

Finding support should not be harder **than serving**

Australia supports its veterans with billions of dollars a year through DVA, Defence, Open Arms, the Commonwealth Superannuation Corporation, the RSL and thousands of local veteran organisations. Much of it goes unaccessed because people do not know it exists or where to ask. **AfterService** puts the veteran at the centre: a digital assistant that draws on all of these sources at once and answers in plain language, for anyone who has served, is serving, or is family.

THE ASSISTANT • LIVE

I discharge in March. What support is there for my family?



Answered in plain language, from the official source.

01 CAPABILITIES WHAT WE DO

- **The assistant.** Answers questions across claims and entitlements, in service, and life and transition, and points to the right service when a person is needed.
- **Connect.** The advocate's caseload, handled: case management, DVA Claims Engine, APP 11 audit trail, AI document drafting. Core live, in testing, one build remaining.
- **AfterService MCP.** Veterans already ask Copilot, Claude, ChatGPT and Gemini. Now those assistants ask us.

02 DISCRIMINATORS WHAT SETS US APART

- **Every source, read together.** DVA, Defence, Open Arms, CSC, the Veterans' Review Board, RSL and VSO material in one place, so the answer reflects the whole system.
- **Deployed in Australia.** Sovereign and built for national scale, serving veterans now.
- **Free for veterans and families.** Veteran owned, directed by business and medical professionals.

03 KEY CUSTOMERS WHO WE SERVE

- **Veterans and families.** From first posting to civilian life, one place to ask, with a record they own and share only by consent.
- **Defence and government.** In-service and transition questions answered before they become problems. For funders, one platform, free at the point of use.
- **Veteran services, industry and primes.** Advocates and clinicians on a shared record through Connect. Employers meeting veterans who arrive with it in hand.

04 KEY MARKETS AUSTRALIA

- **Veterans and families.** 580,000+ ex-serving ADF members and their families, plus serving members preparing for transition.
- **The support sector.** Commonwealth and state veteran services and 5,500+ veteran organisations, most run by volunteers.
- **Adjacent.** Any government system where the support exists but the pathway to it does not: compensation, aged care, disability.

05 QUALITY, APPROVALS & STANDARDS

- **Land Forces 2026 Innovation Awards.** Selected by AMDA Foundation for the Innovation Poster Showcase.
- **Heads of Agreement with RSL Australia,** signed June 2026.
- **Architected for IRAP assessment** at OFFICIAL: Sensitive. Data encrypted and monitored in AWS Sydney. Privacy Act 1988 aligned. WCAG 2.1 AA.

"A fabulous resource that will truly enhance support for those that have served and those that will continue to serve."

NAVY VETERAN, AFTERSERVICE USER