



Collection Notice: Family and Domestic Violence Response Team

What do we do?

The Department of Communities (Communities) Family and Domestic Violence Response Team, including the Centralised Triage Team, supports coordinated responses to individuals and families who are identified in Western Australia Police Force Family Violence Incident Reports.

This collection notice covers personal information collected in connection with responses coordinated through the Family and Domestic Violence Response Team, including the Centralised Triage Team.

What personal information do we collect and hold?

We may collect and handle the following types of personal information,

If you are an involved party in Family Violence Incident Reports (FVIRs) created by WA Police Force:

victim-survivor

- identity and contact information (for example, name, date of birth, mobile number, residential address)
- family and domestic violence risk information including a summary of the incident and history of violence reported to the Western Australia Police Force
- details of referred services
- circumstances and diversity information related to safety and support (for example, Aboriginal or Torres Strait Islander status, CALD status, visa/immigration status, etc)
- health and wellbeing information (for example, mental health information, disability status, pregnancy)
- details on previous exposures to violence
- details on current protective orders in place and safety needs (Family Violence Restraining Order (FVRO)/ Violence Restraining Order (VRO) existence and terms).

Involved parties - Children

- children, parents, guardians and carers details
- health and medical information
- education
- cultural identity (including Aboriginal and Torres Strait Islander status)
- allegations or concerns about a child's safety or wellbeing

- Specialist reports
- details of any support services provided.

Person of interest or identified offender

- identity and contact information (for example, name, date of birth, mobile number, residential address)
- family and domestic violence risk information, including a summary of the incident and history of violence reported to the Western Australia Police Force
- details of referred services
- information about factors that may increase risk or vulnerability like alcohol and other drug use, mental health, history of other violence offences, other alerts.
- details on current protective orders in place (FVRO/VRO existence and terms).

Other involved parties - non-perpetrator family/household members

- relationship and contact details.

If you are assessed as being at risk due to family and domestic violence in the triage outcome:

- safety plan (including safety goals, progress, feedback on effectiveness, next steps)

For all parties, the following information could also be captured:

- details of previous contact with Department of Communities, Child Protection and Family Support
- details of previous contact with non-government specialist family and domestic violence services
- details of previous involvement with the Department of Justice, Adult Community Corrections.

When can you remain anonymous?

Anonymity is generally not available where the Family and Domestic Violence Response Team is involved. There are automatic processes for sharing information between partner agencies to inform service provision. Although your information is shared between partner agencies, there are strict controls on what happens to the information next, including how it is protected.

How do we use your personal information?

If you are an involved party in Family Violence Incident Reports (FVIRs) published by WA Police Force we may use your personal information to:

- provide information to inform FVIR risk assessment and triage to determine appropriate response plan and support needs
- refer to victim support agencies and providers.

If you are assessed as being at high risk due to family and domestic violence in the triage outcome we may use your personal information to:

- develop detailed risk assessment and safety plans
- undertake actions as per the safety plan

- share updates and feedback with the team to make sure things are working well and update the plan if needed.

We may also use this information to:

- prepare ministerial reports, briefings, or advice provided to the Minister for the relevant portfolio.
- support internal audit activities and external audit functions under the *Auditor General Act 2006* (WA).
- notify Ombudsman WA of investigations, complaints, or reviews of administrative action under the *Parliamentary Commissioner Act 1971* (WA).

Who do we share information with?

The Family and Domestic Violence Response Team has formal information sharing arrangements with:

- Western Australia Police Force
- Communities, Child Protection and Family Support
- Coordinated Response Services (CRS) Workers
- Communicate Safe at Home Perpetrator Response
- Safe at Home
- Domestic Violence Outreach
- Communities Domestic Violence Helpline
- Department of Justice, Adult Community Corrections
- Holyoake

How do you access or correct your information?

Under the *Freedom of Information Act 1992*, you have the right to access Western Australian government documents, subject to some limitations. For example, we might have to keep certain things private if showing them to you could hurt someone else. You can also ask us to correct information you believe is inaccurate, incomplete, outdated, or misleading. Details on how to submit an access or correction request can be found on our [Freedom of Information](#) page.

Where can you find further information?

For further information about how we manage personal information, please refer to the Communities [Privacy Policy](#) or contact our Privacy Officer at privacy@communities.wa.gov.au.