

I have a mobility concern – how can I meet with OPA?



How to use this factsheet



This is an easy read factsheet.

This means we use pictures to help explain words.



The Office of the Public Advocate (OPA) wrote this factsheet. When you see the word 'we' it means the people who work at OPA.

bold

Hard words are **bold**.

not bold



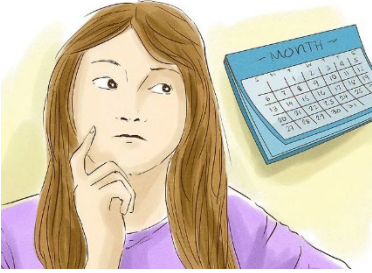
You can ask someone to help you read this factsheet.

You can read our Hard Words factsheet if you need more help.



We wrote this factsheet to explain how you can meet someone from OPA, for an appointment or training session, if you have a mobility concern.

What if you have a meeting with someone from OPA?



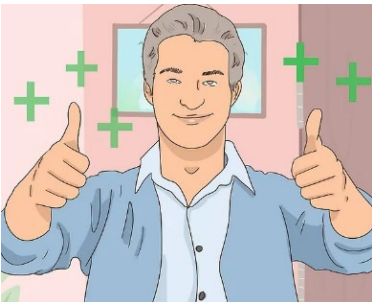
You may have a meeting with someone from OPA.



The meeting could be with a **guardian** or **investigator**.



You can read our easy read factsheets to learn more about **guardians** and **investigators**.



You do not have to travel to the OPA office to have your meeting.



We can visit you in your own home.



We can meet you somewhere you feel comfortable.



We can speak to you on the phone.



We can speak to you via MS Teams.



If you have a meeting planned, you can let us know what works best for you.

What if you want to attend a training session with OPA?



OPA runs training sessions.



Training sessions help people understand what OPA does.



Some training sessions are for people who have jobs, like nurses or social workers.



Some training sessions are for people who want to make plans as they get older.



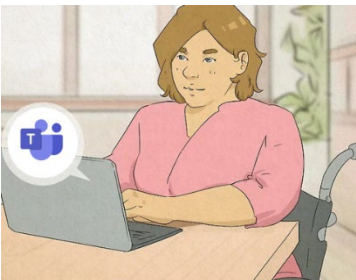
Some training sessions are for people who need help looking after someone.



Training sessions run by OPA take place in buildings that are fully accessible.



Sometimes OPA training sessions take place online.



Online training helps you learn things without leaving your house.



You can contact OPA if you have any questions about accessibility.

Contact information:



The **Office of the Public Advocate** protects the rights of adults with decision-making disabilities and is appointed under the *Guardianship and Administration Act 1990* (WA).



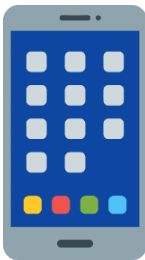
www.publicadvocate.wa.gov.au.



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(08) 9278 7300

or

The telephone advisory service number is
1300 858 455

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