



Decision Review Request Form

Information about this Form

This Form is for a person who:

- has previously made an application (**Original Application**) to the WA Stolen Generations Redress Scheme (Scheme); and
- was found **ineligible** for a payment under the Scheme (**Original Decision**).

Where an Applicant has been found ineligible they may seek a Decision Review if:

- they believe the Department has made a mistake about their eligibility; or
- they have more information or documentation they want the Department to consider in relation to their eligibility.

A Decision Review Request must be made within three months of the Original Decision.

Note: Applicants are encouraged to provide additional information or documentation with their Decision Review Request if they are able to. Additional information or documentation is not required but is considered by, and may be useful for, the Review Assessor/s during the Decision Review.

Important information

This Scheme may bring up difficult memories and feelings.
There is immediate 24-hour support if you need help.

13YARN: 13 92 76

Beyond Blue: 1300 224 636

Lifeline: 13 11 14

Suicide Call Back Service: 1300 659 467

If you or someone you know is in immediate danger, please call 000.

How to fill out this Form

- Please fill out this Decision Review Request Form to the best of your ability and **sign it**.
- It is a good idea to make a copy of this Form and keep it.
- Attach copies of any additional supporting documents you have not already provided with your Original Application. Please do not send original documents.
- This Form asks you to provide personal information. **Part Two** of this Form sets out why we collect your personal information, what we will use it for and who it will be shared with. **Part Three** of this Form requires you to provide your consent for other people and organisations to share information and records about you with the Department and for the Department to share your information with other people and organisations for the purposes of the Scheme. If you do not want to provide the information and/or your consent, you do not have to. If you do not provide it, it may be hard for us to process this Decision Review Request or make a payment if your Original Application is found eligible.



Who can help with the Decision Review Request Form

If you need help with this Decision Review Request Form:

- You can contact one of the Scheme support services. Their contact details are at the end of this Decision Review Request Form.
- If you authorised a Nominee through the Supported Applicant Form in your Original Application, that Nominee can still help you with this Decision Review Request Form.
- If you did not have a Nominee for your Original Application, you can still ask a friend or family member or someone you trust. The Department may not be able to speak to this person directly unless you formally make them your Nominee by completing a Supported Applicant Form. You can download a Supported Applicant Form from this website: <https://www.wa.gov.au/government/document-collections/wa-stolen-generations-redress-scheme-forms-and-other-downloads>, or contact a Scheme support service or the Department to request a Supported Applicant Form to be sent to you.

What will happen with my Request for Review?

The Department will notify you when your Decision Review Request Form is received.

Each Decision Review will be considered by one or more Independent Assessors (Review Assessor/s). An Independent Assessor can only participate in a Decision Review if they had not previously made a finding in relation to the Original Application.

The Review Assessor/s will consider:

- All the information previously provided as part of the Original Application including the Application Form;
- Any records or information that were used in the assessment of the Original Application, including the results of archival research; and
- Any new information provided by the Applicant or otherwise obtained by the Department.

Informed by the determination of the Review Assessor/s, the Department will make a final decision on your eligibility.

Outcome

You will be notified of the Outcome of the Decision Review.

If the Decision Review finds you are eligible, this finding will replace the Original Decision.

If the Decision Review finds you are ineligible, the Original Decision will stand.

The outcome of a Decision Review is final. Only one request for a Decision Review can be made.

Part One: Decision Review Request

Original Application – CAS number:											
Question 1: Personal details											
Your current name:											
Title: ☐ Ms ☐ Mrs ☐ Mr ☐ Miss ☐ Mx ☐ Dr ☐ Other											
First name:											
Middle name:											
Surname:											
Question 2: Birth date If you are not sure, please write whichever date you wrote in your original Application.				D	D	M	M	Y	Y	Y	Y
				Day		Month		Year			

Reasons for Decision Review Request

The next questions ask you to provide further information in relation to your removal, including why you think the Original Decision was incorrect and if you have any documents or information about your removal that you can share. Any additional information may assist with the Decision Review.

The Department understands that sharing this information may be distressing and has engaged Scheme support services to help with this process. Their contact information is provided at the end of this Form, and you can contact them if you need help or assistance.



Question 3: Why do you think the Original Decision was incorrect?

Please provide as much information as you can about why you believe you are eligible under the Scheme.

If you believe the reasons for the Original Decision are inaccurate or incomplete – please explain which part you think is wrong, and why you should be found eligible.

If you have additional information that shows why you should be found eligible under the Scheme, which was not included in your original Application, please give details.



Question 4: Do you have additional records relating to your removal?

If you have not already provided copies of records about your removal you can do this now. Applicants are encouraged to provide additional information or documentation with their Decision Review Request if they are able to.

Additional information or documentation is not required but is considered by, and may be useful for, the Review Assessor/s during the Decision Review.

Please list any documents you are attaching to this Decision Review Request Form.



PART Two: Privacy, Information Sharing and Document Verification Service

The following provides information on how the Department will collect, use, store and disclose your personal information. Part Three will ask you to sign and declare your consent to sharing information as described in this Part Two and in Part Three.

Privacy statement

The Scheme is administered by the Department of the Premier and Cabinet (Department).

The Department will need to collect, use, store and disclose your personal information (including sensitive personal information) provided in this Decision Review Request Form and from other sources, for the purposes of the WA Stolen Generations Redress Scheme, including:

- processing your Original Application and this Decision Review Request
- confirming your identity, including through the Document Verification Service (DVS), and assessing your eligibility under the Scheme
- searching for and accessing records relevant to your Original Application and this Decision Review Request
- providing support services to you, including through other organisations
- confirming bank details and making a payment, if your Original Application is successful
- developing and delivering a Personal Acknowledgement, if you choose to have one
- administering, reporting on, and evaluating the Scheme (noting this will not include information that identifies you in any public reports).

For the above purposes, the Department may need to share information about you with agencies both within and outside of Western Australia and may also collect information from these agencies about you. These may be State, Territory or Commonwealth departments or agencies, organisations outside of government, or commercial businesses. One of these is the national DVS, managed by the Commonwealth. The Department will be using a third-party service known as a Gateway Service Provider to help verify identity. They are approved by the Commonwealth to access the DVS to confirm your identity document – you can get more information about the DVS and how it works at www.idmatch.gov.au.

If you choose to authorise a Nominee to collect and receive information on your behalf relating to your Original Application and this Decision Review Request, we may also collect and share your personal information from and with that person to progress your Decision Review Request and Original Application.

The Department acknowledges the sensitivity and confidentiality of this information, and will treat the information you provide, and the information it collects about you in accordance with any obligations it has under the Privacy and Responsible Information Sharing Act 2024, as well as in accordance with the Privacy Position and any Privacy Policy in effect at the time. The current Privacy Position can be found at <https://www.wa.gov.au/organisation/departments-of-the-premier-and-cabinet/stolen-generations-redress-scheme>. It sets out more information about how the Department collects, uses, stores and discloses your personal information including how you can access and seek correction of your information and what your rights are in relation to your information.



Consent to information sharing

In the next Part Three, you are asked to give your permission for other people and organisations to share information and records about you with the Department, and for the Department to share your information with other people and organisations.

The Department may search for information related to your experience of removal held by State and Commonwealth agencies, or organisations outside of government, which may include government-funded, private sector and not-for-profit organisations (including community-controlled organisations, Churches or organisations that administered Missions or orphanages both within and outside of WA). This may include applications you may have made to the National Redress Scheme or in relation to a Stolen Wages Class Action Settlement.

The Department will securely hold any records or information it receives as part of these searches and will only use or share them for the purposes of the Scheme.

If you appoint a person to receive and collect information relating to your Decision Review Request on your behalf (Nominee) you also consent to the Department sharing your personal information with your Nominee for the purposes of progressing and determining your Decision Review Request and your Original Application.

The Department asks you to tick the box and sign your consent in the next Part Three, to show you agree with the Department doing the things described above, including in the Privacy Statement.

You do not need to provide your consent. However, if you do not, the Department may not be able to process your Decision Review Request or make payment if your Original Application is found eligible.

Information on how to make a complaint relating to the collection, use and disclosure of your personal information (including sensitive personal information) for the above purposes can be found in the Department's current Privacy Position at <https://www.wa.gov.au/organisation/departments-of-the-premier-and-cabinet/wa-stolen-generations-redress-scheme>.



Part Three: Declaration and consent

You, the Decision Review Applicant, must respond to these statements yourself and enter your own name.

You cannot respond to this page on behalf of someone else, even if they give you permission.

By ticking each box and signing at the bottom of this Part Three, I declare and consent as follows:

☐ **I confirm** that:

- the information I have provided to the Department in this Decision Review Request Form under the WA Stolen Generations Redress Scheme is true and correct to the best of my knowledge;
- I understand that it may be a criminal offence if I provide false or misleading information so that I can obtain a payment;
- I reasonably believe that I meet the eligibility criteria for this Scheme; and
- I may be asked for further information to support my Decision Review Request and/or my Original Application and I must respond accurately to these requests in order for my Decision Review Request and Original Application to be assessed.

AND

☐ **I consent** to and authorise the Department collecting, using, recording, storing and disclosing my personal information (including my sensitive information and including, where applicable, protected information under the *National Redress Scheme for Institutional Child Sexual Abuse Act 2018* (Cth) and information for the purposes of section 237 of the *Children and Community Services Act 2004* (WA)), whether provided in this Decision Review Request Form or otherwise obtained by the Department, for the purpose of progressing my Decision Review Request and Original Application under the WA Stolen Generations Redress Scheme, including for:

- processing my Decision Review Request and Original Application;
- confirming my identity (including checking my identity documents with the document issuer or official record holder via third party systems) and assessing my eligibility;
- searching for and accessing records relevant to my Decision Review Request and Original Application;
- confirming bank details and making a payment, if my Original Application is successful;
- providing support services to me, including through other organisations;
- developing and delivering a Personal Acknowledgement, if I choose to have one; or
- administering, reporting on, and evaluating the Scheme (noting this will not include information that identifies me in any public reports).



AND

☐ **I consent** to and authorise the Department, for the above purposes, collecting my personal information (including my sensitive information and including protected information under the *National Redress Scheme for Institutional Child Sexual Abuse Act 2018* (Cth) and information for the purposes of section 237 of the *Children and Community Services Act 2004* (WA)) from, and disclosing my personal information to:

- government departments and agencies (including State, Territory and Commonwealth governments), including the National Redress Scheme;
- non-government organisations that may hold my information (for example, religious institutions);
- organisations and businesses involved in the delivery of the Scheme (such as identity verification services, financial services, or support service providers contracted by the WA Government);
- senior government representatives who may be involved in providing a Personal Acknowledgment to me, if requested;
- Ministers and their staff responsible for Aboriginal Affairs who may be involved in providing a Personal Acknowledgement to me, if requested; and
- my Nominee or a person acting under a valid and applicable Power of Attorney or Guardianship/ Administration orders;

AND

☐ **I consent** to and authorise the persons and bodies listed above disclosing information about me to the Department for the same purposes, and to the Department showing them this consent form.

AND

☐ **I confirm** that I am authorised to provide the personal details presented **and I consent** to my information being checked with the document issuer or official record holder via third party systems for the purposes of confirming my identity.

**Name of
Applicant:**

.....

**Signature of
Applicant:**

.....

Date:

Must be signed by the Applicant personally (not a Nominee) or their legally authorised Guardian, Administrator or Power of Attorney



**This is the end of the Decision Review Request Form.
Please make sure you have signed it.**

Sending in your Decision Review Request Form

Once you have completed this Decision Review Request Form as best you can, please sign it, attach your supporting documents and send it in:

By email: WASG@dpc.wa.gov.au

OR

By post: Stolen Generations Redress Scheme
Dept of the Premier & Cabinet
Reply Paid 84912
WEST PERTH WA 6872

Contact information for Scheme support services can be found on the following page.

Support Services – WA Stolen Generations Redress Scheme

Yokai: Healing Our Spirit

Phone: (08) 6288 8123

Monday to Friday 8.30am to 4.30pm

Email: redress@yokai.com.au

Office: 174 Treasure Road, Queens Park 6107



Kimberley Stolen Generations Aboriginal Corporation

Phone: 1800 830 338

Monday to Friday 8.00am to 4.30pm

Email: reception@ksgac.com.au

Offices: 28 Barker Street, Broome 6725

29 Hunter Street, Broome 6725

5 Kentia Way, Kununurra 6743



Yorgum Healing Services

Phone: 1800 469 371

Monday to Friday 9.00am to 5.00pm

Email: referrals@yorgum.org.au

Offices: 176 Wittenoom Street, East Perth 6004

2A/4 Rason Link, South Hedland 6722

42 Wilson Street, Kalgoorlie 6432



Tuart Place

Phone: (08) 6140 2380

Freecall 1800 619 795

Monday, Wednesdays & Thursdays 9.00am to 4.30pm

Tuesdays by appointment

Email: admin@tuartplace.org

Office: 24 High Street, Fremantle 6160



Knowmore Legal Service

Legal advice and financial counselling

Phone: 1800 605 762

Webpage: www.knowmore.org.au

Office: 12 Newcastle Street, Perth WA 6000



Jacaranda Community Centre

Financial counselling

Phone: (08) 9477 4346

Email: enquiries@jacarandacc.org.au

Office: 146 Epsom Avenue, Belmont WA 6104

