**Sent:** Wednesday, 2 September 2026 10:16 AM
**To:** EPWA Alternative Electricity Services
**Subject:** Fwd: Consultation on new protections for single property network customers is now open

Hi
I have taken over this business from the below licensee, please add me to any future mails please.
I own 2 businesses for which I have embedded power, my feedback is as follows
No choice means no competition, we are basically forced to accept the rates provided.
There is no consultation, we have just been advised of a rather large rate increase, with minimal notice and no way to discuss as it's the only option available to us.
No integrity when it comes to pricing, they have free rein to charge out what "they feel " is appropriate, and we have to accept.
Worries me that we are then stuck to the one provider for the length of our lease .
For clarity I own 2 restaurants within the Westfield Shopping Centre [redacted]
Thanks,