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Chandler Macleod Group

ABN: 090 555 052

ACN: 33 090 555 052

Payments by P-Card: Yes

CUA Categories

Category B: Technical and Trades
Category C: Professional

Address

11/221 St Georges Terrace, PERTH WA 6000

Contact Names

Johann Coetzee (Category B – Technical and Trades Services)
Helen Gibson (Category C – Professional Services)
Adrian Lund (Relationship Manager)

Contact number

Johann Coetzee - (08) 9217 0510
Helen Gibson - (08) 9217 0510
Adrian Lund - 0414749193

Email

Johann Coetzee - johann.coetzee@chandlermacleod.com
Helen Gibson – helen.gibson@chandlermacleod.com
Adrian Lund – Adrian.lund@chandlermacleod.com

Website

www.chandlermacleod.com

About Us and Our Services

Chandler Macleod is a prominent Staffing and Talent Solutions provider in Australia, with a rich history and extensive service offerings.

History
Chandler Macleod was founded in 1959 as Australia's first firm of registered psychologists. Over the years, we have grown to become the second largest Staffing and Talent Solutions provider in Australia. Our company has built a reputation for expertise in predicting employee behaviour and providing specialised recruitment solutions. Chandler Macleod is part of RGF Staffing ANZ, a member of Recruit Holdings Co., Ltd, the fourth largest staffing company in the world.

Capacity & Coverage
Chandler Macleod has a significant capacity to support its clients. In FY24, our company generated approximately $2.06 billion AUD in revenue. We employ over 800 internal employees across 18

offices and have more than 13,000 employees working on client sites. Chandler Macleod operates throughout four countries, including Australia, New Zealand, and Asia, and is headquartered in Sydney.

Services Offered
Chandler Macleod offers a wide range of services, including:

- Permanent and temporary recruitment
- Managed workforces (MSP & RPO)
- Executive recruitment
- Psychometric assessment
- Graduate recruitment
- Volume recruitment
- HR consulting services
- Payroll & HR technologies.

Value Added Services / Features

Chandler Macleod offers a comprehensive range of value-added services designed to enhance their clients' human resource strategies and practices. These services are aimed at helping organisations achieve their goals by providing tailored solutions that go beyond traditional recruitment and staffing.

Chandler Macleod has received several prestigious awards and recognitions over the last few years, highlighting our commitment to excellence. Earlier this year, we were a finalist in the RCSA Industry Awards for the categories of Outstanding Agency – Over 80 Staff, and Excellence in Client Service.

September 2024 has heralded more exciting news - Chandler Macleod have been named finalists in 5 categories for the 2024 APSCo Australia Awards for Excellence including Client Service, Compliance Team of the Year, Diversity, Equity & Inclusion, MSP of the Year, and RPO of the Year!

This achievement reflects the incredible dedication and hard work of our team, who continually strive for excellence in everything we do, and highlights our commitment to quality and service.

One of the key value-added services provided by Chandler Macleod is Chandler Macleod Consulting (CMC). With over 60 years of experience, CMC offers insight through psychometric assessments. These assessments are vendor-neutral and provide accurate, evidence-based information about a candidate's potential, helping clients make informed hiring decisions.

Chandler Macleod is also committed to Diversity, Inclusion, Equity, and Belonging. Our proprietary BestFit™ recruitment methodology ensures that the right person is placed in the right role, irrespective of gender, age, nationality, or any other personal attribute. This commitment to diversity benefits organisations through increased innovation, adaptability to change, and greater engagement of stakeholders.

In terms of Environmental, Social, and Governance (ESG) initiatives, Chandler Macleod is dedicated to creating new value for society and contributing to a brighter world. We aim to be carbon neutral throughout our business activities and entire value chain by 2030. Our social responsibility initiatives focus on providing employability skills, knowledge, and confidence to disadvantaged Australians.

ChoiceOne Pty Ltd

ABN: 88 050 158 195

ACN: 050 158 195

Payments by P-Card: Yes

Orders via: Email or Phone

Office Hours: 8.00am – 5.00pm WST Monday to Friday, 5.00am – 10:00pm after hours service

CUA Categories

Category B: Technical and Trades

Address

Street Address:

262 St Georges Terrace, PERTH WA 6000

Postal Address:

PO Box 7108, Cloisters Square WA 6850

Contact Names

Lincoln Padberg

Contact number

09 9215 3888

Email

Lincoln@choiceone.com.au

Website

www.choiceone.com.au

About Us & Our Services

ChoiceOne commenced operations in 1989 and is one of Western Australia's longest standing privately owned businesses. We currently have six operating divisions.

- Allied Health
- Mine, Engineering and Trades – MET
- Nursing and Care – N&C
- Professional and Business Support – PBS
- Safety, Health, Environment and Quality – SHEQ
- Human Resource Selection - HRS

ChoiceOne has a dedicated team of consultants and flourishing client database reflecting our professional attitude towards our clients and candidates, and our genuine dedication to meeting their individual requirements. As you are viewing our Engineering and Trades page our Mining, Engineering and Trades will look after you.

ChoiceOne's tenacity and resourcefulness has established our reputation within the recruitment industry and demonstrates our long-term commitment to the companies and individuals that we work with.

As a supplier to WA government agencies for over 20 years, ChoiceOne has a strong understanding of the needs specific to the public sector and we are here to service your requirements as your one-stop recruitment partner.

Value Added Services / Features

As we recognise the need to continually evolve with our client's, ChoiceOne has added additional services to our model including:

- HR Services including psychometric testing
- Selection and Recommendation and Classification Services
- EAP programs available to all staff and contractors – 24 hours People Sense Telephone Number - 1 300 307 912
- Group Training Organisation (GTO) with the ability to provide Apprentices and Trainees on a temporary or labour hire basis

CoreStaff WA Pty Ltd

ABN: 57 144 692 320

ACN: 144 692 320

Payments by P-Card: Yes

Orders via: Email

Office Hours: 8am-5pm Mon to Fri

CUA Categories

Category A – Clerical & Administrative
Category B - Technical and Trades

Address

3/74 Wittenoom Street, EAST PERTH WA 6004

Contact Names

Ian Mitchell
Charlotte Pin
George Rebeiro

Contact number

0447 716654
(08) 6253 9800

Email

imitchell@cgh.com.au
cpin@corestaff.com.au
grebeiro@corestaff.com.au

Website

www.corestaff.com.au

About Us & Our Services

CoreStaff is one of Australia's larger suppliers of temporary labour hire services to the public and private sectors.

We specialise in:

- Temporary & managed workforce solutions, blue and white collar
- Recruitment process management
- Permanent Recruitment
- Pay-rolling

Once candidates are placed, we oversee, build and maintain our relationships with them to benefit the candidate and client. Once on-site, we provide a tailored account management structure which fits the unique requirements of each client contract.

Value Added Services / Features

In addition to providing high-quality temporary personnel services, we also care about the well-being and development of our candidates. We have a candidate care programme that offers regular feedback, performance reviews, career advice, and recognition for outstanding achievements. Our candidates also have access to an employee assistance program (EAP) that provides confidential and professional counselling services for any personal or work-related issues they may face. We believe that by supporting our candidates, we can help them achieve their full potential and deliver excellent results for our clients.

A workplace which reflects the diversity of our clients and country provides the most value to our stakeholders, including staff and clients. We have developed and actively implemented employment policies dedicated to ensuring we provide opportunities for people from all backgrounds, genders, sexual orientation, age, social class, physical ability, religion, and beliefs.

As businesses become truly representative of the communities they’re based in, social inclusion targets become more prevalent in project targets. These groups include Aboriginal and Torres Strait islander Peoples, women in non-traditional roles, new migrants, the disabled and disadvantaged youth.

DFP Recruitment Services

ABN: 66 394 749 447

Payments by P-Card: Yes

Orders via: RequestsWA@dfp.com.au

Office Hours: 8.00am to 5.00pm WST Monday to Friday (except Public Holidays), 24 hour phone service Mobile: 0407 778 030

CUA Categories

Category A – Clerical and Administrative
Category C – Professional
Category D – Information and Communication Technology

Address

Level 25, 197 St Georges Terrace, PERTH WA 6000

Contact Names

Sarah Snell

Contact number

08 9287 9803

Email

ssnell@dfp.com.au

Website

www.dfp.com.au

About Us and Our Services

Since the 1980s, DFP's Government Sector division provides expertise and innovative solutions. Our team understands and operates within the complex legislative framework that underpins Local Government recruitment. We work with you to tailor solutions that are transparent and align with your specific requirements.

Value Added Services / Features

Low Risk Supplier

- Quality Accredited ISO 9001:2015
- OHSMS Accredited ISO 45001:2018

Trading in Western Australia

We have been servicing the Western Australian market since 2006 with a team of Specialist Recruiters. Our office in Western Australia is supported by DFP's national network. Our methodology incorporates a high level of preparation, planning and collaboration providing a sound basis for hiring decisions.

Socially Inclusive and Sustainable Recruitment
We provide a holistic solution for attracting and retaining quality temporary candidates. We are committed to generating positive social outcomes by providing employment to diverse members of the community.

High Quality Talent
We have demonstrated capability in attracting high quality talent through sourcing initiatives, extensive database and our ability to develop relationships with candidates.

Dedicated and Responsive Account Team
Key to DFP's success is our extensive experience working with 3-tier Government organisations and the expertise of our Account Team working with our temporary workforce.

We are highly responsive to your requirements and can accommodate short timeframes.

Candidate Performance
Our Account team understands onsite requirements and support. We deliver practical outcomes through candidate care, issue resolution, performance management, counselling and immediately responding to changing needs. Progress checks are conducted regularly to optimise candidate and client satisfaction.

Candidate Care
- Onsite support where required
- Personalised attention from Consultants
- WHS Induction
- Secure employee resource site
- Two pay runs per week
- Queries actioned within one business day
- Customer satisfaction survey
- Reward and recognition
- Employee assistance program: Temp Assist
- Financial wellbeing:
  - Superannuation via industry super provider
  - Banking services via DFP's preferred banker
  - Discounted health insurance
  - Novated leasing
  - Discounted electricity and gas plans

Hays Specialist Recruitment (Australia) Pty Limited

ABN: 47 001 407 281

ACN: 001 407 281

Payments by P-Card: Yes

Orders via: Cua@hays.com.au

Office Hours: Hours: 8.00am to 5.30pm Monday to Friday, Out of hours assistance number provided to temporary workers/clients

CUA Categories

Category A – Clerical and Administrative
Category B – Technical and Trades
Category C – Professional
Category D – Information and Communication Technology

Address

Level 1, 863 Hay Street, PERTH WA 6000

Contact Names

Quinta Di Lollo

Contact number

08 9254 4597

Email

Quinta.DiLollo@hays.com.au

Website

www.hays.com.au

About Us and Our Services

Hays is one WA's leading Public Sector recruitment services provider with a strong and long established reputation for providing high quality candidates to local, state and federal governments in Western Australia.

With experts in our Perth offices dedicated solely to recruiting within the public sector, Hays is experienced and skilled in providing recruitment services across government. Hays was the first national recruitment consultancy to establish a Public Sector specialisation, where consultants are fully dedicated to understanding and servicing the needs of our government clients.

We have extensive experience servicing the WA State Government having been a supplier on the CUA Temporary Personnel Services agreement from 2014 to 2019 for Accountancy and Finance personnel as well as a supplier on the recent CUATPS2019 for all categories for the last 4 years. This experience gives us deep knowledge of the process required and the range of candidates required. Hays can supply candidates across all categories: A – Clerical & Administration, B - Technical & Trades, C – Professional and D - Technology

In addition we are a supplier on many federal and state public sector recruitment panels nationally. In Western Australia, in addition to the TPSCUA, we are recruitment partners to Western Power, Water Corporation, Synergy, West Australian Local Government Association (WALGA), University of Western Australia and Edith Cowan University.

Recent large-scale bulk recruitment processes have been undertaken with Australian Federal Police, Department of Defence, Department of Infrastructure, Transport, Regional Development & Local Government, Department of Veterans Affairs, and Department of Housing.

Hays has extensive experience providing complex solutions to both the Public Sector and large commercial organisations. We use consistent, carefully tailored methodologies, and experience in managing contracts in line with service level agreements and key performance indicators.

Hays also offers a seamless payroll service which allows WA State Government to efficiently and safely onboard pre identified personnel through Hays with little notice. Our expertise in this space provides a turnkey peace of mind experience to temporary workers at all times.

Value Added Services / Features

Hays' investment in our business has seen us become WA's largest corporate recruitment advertiser and Social engagement is at the heart of our business and attracts considerable amounts of investment. We find permanent jobs for over 13,500 people a year, fill over 65,000 temporary and contract assignments every year and at any one time we employ over 15,000 temporaries and contractors. Hays is the most followed recruitment company in the world on LinkedIn with over 8 million followers due to our thought-provoking content, eye-catching imagery and engagement with our followers.

In-house Training: Where appropriate, we will provide in-house training to WA State Government staff regarding current recruitment related issues. A tailored training program can be prepared at WA State Government's request and our professional trainers are available to discuss the individual needs of related government agencies.

We offer candidates the opportunity to continually update their computer skills with access to our online training facilities through Go1.

Worksite Safety: Hays in WA regularly undertakes toolbox talks and enthusiastically supports motivation schemes where they are in place. This approach is augmented by an internal e-mail alert system that is used to send specific H&S updates to temporary workers. Hays also has access to a survey portal to run questionnaires and collate the feedback. A combination of the email alert system and surveys are used on an annual basis to promote H&S and provide awards to temporary workers that either enter question / answer surveys on safety or are nominated by other workers /supervisors for positive safety.

Diversity Initiatives: Hays values workforce diversity and inclusion, offering equal employment opportunities and promoting understanding of all forms of diversity. We believe diverse organizations outperform less diverse ones and attract and retain talent better. Our diversity principles are integral to their recruitment processes, ensuring non-discrimination and flexibility to meet diverse needs. Hays focuses on equal opportunities across various demographics and trains consultants on these policies from day one. Additionally, Hays partners with organizations nationwide to enhance employment opportunities for disadvantaged Australians.

HOBAN Recruitment Pty Ltd

ABN: 88 052 201 313

ACN: 052 201 313

Payments by P-Card: Yes

Orders via: wagov@hoban.com.au

Office Hours: 8am – 5 pm Mon-Fri + 24/7 after hours service

CUA Categories

Category A – Clerical and Administrative
Category B – Technical and Trades

Address

Level 2, Building C, 355 Scarborough Beach Rd, OSBORNE PARK WA 6017

Contact Names

Elsje Maassen

Contact number

(P) 9230 5600; (M) 0436 468 174

Email

elsjem@hoban.com.au

Website

www.hoban.com.au

About Us and Our Services

Backed by five decades of experience, HOBAN Recruitment has led the way in supporting Government organisations by providing temporary staff.

Recognising the evolving landscape within government, HOBAN took proactive measures twenty-five years ago by establishing the first dedicated government recruitment team specialising in the provision of temporary workers to undertake short term assignments both state and nationally.

We have been supplying government recruitment services in WA for over 15 years across a range of Administrative, Trades and Professional type roles and our recruitment services are offered 24 hours, 7 days per week and are quality assured (AS/NZS ISO9001:2015).

HOBAN confirm an extensive database of work ready candidates across a wide range of job roles including:

Category A: Clerical and Administrative

- Activity Officer
- Administrative Assistant
- Business Support Assistant
- Call Centre Operator
- Clerical Officer
- Contracts Officer
- Customer Service Officer
- Data Entry Officer
- Document Controller
- Executive Assistant
- Medical Records Officer
- Paralegal
- Personal Assistant
- Project Officer
- Purchasing Officer
- Receptionist
- Records Officer
- Schools Test Administrator
- Switchboard Operator
- Traffic Operations Officer

Category B – Technical and Trades

- Catering Assistant
- Chef
- Cleaner
- Diploma Trained Educator
- Electrician
- Field Assistant / Supervisor
- Gardener / Landscaper
- Gas Inspector
- Geoscience Support Officer
- Laboratory Assistant / Technician
- Labourer
- Locomotive Fitter
- Maintenance Person
- Mechanical Fitter
- Painter and Decorator
- Plant Operator
- Plumber
- Refrigeration Mechanic
- Speed Camera Operator
- Stock-taker
- Stores / Warehouse Person
- Trades Assistant
- Traffic Escort Warden

Value Added Services / Features

Inclusion

In 2018, HOBAN was only one of 5 recruitment agencies in Australia to be awarded the status of Disability Confident Recruiter (DCR) accredited by the Australian Disability Network (ADN).

In 2021, HOBAN had the honour of being admitted as a member of The Valuable 500 – an international collective aimed at driving disability participation in the workforce.

Diversity

We value such diversity at all levels of the business in all that we do, and encourage applications from people with disability, people from diverse cultural and linguistic backgrounds, people of all genders, LGBTI people, and Aboriginal and Torres Strait Islander people. Diversity makes us more creative, flexible, productive and competitive.

Candidate Care

Our candidate management programs and support services (including training and EAP) ensure the personal wellbeing of our Temporary Personnel and we measure their satisfaction with HOBAN regularly to ensure we offer the best candidate experience whilst on site.

Indigenous Managed Services Pty Ltd

ABN: 87 623 400 813

ACN: 623 400 813

Payments by P-Card: Yes

Orders via: cua@imsaus.com.au

Office Hours: 8.00am – 5.00pm Monday to Friday 24/7 Answerphone Service

CUA Categories

Category A – Clerical and Administrative
Category B – Technical and Trades
Category C – Professional
Category D – Information and Communication Technology

Address

7-9 Ventor Ave, West Perth, WA 6005

Contact Names

Louise Wray

Contact number

08 6141 1092 / 0475 346 619

Email

Louise@imsaus.com.au

Website

www.indigenousmanagedservices.com

About Us and Our Services

Indigenous Managed Services (IMS) is a 52% Indigenous Owned, Licensed Employment Agency (2727 Exp 22/04/25), RCSA Member (96407 Exp 30/06/25), Supply Nation Certified, Aboriginal Directory WA company. We provide Temporary personnel/Labour Hire and Permanent Recruitment Services and Traineeships/Apprenticeships as a registered Group Training Organisation (GTO). We have an extensive database of workers both indigenous and non-indigenous across all industries and skill sectors. IMS are members of CCIWA and employ the services of Employsure for Employment Law and Industrial Relations support.

IMS have three offices based in Western Australia: West Perth, Mandurah and Port Hedland and can handle/meet all of WA needs.

For overseas staff we also have internal registered Migration agents to manage the visa processing when required for our clients and candidates. IMS also have business sponsorship in place.

Dedicated Account Team and Capability

The IMS Recruitment Team have over 80 years' experience across all areas of Recruitment, covering most Industries. Our Key Strengths though would be White Collar, Professional, ICT, Administration, Community and Health, Technical and Blue-Collar Trades.

IMS strives for diversity and inclusion in our business by training our people in cultural awareness and implementing policies and procedures. All personnel are given access to internal Cultural Awareness training, cultural competency assessments and awareness of unconscious bias that may affect their recruitment sourcing activities. Diversity & Inclusion includes but is not limited to culture, age and life-stage, people with disability, LGBTIQ and Aboriginal and Torres Strait Islander employees.

IMS were awarded the Avetta Diversity Champion Employer in 2023 and AtWork Diversity Employer 2022.

Value Added Services / Features

IMS provide an Employee Assistance Program (EAP) that offers our Employees free counselling sessions. As a Group Training Organisation (GTO) our team can also provide a variety of tailored services across:

- Apprenticeships/Traineeships.
- Indigenous Mentorship.
- Cultural Awareness training.
- Employee empowerment/leadership training/change mgt.
- Sphere of influence and unconscious bias training.
- RAP plan development.
- Welcome to Country and smoking ceremonies.
- Pre - employment Programs such as EWP, Confined space, plant operation, poly welding, water blasting etc

In support of our Indigenous background, diversity and inclusion policies, IMS donates a percentage of profits to developing Indigenous communities, NAIDOC events, local sporting clubs and charities

Integrity Executive Recruitment

ABN: 20 612 387 854

ACN: 612 387 854

Payments by P-Card: Yes

Orders via: Email alexj@integritystaffing.net.au

Office Hours: 7.00am to 5.30pm Monday to Friday (excluding public holidays) - 24 Hour Phone Service

CUA Categories

Category C: Professional

Address

Integrity Executive Recruitment**,** Level 13, 109 St Georges Tce, PERTH WA 6000

Contact Names

Alex Jack

Contact number

61 8 9327 5444

Email

alexj@integritystaffing.net.au

Website

www.integritystaffing.net.au

About Us and Our Services

The Integrity group (Integrity Staffing, Integrity Industrial and Integrity Executive Recruitment) are 100% Western Australian owned and operated companies. Members of the Integrity group have provided temporary personnel in WA for over 25 years, and to WA state government clients for the past 20 years.

Integrity's payroll and accounting team is onsite in Perth, ensuring that any enquires regarding invoicing or payments can be dealt with immediately by consulting and payroll staff. Our consultants and managers are decision-makers and are empowered with the authority to be flexible in their approach to working with their customers and candidates. This results in excellent customer service, high quality temporary workers and innovative solutions.

We are proud of the relationships we have with state government customers and look forward to continuing to build on those successful relationships through CUATPS2024.

Value Added Services / Features

In addition to our core experience of providing high quality temporary personnel across Perth and WA, we are pleased to provide our clients with the following selection of additional value add services (as required):

- Consolidated invoices as well as ability to accept Recipient Created Tax Invoices (RCTI) and ability to accept eInvoicing.
- A variety of in-house training and upskilling programs, and verification of competence assessments
- Worksite safety initiatives including Site Safety Audits, a library of pre-prepared Toolbox Talks, and fortnightly safety newsletter
- Customisable reporting on a variety of topics in addition to mandatory requirements, such as safety benchmarks, financial, and industry news
- Provision of Recruitment Management services through the CUAHRS2015 contract

At Integrity, we pride ourselves on being an inclusive, diverse and sustainable employer of choice for the local WA market.

Integrity Industrial

ABN: 20 612 387 854

ACN: 612 387 854

Payments by P-Card: Yes

Orders via: Email alexj@integritystaffing.net.au

Office Hours: 7.00am to 5.30pm Monday to Friday (excluding public holidays) - 24 Hour Phone Service

CUA Categories

Category B: Technical and Trades

Address

Integrity Industrial, Level 13, 109 St Georges Tce, PERTH WA 6000

Contact Names

Alex Jack

Contact number

61 8 9327 5444

Email

alexj@integritystaffing.net.au

Website

www.integritystaffing.net.au

About Us and Our Services

The Integrity group (Integrity Staffing, Integrity Industrial and Integrity Executive Recruitment) are 100% Western Australian owned and operated companies. Members of the Integrity group have provided temporary personnel in WA for over 25 years, and to WA state government clients for the past 20 years.

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- Provision of Recruitment Management services through the CUAHRS2015 contract

At Integrity, we pride ourselves on being an inclusive, diverse and sustainable employer of choice for the local WA market.

Integrity Staffing

ABN: 67 612 387 612

ACN: 612 387 612

Payments by P-Card: Yes

Orders via: Email alexj@integritystaffing.net.au

Office Hours: 7.00am to 5.30pm Monday to Friday (excluding public holidays) - 24 Hour Phone Service

CUA Categories

Category A: Clerical and Administrative

Address

Integrity Staffing**,** Level 13, 109 St Georges Tce, PERTH WA 6000

Contact Names

Alex Jack

Contact number

61 8 9327 5444

Email

alexj@integritystaffing.net.au

Website

www.integritystaffing.net.au

About Us and Our Services

The Integrity group (Integrity Staffing, Integrity Industrial and Integrity Executive Recruitment) are 100% Western Australian owned and operated companies. Members of the Integrity group have provided temporary personnel in WA for over 25 years, and to WA state government clients for the past 20 years.

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- Worksite safety initiatives including Site Safety Audits, a library of pre-prepared Toolbox Talks, and fortnightly safety newsletter
- Customisable reporting on a variety of topics in addition to mandatory requirements, such as safety benchmarks, financial, and industry news
- Provision of Recruitment Management services through the CUAHRS2015 contract

At Integrity, we pride ourselves on being an inclusive, diverse and sustainable employer of choice for the local WA market.

IPA by Synergie

ABN: 22 674 660 685

ACN: 674 660 685

Payments by P-Card: Yes

Orders via: Email (preferred): dtfwa@ipa.com.au or Phone: (08) 9463 1999

Office Hours: Monday to Friday - 7:00am to 5:00pm

Afterhours (dedicated team): Monday to Friday – 2:00am to 7:00am, Saturday/Sunday – 6:00am to 10:00am, Sunday – 2:00pm to 8:00pm

CUA Categories

Category A: Clerical and Administrative

Address

Level 3/87 Colin Street, PERTH WA 6005

Contact Names

Karen Lark

Contact number

08 9463 1999

Email

karen.lark@ipa.com.au

Website

www.ipa.com.au

About Us and Our Services

IPA is a well-established provider of employment and career solutions. For over 40 years, we have been providing the Australian community with quality permanent and temporary staff recruitment, and purpose-fit labour in dedicated workforce management solutions. In July 2024, IPA joined the Synergie family. We are now part of a 55-year-old €5.0bn + worldwide organisation, which operates in 17 countries across four continents.

IPA by Synergie offers you:

- Intricate knowledge of state government recruitment built through service to WA State Government, SA State Government, Victorian State Government, NSW State Government and over a decade of service to Queensland State Government.
- A dedicated recruitment team, with over 50 years of combined local experience
- the best local market intel and strong local networks, providing access to a broader, more diverse range of candidates
- a commitment to take the time to genuinely understand your staffing needs
- rapid turnaround times for perfect fit candidates.

The IPA team is located in Colin St, West Perth, and Hannan St, Kalgoorlie.

Value Added Services / Features

IPA IS CUSTOMER FOCUSED, THORUGH AND THROUGH

Great businesses need great people. We're relationship experts who specialise in connecting the right people with the right workplaces. Key to our success is that we ensure that our people's skills, creativity and innovation are shared throughout our customers' organisations.

IPA OFFERS EXTENDED SUPPORT

IPA offers an afterhours service, to support our customers and candidates when they need it. Our afterhours team is available on Monday to Friday from 2am until our branch locations open at 7am, taking over again at 5pm to support customers and clients until 8pm (7:30pm on Fridays). The afterhours team also services clients and candidates between 6am and 10am on Saturday and Sunday, and between 2pm and 8pm on Sunday in preparation for the coming week.

IPA IS COMMITTED TO SOCIAL IMPACT

IPA by Synergie, which has operated for the last eight years as a social enterprise (as a subsidiary of one of Australia's most prominent profit-for-purpose organisations). This experience delivering diversity and social procurement solutions for their clients, along with our global parent's EcoVadis Platinum certification (rising from 76 to 79/100 in 2023), means we offer WA Government significant benefits in relation to sustainability and community development.

OUR WORKFORCE REFLECTS OUR COMMUNITY

IPA is a distinctly diversity and inclusion focused business unit. For over 10 years IPA has been providing diversity recruitment services to Australian clients, targeting a range of diversity cohorts including:

- *First Nations candidates* - IPA has built strong Indigenous partnerships with a number of third party experts where we engage and build trust to build our ever expanding talent pool.
- *People living with a disability focusing on neurodiverse candidates and candidates with physical disabilities* - IPA is committed to working with employers who provide safe and inclusive work environments. This is verified through pre-program WHS workplace assessments for any candidate we present to a client.
- *Gender balancing identified roles* - With a targeted approach, IPA advocates for gender equality. We work closely with our client partners to support graduate programs within male dominated industries (engineering, construction, IT etc.) to create long term change within these sectors.

Above all, you will find us professional and authentic, and that we always hold ourselves accountable for the work we do. We collaborate with our customers to create solutions that deliver you "work your way".

Paxus Australia Pty Ltd

ABN: 004 609 616

ACN: 35 004 609 616

Payments by P-Card: Yes

Orders via: WAGov@paxus.com.au

Office Hours: 8am – 5pm / Monday - Friday

CUA Categories

Category C – Professional
Category D – Information and Communication Technology

Address

Level 10, 2 Mill Street, PERTH WA 6000

Contact Names

Nik Stojanov
Kas Gunasena

Contact number

6151 1702 / 0421 822 769 (Nick) /0499 272 799 (Kas)

Email

WAGov@paxus.com.au

Website

www.paxus.com.au

About Us and Our Services

Paxus has over 50 years' experience supplying professional talent resources to leading Australian organisations and State and Federal Government departments. Paxus' approach to recruitment is aligned to our ISO9001:2015 certified processes, designed to ensure consistent delivery of high-quality candidates to our clients while providing a sophisticated candidate experience.

We have been a leading supplier and trusted partner in contingent recruitment for State, Local and Federal government departments for over 30 years.

- NSW Government, QLD Government, SA Government, ACT Government
- Federal Government & Local Councils across WA, QLD, NSW & VIC
- We place thousands of candidates into government departments every year
- We understand government processes and requirements and make it easy for you to trust us with your recruitment needs

We have a strong track record of supplying resources to our clients throughout WA and can deliver for WA Government.

Value Added Services / Features

Service Excellence

- Consistently high success rates of 20-30% of jobs to placements
- Guaranteed compliance and delivery through our quality certified processes
- We forecast emerging skillsets, especially those in short supply, creating talent pipelines so they are readily available to WA Government
- Free candidate technical testing utilising IKM (IT Technical) Assessments.
- Account Managers with average tenure of 6+ years -consistency of service.
- Acting ethically and professionally -Founding member of APSCo

Contractor Care Program

Our candidates and contractors are fully supported throughout their job seeking or contracting journey.

- Dedicated Contractor Care Consultant providing support for each contractor
- Contractor retention rate of over 98% provides you with stability
- Weekly pay and monthly super contributions for all contractors
- Free skills training and industry meetups for all contractors
- Online Timesheets and approval
- Free access to EAP program for contractors
- Contractor benefits, events, Footy Tipping and visits

Visa Sponsorship capability

Paxus is one of a small number of agencies that is able to offer our clients sponsorship for overseas skilled workers. We hold TSS Visa sponsorship accreditation and have been successfully sponsored candidates for 20+ yrs.

Commitment to Diversity

- Paxus have achieved our Disability Confident Recruiter (DCR) certification, providing better access to jobs for people with a disability, allowing us to connect them with our clients.
- Indigenous employment is supported through our partnership with Yirigaa - an Indigenous owned and operated organisation that directly supports Indigenous employment.
- Gender diversity is supported through our recruitment practices and involvement with organisation such as FITT

Within our best practice model, we tailor our comprehensive suite of services and activities to best fit your business processes and evolving needs, for seamless delivery. Please visit our website www.paxus.com.au.

Peoplebank Australia Ltd

ABN: 42 003 995 748

ACN: 003 995 748

Payments by P-Card: Yes

Orders via: Email: WAGovt@peoplebank.com.au or Phone: 08 9423 1400

Office Hours: 8.00am – 5.30pm Monday to Friday

CUA Categories

Category D – Information and Communication Technology

Address

Level 11, 221 St Georges Tce, PERTH WA 6000

Contact Names

Chathu Jayawardena & Haydn Bell

Contact number

Direct telephone:

61 8 9423 1400

General telephone:

08 9423 1426 (Chathu Jayawardena)
08 9423 1423 (Haydn Bell)

Email

WAGovt@peoplebank.com.au

Website

www.peoplebank.com.au

About Us and Our Services

Peoplebank Australia Limited is a non-listed public company founded in 1990.

Peoplebank at a glance

- 100+ staff
- Over 4,000 candidates are placed each year
- More than 3,000 contractors on assignment at any given time
- Over 100 preferred supplier agreements are in place
- Leading supplier to both Federal and all State Government's
- ISO 9001:2015 Certified

We've achieved these results because we are passionate about people and dedicated to being the best recruiter of IT & digital professionals. Our services are all underpinned by our parent – RGF Staffing, the fourth largest staffing specialist globally.

Over 30+ years of experience and continued investment into our people, systems and customer experience have enabled Peoplebank to maintain its position as Australia's market leading IT & Digital recruitment company. Our success is founded on a deep understanding of our customers, the markets in which we operate and our dedication to and specialisation in IT recruitment.

Peoplebank specialises in IT & digital recruitment – our consultants possess an in-depth knowledge of the technical and behavioural skills required to fill each role. Our Services include:

- Contingent IT recruitment
- Permanent IT recruitment
- Executive IT recruitment
- Payroll Services
- SOW (Time & Materials)

Our recruitment teams are structured into industry verticals, ensuring that when we receive a brief from a client, we have a thorough understanding of the industry and the current market drivers.

Value Added Services / Features

Employee Assistance Program

Our temporary personnel and staff have access to our employee assistance program (EAP).

Benefits program

Our temporary personnel and staff have access to our online benefits program where they can save on a vast range of goods and services.

Sponsorship

Our extensive global network within the RGF family affords us a seamless search function across Europe, Asia and North America which significantly cuts traditional international search timeframes. Diversification through international sponsorship introduces new perspectives, skills and experience which expand our clients' business capabilities. The option of international sponsorship assists our clients by widening their available talent pool to a global scale without the administration and compliance burden.

Capacity Uplift Solution Program (CUSP)

CUSP is a unique 12-month program that specifically aims to train and develop talent from the following groups.

- Graduates with no prior work experience
- Mature persons with transferrable skills who are either returning to work after significant time away from the workforce or those whose roles have become redundant in today's changing technological landscape or are seeking to upskill and fulfil their potential in new and emerging roles.

We look forward to working with you to secure top talent for your organisation and developing a long term partnership.

PERSOL Staffing Australia Pty Ltd

ABN: 40 124 764 245

ACN: 124 764 245

Payments by P-Card: Yes

Orders via: Email wa.gov@persolapac.com

Office Hours: Hours: 8.00am to 5.00pm Monday to Friday (except Public Holidays)
Out of hours & Public Holidays: 13 782 33 (After Hours Service)

CUA Categories

Category A – Clerical and Administrative
Category B – Technical and Trades
Category D – Information and Communication Technology

Address

47 Burswood Road
Burswood WA 6100

Contact Names

Clint Dixon; Liam McCartan

Contact number

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Email

Clint.Dixon@persolapac.com; Liam.McCartan@persolapac.com

Website

www.persolaustralia.com

About Us and Our Services

PERSOL is a wholly owned subsidiary of Programmed Maintenance Services Limited, a PERSOL Group company.

With over 70 years' experience, with PERSOL, you get the local, national and international strength and support of an organisation that has successfully been delivering this value across Western Australia for decades.

We work in partnership with many of Western Australia and Australia's leading businesses across major industries including Government and Defence, Education, Mining and Resources, Oil and Gas, Aviation, Infrastructure, Manufacturing, Transport and Logistics.

Our service offering

Our specialist team provides clerical and administrative candidates who have the skills and experience needed to deliver project goals in the short or long term. PERSOL has a team of Western Australian based consultants who specialise in their chosen field with varying levels of experience from Associate, Consultant, Senior and Principal Consultants led by experienced

Recruitment Managers, Business Managers and General Managers across central recruitment hubs including a major hub in Perth and regional areas through our branch network and remote working arrangements.

We're experts in sourcing professional temporary, contract and permanent staff across Government departments and agencies. When it comes to searching for high-performing professionals, we're here to partner with your organisation to deliver great people and great outcomes.

Value Added Services / Features

PERSOL is dedicated to delivering exceptional service and value to Western Australian government agencies by supplying temporary personnel for Clerical and Administrative roles. The benefits we offer include:

Access to Proprietary Technology

As a technology led business with a team of 34 internal in-house resources and the support of a Japan based parent company, PERSOL which has a team of over 1,000 developers, we are continually investing in our technology suite to benefit our clients and improve our internal processes. Over the next three years, PERSOL has committed $10M USD into our technology division to ensure we stay ahead of the curve. Through utilising our technology platforms we can provide the agencies with end-to-end candidate management and accountability and visibility, real time access to live data and reporting.

Developing strong relationships with First Nations People

We have partnered with many of our customers to support their diverse employment goals. Our First Nations Employment Services Program can provide the following services to help achieve your goals among other customisable options:

- Comprehensive Recruitment matching
- Training and development to get high-potential candidates to meet specific requirements
- Ensure candidates' level of ability meets your needs and expectations
- Source suitable candidates from local communities
- Assess not only candidates' skills and abilities but also their readiness
- Provide ongoing mentoring to ensure increased retention
- Provide cultural awareness training and education to the workplace
- Culturally safe workplaces
- Regular supervisor support/customer meetings as required

We can provide other specific services such as input into First Nations Engagement and Employment Plans to meet your diversity Employment policies and/or Reconciliation Action Plans.

Randstad Pty Limited

ABN: 28 080 275 378

ACN: 080 275 378

Payments by P-Card: Yes **Orders via**: wagov@randstad.com.au

Office Hours: Monday - Friday, 8am - 5pm

CUA Categories

Category A – Clerical and Administrative
Category B – Technical and Trades
Category C – Professional
Category D – Information and Communication Technology

Address

Level 17, 140 St Georges Terrace, PERTH WA 6000

Contact Names

Karmen Guthrie

Contact number

08 9219 3500

Email

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Website

wagov@randstad.com.au

About Us and Our Services

Founded in the Netherlands in 1960, Randstad was established in Australia in 2009, offering specialised recruitment and HR solutions across the broadest range of skills, disciplines and industry sectors. Locally, we have over 1,200 experts across 32 locations in Australia, delivering a full range of specialised recruitment services and HR solutions, including temporary specialised clerical and administration recruitment.

Randstad has a solid track record as a trusted partner to the state government and more broadly the public sector in Western Australia from our head office in Perth. Randstad has provided clerical and administrative temporary personnel to the Government of Western Australia for over 10 years. We have enjoyed a true partnership and provided the Government of Western Australia with high quality candidates and a focus on continuous improvement driving success across the contract. Our dedicated team leverages our ongoing success across Category A and, together with our knowledge of the sector, our thought leadership, market analysis and best practice initiatives, will continue to deliver a seamless, low risk, compliant solution to the Government of Western Australia.

We pride ourselves on our strong reputation as a quality service provider and believe the breadth and depth of experience across our organisation places us in a strong position to continue to build a successful partnership with the Government of Western Australia. Randstad has a strong public sector portfolio, with longstanding, successful relationships across key state, local and federal contracts nationally, with significant market-share. We are agile, flexible, have strong talent pipelines and respond to your needs quickly.

We also understand you need a low-risk engagement model that adheres to public sector legislation and Acts. Because of this, we maintain a stand-alone team of compliance, risk and audit specialists that support our teams in delivering our promises and giving our clients the confidence knowing we are doing the right thing.

Our expert people, depth of specialisation, national and international reach, networks, strength of database, search and attraction strategies combine to give Randstad unprecedented access to both active and passive job seekers across the globe.

Value Added Services / Features

As a global HR and recruitment services leader, we have the financial stability and resourcing strength to be agile, responsive and ultimately provide our clients and candidates with the peace of mind of contracting for a reputable government service provider.

candidate benefits

- genuine and trusted advice from a dedicated consultant who will respond within 24 hours
- quarterly onsite meetings with consultant allowing for open comms and genuine care
- mid-contract review with a commitment to share feedback and support development
- guidance and support around pay review as needed
- strong safety focus ensuring inductions take place and the working environment is safe
- access to our client portal which allows easy payslip views
- ability to salary sacrifice
- referral incentives for any family or friends referred to us
- access to our employee assistance program
- access to our contractor benefits portal with exclusive discounts and perks across phone plans, health insurance, movie tickets and a wide variety of retailers
- exclusive access to our online professional development program
- quarterly professional development events

client benefits

- **our global footprint**: we can manage local talent shortages by utilising qualified and experienced candidates from overseas
- **our national specialist government teams**: access to a national network of government specialists from which to draw both talent and expertise
- **meeting diversity & inclusion objectives**: through our partnerships Government of Western Australia will be able to meet their D&I objectives
- **innovative HR technologies**: wide range of technology platforms providing speed and efficiency to the sourcing, screening, selection process and providing each candidate an innovative experience
- **industrial relations**: dedicated legal counsel fully versed in all aspects of employment law and industrial relations policy ensuring we continue to be compliant and lead the way in setting high standards across the industry
- **whs**: we have a dedicated whs and return to work multidisciplinary team who understand how to support a successful recovery and return-to-work
- **Randstad Employer Brand Research**: Government of Western Australia can use this research to shape their talent attraction and retention strategies
- **Talent Trends Report**: designed to help you understand the top talent acquisition and workplace trends facing talent leaders.

diversity and inclusion

Randstad is an employer committed to diversity, inclusion and equal employment opportunity and to demonstrate this we have appointed a dedicated General Manager, Diversity and Inclusion, Madeline Hill. We are committed to support the Government of Western Australia to achieve their diversity, inclusion and equity objectives. We know that people from different backgrounds and different points of view foster inclusion, promote broader perspectives and drive diverse thinking helping deliver a distinctive experience for our clients, candidates and ourselves.

Robert Walters Pty Ltd

ABN: 18 079 521 618

ACN: 079 521 618

Payments by P-Card: No

Orders via: WAGovTempRecruitment@robertwalters.com.au

Office Hours: 8am – 5pm, Monday - Friday

CUA Categories

Category A – Clerical and Administrative
Category D – Information and Communication Technology

Address

Level 1, Newspaper House, 129 St Georges Terrace, PERTH WA 6000

Contact Names

Jodie Gillespie

Contact number

08 9266 0900

Email

Jodie.Gillespie@robertwalters.com.au

Website

www.robertwalters.com.au

About Us and Our Services

Robert Walters is the world's leading talent solutions business. For over 25 years, we have connected Australia's top employers across the public and private sectors with high-quality professionals. We combine global perspectives with hyper-local knowledge, delivering tailored and comprehensive solutions to current and future talent challenges.

We specialise in temporary solutions across numerous disciplines, including accounting & finance; business support; information technology; business transformation; human resources; sales; marketing; procurement & supply chain; risk, assurance & compliance; policy & government; mining & engineering; and legal. Our services are designed to efficiently support the WA Government's temporary resourcing requirements, ensuring access to top-tier talent for roles whenever needed. Our in-depth understanding of government structures and processes sets us apart, enabling us to easily navigate the complexities of public sector recruitment.

Why Choose Us?

- Specialist Knowledge: Our consultants are experts in their fields, often coming from the industries they serve, offering unparalleled insights and expertise.
- Collaborative Approach: Operating on a non-commission model, our team shares the success and responsibilities of every partnership, ensuring that you benefit from our entire network.

- Holistic View: We look beyond the job description to find candidates who fit your team and culture, both now and for the long term.
- Global Reach: Our International Candidate Management function allows you to tap into global talent pools without borders.
- Data-Driven Decisions: Leveraging real-time market intelligence from over 30 markets worldwide, we can provide you with valuable insights and global best practices.
- Commitment to Quality: We treat ALL candidates equally, from our rigorous vetting standards to our commitment to pastoral care. We meet every candidate before presenting them, ensuring they are the right cultural fit and ready to deliver value from day one.

Value Added Services / Features

We go beyond just filling roles; we offer a comprehensive suite of value-added services that enhance the overall experience for both our clients and candidates.

- Contractor Care & Benefits: We consider every contractor a valued member of the Robert Walters community, which is why we extend employee benefits to all contractors as standard. Our Contractor Benefits Program takes a holistic approach to supporting contractors' financial, mental, and physical well-being. Your contingent workforce benefits from comprehensive support, including insurance coverage, salary sacrificing, weekly pay, exclusive discounts at everyday retailers, access to ad-free music, meditation and workout resources, and access to our Employee Assistance Program (EAP).
- Advanced Technology: We leverage innovative technologies, including our ‘Onboarded’ platform and AI recruiter ‘Leo’. ‘Onboarded’ enhances efficiency and ensures an excellent candidate experience throughout their journey by capturing all necessary documentation in a platform-agnostic, cloud-based environment. Meanwhile, ‘Leo’ offers real-time support to all contractors, further enhancing their overall experience.
- Payroll Services: Our payroll solutions provide comprehensive end-to-end contractor payroll services designed to reduce your department’s administrative costs and people-related risks. We manage behind-the-scenes, ensuring your workforce is paid accurately and on time, giving you peace of mind.
- Thorough screening and selection: Our candidate assessment process is both thorough and agile, ensuring that only the most qualified individuals progress through each stage. With expertise in applying selection principles, our team excels at securing the right talent for specialist and hard-to-fill positions across all three tiers of government in Australia.
- Flexibility & Scale: Our national footprint and proven track record in the public sector allow us to create tailored strategies that adapt to your department's needs. We offer flexibility and the capacity to scale quickly, whether you are managing high-volume recruitment or seeking specific skill sets across various locations.
- Compliance & Risk Management: Our in-house business partner functions including Commercial, Legal, HR, and WHS are backed by strong industry partnerships, keeping us ahead of legislative changes impacting labour hire. We proactively consult with our government clients and manage legislative updates, fostering trusted relationships and ensuring seamless compliance.
- Sustainability & Diversity: We understand the integral part we play in Australia's talent landscape. Our priorities for Indigenous people, women, people with accessibility needs, and vulnerable youth create meaningful pathways for talent. Supporting our local vision, we have a robust global ESG strategy that aligns with our purpose of ‘powering every person to fulfil their unique potential.’

When you partner with Robert Walters, you are choosing a provider dedicated to delivering the highest standards of service and support. Our holistic approach ensures that your needs are met with professionalism, efficiency, and care, giving you peace of mind as you focus on your core business.

Talent International Pty Limited

ABN: 35 069 662 817

ACN: 069 662 817

Payments by P-Card: Yes

CUA Categories

Category A – Clerical and Administrative
Category C – Professional
Category D – Information and Communication Technology

Address

Level 2, 140 St Georges Terrace, PERTH WA 6000

Contact Names

Paul Mackin Brown

Contact number

08 9221 3300

Email

wacua@talentinternational.com.au

Website

www.talentinternational.com/

About Us and Our Services

Talent is a progressive and highly innovative recruitment specialist, supplying thousands of contract and permanent professionals across the A/NZ region.

We have been providing specialist recruitment services for over 29 years and specifically to WA Government for 20+ years. Our operations commenced in Perth in 1995, now nearly three decades later we have 300+ staff and are the largest privately owned recruitment company across Australia/ New Zealand.

Across our business we have 4,200+ contractors on assignment on a daily basis and fill 1,800+ permanent roles annually. Talent is a specialist Government supplier with approximately 60% of our contractors working for a government agency or organisation, nationally.

Talent is an industry award winning, ISO 9000:2015 certified company committed to providing the highest level of service by engaging the very best practices. Talent recently achieved the status of 2023 Deloitte Best Managed Company (May 2024).

Talent develops strong, trusted supplier relationships and is a respected incumbent supplier to the WA Government. The Account Management team for WA Government consists of senior experienced members of our specialist recruitment teams. Proactive talent pooling by our local sourcing team will ensure a ready supply of suitably skilled Clerical and Administrative candidates to meet the WA Government demand.

Your team at Talent has:

- Extensive experience providing recruitment services to WA Government Agencies
- Proven results, high-value, long-term relationships
- A focus to work with clients end-to-end
- Extensive networks of outstanding local, national & international talent
- ISO certified and accredited quality management systems
- Diverse and agile ability
- Attention to the details to ensure success

With a unique service offering, Talent provides recruitment services across all Australian and New Zealand State Government Agencies, including Federal Government. Our best of breed systems ensure we identify and attract experienced, quality candidates and retain them for multiple contract assignments.

Value Added Services / Features

Our approach to providing a recruitment solutions to our WA Government is based on continuous improvement, through regular account reviews, day-to-day engagement and contractor care/ management. Talent identifies areas where we can add value to your recruitment function in the most cost-effective manner.

The following provides an overview of some of the value-added services Talent offers:

Payroll Management
Talent can take-over the management of your contractor workforce, including the utilisation of e-timesheets for hassle free reporting purposes. Talent provides a single, reliable source of truth for all payroll-related information, ensuring consistency and accuracy in all transactions.

Technical Testing
Skill based testing for candidates and internal WA Government staff. Facilitating additional value by creating benchmarks within a given team.

Corporate Social Responsibility
Talent Rise, draws on our contractors, clients, staff and suppliers to collectively work together and give challenged or disadvantaged young people a life changing opportunity to overcome barriers to employment. In FY24, nationally, Talent RISE supported 554 young people with training and coaching and placed 61 individuals into meaningful employment.

Talent ENGAGE
Talent ENGAGE is an innovative, bespoke, digital platform designed to transform the contracting customer experience. The portal enables users to become part of the Talent Community – even when they are no longer on contract. Through the portal contractors have access to a range of benefits including confidential EAP services.

Training & Development
Talent offers recruitment training and development sessions to WA Government internal staff i.e. Behavioural Interview Techniques and Assessment, Advertisement writing etc. In addition, Talent coordinates thought leadership and industry/ social commentary through specialised focus groups, client dialogue and online publications/ forums. Recent publications have included: DEI Hiring Toolkit, Contractor Wellbeing Report, Sustainability Awareness to Action Insights Report and Women in Tech – are we there yet?

For an obligation free, confidential chat, you are welcome to contact any of our team to discuss your recruitment needs or questions.

WorkPac Pty Ltd

ABN: 52 111 076 012

ACN: 111 076 012

Payments by P-Card: No

Orders via: Email contactus@workpac.com

Office Hours: Monday to Friday, 8am to 5pm

CUA Categories

Category B: Technical and Trades

Address

8 Richardson Street, WEST PERTH WA 6003

Contact Names

Matthew Gray

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Email

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Website

www.workpac.com

About Us and Our Services

As Australia's largest privately-owned provider of temporary personnel and staffing solutions, WorkPac is uniquely positioned to support your workforce needs with quality and reliability. Founded in Perth, and with over 25 years of operations behind us, we hold deep expertise in delivering professional staffing solutions across government, health, and services sectors relevant to government workforce needs.

Our Western Australian team, based around the state, ensure that we can rapidly respond to your requirements, providing qualified and vetted candidates who are ready to perform from day one. We understand the unique demands of government operations and pride ourselves on our ability to supply skilled professionals aligned with your specific needs.

In particular, we have proven ability to deliver services at scale, with excellence in process management for rapidly mobilising large temporary workforces. Our recruitment teams also hold strong candidate connections with qualified and experienced professionals required to deliver professional and technical contingent labour services.

WorkPac's rigorous recruitment process, combined with our commitment to safety and compliance, guarantees that you receive top-tier talent of the highest standards. We are dedicated to fostering long-term partnerships with government agencies by delivering responsive, cost-

effective, and tailored staffing solutions that contribute to the successful achievement of your goals.

Relevant to CUATPS2024, WorkPac's temporary staffing capabilities extend to:

- Clerical and Administrative personnel;
- Technical and Trades personnel; and
- Professional personnel.

Value Added Services / Features

- **Tailored Solutions**: Our nominated account management team for the WA Government and CUATPS2024 will listen to and understand your requirements, ensuring that our recruitment, screening, onboarding, and management of temporary personnel is fully aligned to your needs and the contract specifications.
- **Extensive Candidate Reach**: We have over 360,000 directly registered candidates who reside in Western Australia, highlighting the breadth of our existing candidate connections and knowledge. We continue to grow our candidate engagement through proven sourcing channels including Seek Talent Search Custom (WorkPac is one of only a handful of recruitment companies in Australia with access to this functionality), powerful marketing campaigns, and community engagement.
- **Safety Focus and Employee Assistance Program**: The safety of our people is a key priority for WorkPac, and we work with our clients to ensure safe working environments for our temporary personnel, prior to and throughout their placements. We also foster a safety culture amongst our temporary personnel through training, leadership, and ongoing engagement. This proactive approach minimises the potential and rate of workplace incidents, maximising productivity.
- **Proprietary Technology Solutions**: Through our in-house team of over 25 technology professionals, WorkPac develops and supports much of its technological systems and capabilities. This long standing commitment to digital innovation means that many of our systems are proprietary to us (i.e. only available through WorkPac), and build specifically for the needs of our clients. Examples include our recruitment management system, digital timesheets platform, "myWorkPac" candidate mobile app, and online ordering and reporting solutions.

Proven Diversity Strategies: WorkPac values the diversity of our workforce and has a long-standing investment in, and strategy towards, enhanced diversification of workforces in collaboration with our clients. Our approach is to first understand your specific needs and objectives before aligning our programs and strategies accordingly. We have had particular success in Indigenous employment through our Reconciliation Action Plan (RAP) with a 9% Indigenous participation rate amongst our temporary workforce nationally. Examples of other cohorts with whom we are actively engaged include women, veterans, and registered jobseekers.