



BREAKDOWN REPAIRS TEAM CONTACT DETAILS

Effective 2 September 2026

For all non-urgent breakdown repair queries please contact BR.clientquery@dohw.wa.gov.au

Please ensure you have a Work Order number (allocated by the Maintenance Service Centre / Call Centre) and a detailed description of the query.

For urgent queries, please contact one of the below Breakdown Repair Intervention Officers.

Breakdown Repair Intervention Officers			
Officer	Phone	Mobile	Email
Justin O'Reilly	6551 1729	n/a	justin.o'reilly@dohw.wa.gov.au
Cayden Van Boomen	6551 2008	n/a	cayden.VanBoomen@dohw.wa.gov.au

Senior Breakdown Repair Officer			
John Pedersen	Phone	Mobile	Email
	6551 1992	n/a	john.pedersen@dohw.wa.gov.au

Metropolitan Regional Manager			
Tom Parry	Phone	Mobile	Email
	6551 1579	n/a	tom.parry@dohw.wa.gov.au

After Hours (weekdays 5pm – 7am) and weekends/ public holidays (whole day)	
Phone	
0417 882 878	

Feedback on contractor performance can be submitted on the back of the applicable Maintenance Advice Form (MAF).