Landgate Submission – Alternative Electricity Services Code of Practice (Single Property Networks)

The Western Australian Land Information Authority, trading as Landgate, administers the *Strata Titles Act 1985* (STA) and the *Community Titles Act 2018* (CTA).

Landgate has reviewed the August 2026 exposure draft of the Alternative Electricity Services Code of Practice 2027 (the Code) from the perspective of these Acts and feedback received from stakeholders in the strata industry.

Meter Testing and Reading

Clause 19 concerns meter testing and reading and includes a requirement for a customer to pay a reasonable fee if meter testing is requested and the meter is determined to not be faulty. However, it is not clear in the Code whether the SPN Service Provider may charge for the test in the event the meter is faulty.

Clause 19 could potentially be clarified whether the provider may still charge for the test, depending on the policy setting sought by EPWA. Clarifying this will be particularly important for strata companies to assist with their budgeting for maintenance costs.

Interruption of Supply

Clause 49 provides that an SPN service provider for the supply address must provide a customer written notice of a planned interruption to supply of electricity two days before the interruption commences.

For strata schemes, two days may be too narrow a window for the information to cascade from the strata manager to the strata council (who are volunteers), and then to the occupiers. A consideration of between 3-5 business days may be more appropriate to accommodate the communication systems of a strata scheme.

Thank you for the opportunity to provide feedback on the Alternative Electricity Services Prescribing Regulations.