficult to understand are written in **bold**.

not bold



You can ask someone to help you read this factsheet.

You can read our Hard Words factsheet if you need more help.



We wrote this factsheet to explain how to attend a hearing at the State Administrative Tribunal if you are deaf or find it hard to hear.

What if you need to attend a hearing?



When we use the word hearing in this factsheet, it can mean two different things.



Hearing can mean listening to sounds.



A **hearing** also means when you meet and talk with people at the **State Administrative Tribunal**.



You might need to attend a **hearing**.



Hearings take place at the **State Administrative Tribunal**.



The **State Administrative Tribunal** is also called SAT.



The **State Administrative Tribunal** building is in Perth.



The **State Administrative Tribunal** building is fully accessible.



There is a SAT factsheet to help you understand how a hearing works.

It is called 'What to expect at a hearing'.



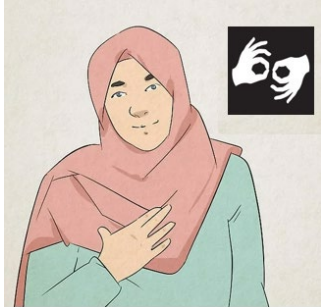
You can find more information about this on the SAT website.

Details are at the end of this factsheet.

What if you are deaf and need to attend a hearing?



There are different ways to support you at a **hearing**.



You can ask for an **Auslan interpreter** to be at the **hearing**.



An **interpreter** can help you understand what is being said at the **hearing**.



SAT can arrange for an **interpreter** if you need one.

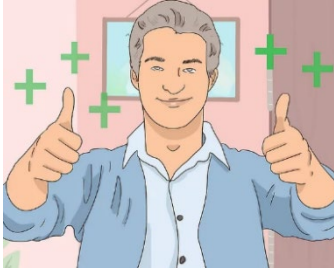


You can contact SAT to find out more.
Their contact details are at the end of this factsheet.

What if you find it hard to hear?



You can ask for a **hearing loop** at the **hearing**.



A **hearing loop** makes things louder and clearer if you wear a hearing aid.



This helps you hear what people are saying.



You can contact SAT if you have any accessibility questions about going to a **hearing**.

Contact details are at the end of this factsheet.

Contact information - the Office of the Public Advocate:



The **Office of the Public Advocate** protects the rights of adults with decision-making disabilities and is appointed under the *Guardianship and Administration Act 1990* (WA).



www.publicadvocate.wa.gov.au.



PO Box 6293, East Perth, WA 6892



opa@justice.wa.gov.au



(08) 9278 7300

or

The telephone advisory service number is
1300 858 455

Contact information - the State Administrative Tribunal:



The State Administrative Tribunal building is fully accessible.



www.sat.justice.wa.gov.au

Visit the Help & Support webpage for more information.

The 'What to expect at a hearing' factsheet can be found here:

[https://www.sat.justice.wa.gov.au/files/What to%20Expect at a Hearing.pdf](https://www.sat.justice.wa.gov.au/files/What%20Expect%20at%20a%20Hearing.pdf)



1300 306 017

Contact information - The National Relay Service:



The National Relay Service (NRS) is free and private.

The NRS includes services like [TTY](#) (Type and Listen).



Website:

www.accesshub.gov.au/about-the-nrs

Helpdesk webpage:

www.accesshub.gov.au/about-the-nrs/nrs-helpdesk



helpdesk@relayservice.com.au



1800 555 660

or

SMS 0416 001 350

or

TTY 1800 555 630

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