



Life Support Equipment Energy Subsidy Scheme

12 August 2026

The life support equipment energy subsidy is provided to assist eligible persons to meet the energy costs associated with operating life support equipment in their home under specialist medical advice.

Subsidy payments are made directly into a bank account nominated by the applicant.

Eligibility for the subsidy

The patient must be dependent on specified life support equipment used in their home under specialist medical advice.

To apply, you must:

1. be either the patient who requires the equipment for their own use, or be the guardian or primary caregiver of a person who uses the energy for life support equipment in their own home, and
2. hold one of the following means-tested concession cards:
 - Pensioner Concession Card (issued by Centrelink or the Department of Veterans' Affairs)
 - Health Care Card (not including the Commonwealth Seniors Health Card) or
 - Health Care Interim Voucher.

Medical authorisation

When you first apply for this subsidy, the medical authorisation must be provided by:

- a relevant medical practitioner or
- a general practitioner if their authorisation is based on a relevant medical practitioner's written diagnosis or medical report which:
 - contains sufficient information to confirm the patient's diagnosis and
 - prescribes the relevant medical equipment.

A relevant medical practitioner is a:

- specialist medical practitioner in the relevant field
- medical practitioner working in a specialist department of a hospital or
- hospice doctor.

If you live outside of the Perth metropolitan area, a relevant medical practitioner can be a doctor/general practitioner who works on an occasional basis from a local hospital or rural health service.

Specified life support equipment

Specified equipment must be operated at the applicant's home address and prescribed by a relevant medical practitioner or a general practitioner who has sighted a written diagnosis or medical report from a relevant medical practitioner.

The following table lists the specified equipment and the amount of the annual subsidy per item. Equipment not listed in this table is not covered under this scheme.

Specified equipment	Annual subsidy
Apnoea monitor (child only)	\$304
CPAP machine Adult - only when clinically prescribed for adults with obesity hypoventilation syndrome, tracheomalacia, obstructive sleep apnoea with sleep hypoventilation, or other life-threatening disease as determined by a specialist with usage over four hours per night Child - only when prescribed for severe obstructive sleep apnoea, tracheomalacia or other life-threatening disease as determined by the treating specialist	\$530
Feeding pump	\$181
Heart pump - not including a pacemaker	\$478
Machine assisted peritoneal dialysis equipment	\$112
Nebuliser Adult - only when a tracheostomy is expected to be in place for more than 6 months and nebulised therapy is required for life support purposes Child - only when used every day for 1-2 hours per day	\$58
Oxygen concentrator (adult - standard capacity)	\$1,011
Oxygen concentrator (adult - high capacity 'New Life Intensity')	\$1,460
Oxygen concentrator (Child)	\$1,517
Suction pump	\$240
Ventilator - VPAP or BPAP machines	\$530

How to apply

It's fastest and easiest to use the online application form.

If you already have an Online Services Portal account, use your registered email address to log in to [RevenueWACconnect](#). If you don't already have an account, you will need to register for one. See information about [registering for, or logging in to, RevenueWACconnect](#).

After logging in to RevenueWACconnect, click on Online Services Portal to access your account.

For information about applying online or setting up an account, see the [Energy Subsidy Schemes Portal Guide](#).

After you submit the form, your health practitioner will be emailed to complete the medical authorisation section. Once completed, the application will be automatically lodged with RevenueWA.

If you're unable to apply online, apply using the paper-based '[Life Support Equipment Energy Subsidy Application Form](#)'. If using the paper-based form to apply, you must provide the completed Medical Authorisation with your application form.

If the application is approved, payment will be made to the nominated bank account within 10 working days of approval.

RevenueWA has the right to decline an application (or require repayment of any subsidy already paid) if the Commissioner is of the reasonable opinion that false or misleading information has been provided, or if the eligibility criteria have not been met. Applicants may request a review of the decision.

Renewing your application

Every year, you must renew the application no later than 60 days from your anniversary date. Your anniversary date is the same date the initial application was lodged.

If you applied through the Online Services Portal or have subscribed to receive renewals by email, we will send an email to let you know your application is due for renewal. You can then log in to your account to renew the application.

If you are not subscribed, we will send a renewal letter to the nominated postal address. [Subscribe via the online services portal](#) to receive renewal and recertification letters by email. If you receive a paper notice, you can attach the completed form to [a web enquiry](#) or send it to us by post.

If your application is not renewed within 60 days of your anniversary date, the subsidy will automatically be cancelled and you will need to re-apply.

Changes to equipment

If the patient has been prescribed additional or upgraded equipment, a recertification form must be completed by an authorised medical practitioner and submitted so we can assess your eligibility for the new subsidy amount. [Contact us](#) to request a recertification form.

Recertifying your application to renew your subsidy

Every three years, the patient's specified equipment must be recertified to confirm ongoing eligibility for the subsidy.

The recertification must be completed by:

- a relevant medical practitioner or
- a health practitioner who is suitably qualified and knowledgeable of the patient's condition and has sighted a relevant medical practitioner's diagnosis or medical report confirming the patient's condition and prescription of equipment.

A health practitioner is an individual registered to practice a health profession under the *Health Practitioner Regulation National Law (WA)*. This includes a general practitioner, nurse or pharmacist, but not a student. See the full list of health practitioners at https://www.legislation.wa.gov.au/legislation/statutes.nsf/law_a147443.html&view=consolidated (section 5).

Only recertifications can be completed by a health practitioner. Patients will still need to complete their initial medical authorisation with a relevant medical practitioner or general practitioner (if based on diagnosis or medical report from a relevant medical practitioner).

If you are already registered and your details change

Change of bank details

Complete the [change of bank details form](#) to update the account nominated for receiving the subsidy.

If the nominated bank account details provided are incorrect resulting in payment to an incorrect account, RevenueWA will attempt to recover the funds. If recovery is unsuccessful, you will not be entitled to a duplicate payment.

Change of address

You must keep your postal, email and residential address up to date to ensure you receive notifications about the subsidy, including annual renewal letters.

[Contact us](#) to update your details.

Energy supply outages – special needs customers

Keeping you safely connected to the electricity supply at all times is vital. If you have not already done so, it is essential that you contact your electricity retailer to register as a Life Support customer as soon as possible.

See details on your electricity retailer's website or by phone them directly:

- [Synergy](#)
- [Horizon Power](#)

Contact RevenueWA			
Web enquiry	www.osr.wa.gov.au/lifesupport	Website	WA.gov.au
Office	200 St Georges Terrace Perth WA 6000	Phone	(08) 9262 1373 1300 368 364 (WA country landline callers)
Postal	GPO Box T1600 Perth WA 6845		

Note: This fact sheet provides guidance only. Contact RevenueWA for further information.